A highlight of the ANZASW Congress held in Wellington on 17-18 April was the Merv Hancock Address delivered by Dr Mary Nash of Massey University, entitled: *Imagination, Hope and Steady Nerves - A tried and true ANZASW recipe for success.*

In brief, Mary presented a narrative of three telling challenges faced by ANZASW and the decisions taken: the founding of the Association in the 1960s; a campaign in the early 1970s that centred on a paper published by the Association titled “Social Welfare at the Crossroads”; and the development of competency assessment in the late 1980s, at a time when the Association membership was at a low ebb.

Throughout this narrative Mary emphasised the unique path followed by the Association, the importance of its bicultural history and how “the past is a map sometimes for the future”.

Mary paid tribute to Merv Hancock’s early and enduring vision, quoting from his very first speech as inaugural President that “our unity far transcends our difference”. Mary noted that from its beginnings the Association has housed “quite considerable objectives in a little organisation”, and looking back from today’s world of Google and e-mail, she marvelled at the hard work involved in taking the time to consult by letter and by phone.

At its outset the Association took an inclusive approach to membership that extended to any agency that the Association recognised as employing people engaged in social work. It was also infused by the principle that a key goal would be to provide practitioners with forums in which to air their concerns, and by a determination that opportunities for education and training should be available to all social workers, not just those employed as public servants.

For Mary, a historical survey of the events of the “Social Welfare at the Crossroads” campaign illustrated a phase when members of the Association acted quite bravely - “some of them put their necks on the line” - as citizens determined to participate in our society. The campaign’s purpose was to influence proposals for the reorganisation of Government social services. A sub-committee of the Association formed the view that proposed changes were “not imaginative enough”, a public relations specialist was employed to make the campaign more visible and a paper was published advocating a more comprehensive approach that was then targeted to “anyone who was interested or likely to be influential”. At the end of which, the Government of the day, headed by Keith Holyoake, roundly snubbed the Association’s initiative.

The positive lesson from this being that the Association can and did take action “when we take something to heart that we really mind about, and when we know, as far as we can, that it’s the right thing to do”.

Mary next described challenges that came to a head in 1988, when in a ‘Merv to the rescue’ moment, the Association moved to introduce a system of competency assessment to ensure, independently of employers, accountability of members.

At close, Mary spoke more about the ingredients for moving successfully forward into the future, at a time when, coincidental with registration, the membership of ANZASW has “increased enormously in such a short time”. Mary urged Association members to think outside the box (imagination), to exercise vision with compassion (hope), and to acknowledge that things take time and that change is OK (steady nerves).

In the context of talking about the need within ANZASW for both idealists and pragmatists, Mary recalled the approach former colleague Ephra Garrett took to troublesome social work students; an approach which asked: “Are they being difficult or are they being imaginative, hopeful people who need to be nurtured and encouraged?” Mary: “Ephra would say these students will be really good social workers and social justice advocates, and how right she was...” As a final thought Mary recalled these lines from poet Emily Dickinson, as passed on to her by Ephra: *Hope is that thing with feathers that perches in the soul and sings the tune without the words and never stops... at all.*

SEE ALSO PAGE 3

**“Imagination, Hope and Steady Nerves”**

**Mary Nash**

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**Featured inside:**
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KAIPURONGO

Nga mihi nui kia koutou katoa

Well the year is certainly flying by with some speed as we enter into the fifth month, and there appears to be no sign of things slowing down. One of the highlights for the month of April was most certainly the annual ANZASW Congress that some of us were fortunate to attend and participate in.

The Congress was a very successful forum in terms of the numbers who attended, the business of ANZASW that we were able to get through, and in terms of the professional development that took place. Each of the guest speakers at Congress contributed knowledge and areas of expertise that was very much valued and appreciated by all of us, and the range of topics and issues covered were all relevant to social work practice within Aotearoa/New Zealand.

On another matter of importance, I was one of a hundred and fifty or so people who attended the Te Rau Puawai symposium during the month of February at Massey University in Palmerston North.

The symposium was a part of celebrations to mark a decade of Te Rau Puawai in existence. Te Rau Puawai began in 1999 as a vehicle to address Māori mental health workforce development through providing scholarships for students seeking to gain qualifications in areas pertaining to the mental health sector.

Naturally, social work has been one of the disciplines that has benefited from TRP scholarships with approximately 40 to 50 percent of the 211 graduates over the past decade being made up of social work graduates ranging from certificate levels to masters levels. Māori social work students in particular have really thrived within the TRP kaupapa as it is not only the financial assistance that has been beneficial, but the whole wrap-around support service that TRP offers its students, such as regular academic support, an academic mentor for each student, and two wananga each year that offer students the opportunity to whakawhanaungatanga with other students and to also learn the mechanics of studying within a university which for some of our people can be a scary and daunting experience.

There were a host of speakers at the symposium made up of past graduates of Te Rau Puawai, the Ministry of Health team who fund TRP, and the chair of the TRP Board Professor Mason Durie. Professor Mason Durie highlighted key transformations for Māori between the 1984 and 2009 period acknowledging the increased usage in Te Reo Māori, increased responsiveness to Māori within statutory services, the establishment of Māori delivery systems with Māori providers now an integral part of the NGO sector, and Treaty settlements with full and final apologies to name just a few. He went on to add that despite the accomplishments of the past 25 years, a great deal remains to be done, and that the next 25 years will require new strategies. Te Rau Puawai since 1999 has played a significant role in building Māori mental health workforce capacity, and is most certainly a contributing factor to enhancing and building upon the Māori Social Work workforce in this country. As a very grateful bursor of TRP I would like to take this opportunity through the kaipurongo to acknowledge and thank Te Rau Puawai for their contributions to enhancing the profession of social work and for all the tautoko and manaakitanga shown to us during the symposium.

On another note, here in the Tairawhiti on the 18th of March we celebrated the official opening of “Te Kainga Whaiora Children’s Village” a key regional social work service for children and families in this area. The new facility boasts a village-type environment offering three large houses, each of which will act independently as warm spacious family homes. The houses will collectively form a village environment where the children are nurtured and supported to grow and develop their identified needs and strengths.

This was a very special day for all concerned and for the people who attended the opening from all over the motu. For the 20 residential and community social workers who make up the team who work with the children and families, their feedback has been unanimous, in that the village environment means that they can now do so much more with and for the children who enter the service, and that it offers many more options in terms of providing a “culture of care, safety and security” which is paramount when working with children in a residential setting.

Finally, one of the important aspects of Congress this year was that as a professional body we were given the opportunity to voice areas of priority or concern for the profession, and what came our loud and clear was the impacts of the recession on our client base, and furthermore on our profession, as issues of social need increase.

One of the other areas of concern that was highlighted during Congress was New Zealand’s position on the “Declaration of the Rights of Indigenous peoples”. New Zealand was one of four countries who opposed the adoption of the declaration at the United Nations General Assembly on the 17th of September 2007. One of the reasons cited for this opposition at the time was that the Declaration potentially granted indigenous people more rights than other citizens. Article 46 of the Declaration clearly points out that nothing in the Declaration takes precedence over existing human rights, therefore this notion of Indigenous peoples having more rights than other citizens is unfounded and, in my view, not a valid reason for New Zealand’s unwillingness to show its support for indigenous rights.

I guess the fact that New Zealand has also boycotted participation in the United Nations conference on racism along with the USA shouldn’t come as any surprise, but again we have to ask ourselves as an indigenous people, how far have we really come in this country since 1840? I am sure that as Tangata Whenua social workers that we will be watching this, and many other issues, with great interest and contributing our thoughts and concerns in the many forums that we are inevitably a part of.

Whai e koe kite iti kahurangi;
kite tuohu koe, me maunga teitei

Seek the treasure you value most dearly,
if you bow your head, let it be to a lofty mountain

No reira, tena koutou, tena koutou tena tatou katoa.
Na Awhiora Nia Nia

RELATED WEBLINKS

http://airtrust.wordpress.com
ENTERING A NEW AND EXCITING PHASE

Tena koutou, tena koutou, tena koutou katoa

The energy and enthusiasm evidenced at our latest National Congress, held in Wellington in the week after Easter, augurs well for the future of the Association.

The two days of the Congress provided ample opportunity to generate a keen focus on what is that makes ANZASW special, as well as bringing a collective view together on what key issues ANZASW should be speaking about more vocally and how members might best assist in that process.

Taking into account other events held in Wellington before the Congress began, this was a truly momentous week for the social work profession. Not only did the Pasifika Social Workers Interest Group hold their inaugural Fono (see item on back page), there was also a special professional development event organised by the Supervisors Interest Group (see page 7) and a pre-Congress hui for members of the Governance Board’s five dedicated sub-committees (including non-Board representatives Jennifer Pomeroy, Fiona Robertson, Tania Schaumkel, Kim Dennis, Sandy Tito-Evans, Jill Robinson, Miriama Scott, David McNabb, Merrill Simmons-Hansen and Linda Glew).

Added to this, the Fourth International Social Work in Schools Conference was happening simultaneously in Takapuna, Auckland. Participants in this important event were sent a message of support from ANZASW for the vital themes being addressed, and commending the excellent programme of papers and workshops. Event organiser Professor Michael Belgrave of Massey University, has informed us that the conference succeeded in putting in place “building blocks for professional development” that bode well for this special area of social work.

A feature of day one of the Congress was a workshop to prompt new thinking about ANZASW’s Vision statement. Our current statement, agreed as recently as 2005, reads in English and Te Reo:

- Vision: All social workers claim their professional identity.
- Te Hurarahi Matakite: Nga kaimahi katoa o te toko I te Ora, kei ia koutou te mana ki te kereme. I tou koutou Tino Rangatiratanga.

The point was made by a Congress delegate that given social work is now more fully in a ‘post-registration era’, there is a need to ensure the specific and distinctive nature of ANZASW is understood. It was generally agreed this was a timely opportunity to begin some creative thinking on this.

The discussions that followed re-affirmed for me a clear sense of the strength we derive from both the professional diversity of social work and a shared set of values. While work on this has yet to formally begin, it was encouraging to hear strong suggestions that any vision for the Association should be reflective of its members’ ideals, based on the things that we have in common, pride and “not selling ourselves short”.

A common strand was the idea of ANZASW as an organisation that “supports social workers to be the best that they can be”, and that enables us to achieve the best possible outcomes on behalf of the people and communities we work with. One of the breakout groups went so far as to create a pepeha to express a common vision:

- Ko Aotearoa toku iwi
- Ko ANZASW toku hapu
- Ko social justice toku maunga
- Ko human rights and dignity toku awa
- Ko social worker toku ingoa

This thinking dovetailed well with the following day’s workshop on the “Voice of the Profession”. This theme was supported throughout Congress by a poster display showcasing recent examples of ANZASW media releases, submissions, website development, content of NoticeBoard and promotional materials. The issues raised and ideas gathered during the “Voice” workshops will now feed into ANZASW’s strategic planning for 2009-2010, along with the issues and ideas contained in reports received from Roopu, Branches and Interest Groups.

On day two of the Congress Mary Nash delivered the Merv Hancock Address (see page 1). We all appreciated learning more about the “historical moorings” she highlighted, and I related closely to her inspiring message that imagination, hope and steady nerves can serve our Association just as well for our future well-being as an organisation, as they have served us in the past. I agree 100% with Mary’s assessment that an ingredient for success is to allow space for difference and time for change. This includes change in the way we organise the Association, change in the way we use technology and change in what Mary referred to as our “practice landscapes”.

We are fortunate indeed to have access to the wisdom of our Life Members, such as Mary, who continue to give so much to the Association. I am especially mindful too that although he could not physically travel from Palmerston North, the spirit of the Congress owed much to Merv, and that Mary expressed this wonderfully.

Of course no two events are the same, but overall I believe this year’s Congress built further upon the high standard set last year in Christchurch, with an added treat in Wellington being the time we shared at the end of the first day with a group of Kuia from the Wairarapa who regaled us with their real stories of hope, life and survival. Tihei mauri ora!

We do have another major event that is fast approaching. I again close with a reminder urging you all to take advantage of Early Bird registration for the Asia Pacific Social Work Conference being hosted by ANZASW in Auckland in November. Early Bird discounts close on 30 May.

No reira, tena koutou, tena koutou, tena koutou katoa.

Rose Henderson, ANZASW President
EXECUTIVE OFFICER’S UPDATE

Kia ora koutou

Having just returned from the second ANZASW National Congress it seems only appropriate that I offer my reflections on this important event.

Congress this year provided an opportunity for about 80 members of the Association to come together to benefit from professional development through hearing from our speakers, to influence the strategic direction of the organisation and, just as importantly, to make new connections or re-establish old acquaintances with other Social Workers from around the country.

First of all I would like to acknowledge our speakers: Kate van Heughten, Mihi Namana and Mary Nash (unfortunately Moana Jackson was unable to join us at the last moment due to a bereavement).

All three speakers were very different in content and delivery but all provided challenge, inspiration and enthusiasm, and provoked us all to consider some important issues. I really valued the contribution of all three speakers and felt that we were all provided with practical information and learning that could be taken away by each delegate and applied in their own work settings. As with last year’s Congress we will endeavour to have electronic copies of presentations available on the ANZASW website, www.anzasw.org.nz, as soon as possible.

I would also like to acknowledge the hard work of the staff at Capital House, the support of my colleagues in the ANZASW National Support Team and the help provided by Wellington Branch members. The event would never have been such a success without the hard work of this ‘behind the scenes’ group of people, both prior to and during the event.

As noted elsewhere we had two workshops at this year’s Congress. The first focused on a review of the ANZASW Vision statement. This stimulated some interesting dialogue and ideas to focus us for the future which will be used to create a report for the Governance Board. Once the Governance Board have had some time to consider the implications of the feedback from the workshop, a proposal document will be prepared detailing options for revising the Vision and Mission statements. This document will be circulated to members for comment in due course, and NoticeBoard will keep you informed of progress.

Our second workshop focused on the important role of the Association in providing a voice for the profession. It was interesting to note that the groups identified many common concerns and issues that delegates wanted the Association to focus on in the coming twelve months. The feedback from this workshop will again be compiled into a report with recommendations and directions for consideration by the Governance Board and its Communications and Social Justice Committees. Watch this space!

Overall I found the second ANZASW National Congress to be a stimulating, encouraging, enthusiastic, challenging, thought-provoking and supportive event.

The planning for 2010 will start sooner than you might think, and I hope that we will see even more members at our next National Congress.

Dominic Chilvers, ANZASW Executive Officer dominicc@anzasw.org.nz

LOOKING BACK

Southland celebrates Forty Years

• Contributed by Jonelle Galbreath, Chairperson, Southland Branch ANZASW

The Southland Branch of ANZASW celebrated our Fortieth Anniversary at a dinner in November 2008. Retracing our history, the Southland Branch was initially affiliated to the Otago Branch of ANZASW in 1968, and by June of that year there were eleven Members. Under S.20 of the Constitution, whereby Branches with a membership of at least ten eligible members could apply for official recognition as a Branch, the Branch Secretary made a formal application to the national body. However, due to formalities, the formation of the Southland Branch could not be approved until the next National Council meeting, which occurred on 30 November 1968 and at which the formation of the Southland Branch was unanimously approved.

Our eleven founding members, as far as can be established, were the following: The late Mr W.D. (Bill) Evans, from Child Welfare, the chairperson of the group and inaugural president of Southland Branch; Mr Derek Morris, from the Borstal, the subsequent secretary; Rev Stuart Francis from PSSA; Miss Ruth Lilico of Kew Hospital, who was to become a Life member of the Association; Ivan Cranston from Social Security; Mrs J.L. King – whose identity has been unable to be established; Mrs Doris Gilbertson, the interim secretary, from PSSA; Mr Alan Smith from Child Welfare; Mr J.B. Munro from IHC; Mr Michael (Mike) O’Brien from Child Welfare; and Mr T. M. (Terry) Comer.

Doris Gilbertson is now retired and living in Nelson; Alan Smith is living here in Invercargill; J.B. Munro is now living in Mosgiel, Dunedin; and Mike O’Brien is still an active member of the Association, and lecturing at Massey University’s Albany campus in Auckland.

Terry Comer is now living in Christchurch. We were delighted to have Terry join us, with his wife Rosalie. We were also fortunate to have the company of several former Southland Branch Members, Sheena Reid and Rita Allan.

As an Inaugural Member of the Branch, it was apt that Terry cut the Anniversary Cake. He entertained those present with his recollections of the Branch, and in particular working as a Social Worker when the Branch was formed. It would appear men got the short end of the straw, as in those days, only the ladies got to drive cars with heating. Southland males are obviously made of sterner stuff.

The night was also an opportunity to highlight the efforts of another Southland Branch Member, Christine Menzies, as she was awarded Life Membership to ANZASW for her commitment and support to the Association. It was our considered opinion that Christine merited Life Membership to ANZASW, not for the number of years she has been a Social Worker, nor for the years she has been an active member of the Southland Branch of ANZASW, but because she has shown an absolute commitment to social work, its principles, and through her actions, has provided examples of professionalism for her peers.

The night was a wonderful opportunity for current Branch members to join with former Members to share memories or to catch-up with former colleagues. I hope our Fiftieth Anniversary is as much fun!
Minister of State Services replies to ANZASW letter on the subject of Pay Equity

As reported in the April 2009 issue of NoticeBoard - “Standing Up for Pay Equity!” back page - ANZASW President Rose Henderson sent a letter in March to the Minister of State Services, Tony Ryall (also Minister of Health) seeking an explanation for the decision taken to cancel pay equity investigations affecting social workers at CYF that had been part of the former government’s pay and employment equity plan of action.

The Minister replied before the end of March, and the key passages in his reply read as follows:

With respect to Pay & Employment Equity specifically, thirty four Public Service Departments completed a Pay & Employment Equity Review and all have developed response plans to address the gender equality issues identified in their reviews. The Government continues to support the implementation of these response plans.

The New Zealand Herald recently published data with respect to differentials in the Ministry of Social Development, Child Youth & Family Social Worker’s pay. I am informed that this data was compiled in 2006 as part of their overall Pay and Employment Equity Review which was completed in 2007. The Review had quite a number of findings of which this was only one. Since 2006, I am informed that the Ministry has implemented a comprehensive response to the Review’s many findings. I am also informed that the pay differential today is approximately 1.5% - a differential that is attributed to the skill and experience mix of the current workforce. As you are aware the pay scales and pay ranges are not gender based. It is apparent to me that a pay investigation that appeared necessary based on 2006 data is not necessary today.

I can assure you that this Government is committed to ensure gender equality in all aspects of employment, and have been since the National Government first passed legislation in 1972 to ensure pay equality for women (Equal Pay Act 1972).

This contrasts with a quote attributed to the Minister in the New Zealand Herald on 20 February that the investigations would “generate an additional form of remuneration pressure that is unaffordable in the current economic and fiscal environment”.

As identified by ANZASW members present at ANZASW’s National Congress in Wellington, the issue of Pay Equity continues to be an issue of high concern. A copy of the Pay Equity Petition launched by Labour MP Sue Moroney in the Labour Caucus Room at Parliament on 12 March was available to be signed at the Congress and an update on the progress of this Petition and other actions will be published in the June issue of NoticeBoard. If you have a response you’d like to make to this issue, or would like to receive a copy of the petition form, please send an email to communication@anzasw.org.nz

Dr Cindy Kiro’s term as Children’s Commissioner, which began in September 2003, drew to a close at the beginning of this month. Cindy, a former ANZASW member, is succeeded by another former social worker, John Angus, who has been appointed for six months while a permanent replacement is sought. Social Development Minister Paula Bennett has paid tribute to Cindy for her strong advocacy, for her achievements, and for having “left a lasting impression”. ANZASW presented Cindy with a card and flowers in her last week.

In her closing editorial in the Autumn 2009 issue of Children, the newsletter of the Office of the Children’s Commissioner, Cindy wrote that “children’s rights are the foundation for any society built on inter-locking human rights”. Writing of current issues happening this year she observed that the child discipline law (repeal of section 59 of the Crimes Act) and youth justice “remain political footballs”. Referring to the planned postal referendum on the child discipline law - scheduled for July/August this year and based around the question ‘Should a smack as part of good parental correction be a criminal offence in New Zealand?’ - Cindy describes it as a “waste of public money and time, when we can least afford it”, adding that “the $10 million it costs could have been spent supporting families to care for their children”. And on youth justice she stated a belief that the principles in the Children, Young Persons and Their Families Act 1989 “remain valid today”. (This was also a theme of the submission made by ANZASW on the Youth Courts Jurisdiction & Orders Amendment Bill in April - a copy of which is available under ‘What’s New’ at our website www.anzasw.org.nz)

Note: A ‘Yes Vote’ coalition is advocating against repeal of the new law. Its members include Barnardos, EPOCH NZ, Every Child Counts, Jigsaw, National Collective of Independent Women’s Refuges Inc, Royal New Zealand Plunket Society, Save The Children NZ, Te Kahui Mana Ririki and Unicef. See www.yesvote.org.nz for details. In addition Barnardos is distributing pamphlets that set out simple information about the new law - free copies can be obtained by sending a request to Megan.payne@barnardos.org.nz

ACC Futures Coalition launched

ACC must be kept as a public good was the message when the ACC Futures Coalition was launched in Wellington on 8 April. The Coalition, comprised of health providers, ACC consumers and unions, has been formed to provide balance and information to the debate about the future of ACC. Coalition spokesperson and ACC advocate Hazel Armstrong said the iconic compensation scheme is vital to New Zealand and New Zealanders. “The ACC Futures Coalition aims to build cross-party support for retaining the status of ACC as a publically-owned single provider because we want to maintain and improve the provision of injury prevention, treatment, rehabilitation and no fault compensation social insurance system that benefits all New Zealanders,” she said.

The launch was attended by ANZASW Governance Board member Hanny Naus. Further information about the Coalition can be obtained at www.accfutures.org.nz
INTEREST GROUP UPDATES

Private Practitioners:
Issues arising from the March meeting of the ACC Sensitive Claims Advisory Group

- Contributed by Cathy McPherson, Group Convenor
cathy.mcpherson@goalscentre.co.nz

Representing ANZASW on the Sensitive Claims Advisory Group (SCAG) can be extremely demanding work. It is notable that representatives of the various professional bodies on SCAG all bring similar issues of concern from our members and we do work hard at giving a united voice to those concerns.

ACC’s Sensitive Claims Unit is attempting faster turn processing by "tripling" new claims and establishing regional claims managers once again - however an email has recently been sent around to say the delays are ongoing at this stage as they put the new process in place, as there are 10,000 open claims at present and these staff are struggling to handle these numbers.

These ongoing delays have been extremely frustrating for both counsellors and clients. A strategy to deal with long-term clients is being reviewed as there are concerns that “rehabilitation durations are too high”. While 65% of clients complete the work in 30 sessions, the concern is about the remaining 35% of clients, and especially the 90 clients with over 500 sessions.

This will have implications for long-term client work with an extremely vulnerable client group. In fact those 90 clients represent an extremely small percentage of the 10,000 claims the Unit is managing.

Members of SCAG pointed out that this could imply that some of those clients may be more appropriately supported by Mental Health Services. ACC and DHBs are now looking at the interface between the services - something we have been advocating for some time.

The Sensitive Claims Unit’s budget has been cut back and so have the number of meetings of SCAG from four times a year to twice a year. This is of concern as we were already handling more issues than it was possible to address in the allocated time.

The future of the Sensitive Claims Unit is also under review - I will keep ANZASW members informed of the outcome of this review. Group Work with survivors has been problematic under the latest group contract - please contact me if you have any concerns in this area as it is now under review. Ongoing concerns about the way children’s claims are being handled have also been under discussion - again, please contact me if you have any concerns.

The latest Sensitive Claims Unit newsletter has some useful information and contact details for new staff: www.acc.co.nz/PRD_EXT_CSMP/groups/external_providers/documents/newsletter/prd_ctr109933.pdf

At the recent ANZASW Congress in Wellington, which I attended, the possibility was raised that Interest Groups could make more use of the ANZASW website to provide up to date information on current issues. I am looking into this further in liaison with the ANZASW National Support Team.

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Chinese Social Workers:
Next meeting in June

- Contributed by Kelly Feng,
kelly.feng@waitematadhb.govt.nz

Ni hao. The next meeting of the Chinese Social Workers is scheduled for 1pm to 3pm on Sunday 28 June. The venue is 134 Pah Road, Royal Oak, Auckland.

Other information: the Waiheke District Health Board’s Asian Mental Health Team, of which I am the Team Leader, is running an Asian Wellbeing Group for Chinese and Korean people who experience mental health issues. This group currently runs monthly and is limited to those people who reside within the WDHB boundary. I’m happy to supply more information about the Group - just send an email to my address above.

African Social Workers:
After a slow start to the year...

- Contributed by Marcelle Lamont,
Marcelle.lamont001@cyf.govt.nz

After a slow start to the year, we met as a group at CYFS Learning and Development North in Otahuhu on Thursday 2nd April. Those who did make the effort to attend were most enthusiastic about the potential benefits the group has to offer. We expect prospective members will be drawn from a large geographical area and this does make it extremely difficult to arrange a time/venue to suit everyone. As a result, there is now a plan to split into two groups – one to cover North Shore/ Waitakere and Central Auckland and the other to cover South Auckland. At least once a year we would aim to have a general meeting. Emmanuel Rabaduka who is based at CYFS Takapuna, has expressed interest in assisting with making arrangements for future meetings. He can be contacted at emmanuel.rabaduak002@cyf.govt.nz. Please can any social workers with an African background make contact with either myself or Emmanuel if you are interested in joining or finding out more about the group.

Prospective new Interest Group:
Filipino social workers hold initial meeting

- Contributed by Victor Viray, Victor.Viray@bopdhb.govt.nz

Our initial meeting was held in Auckland on 21 March (at the house of a Filipino social worker) and it was attended by 12 social workers from the Northland, Auckland and Bay of Plenty regions. We initially discussed whether we need to form a Filipino interest group or not and the group unanimously voted to give it a go. I was elected to be the interim chair of the Filipino interest group and we have decided to present our group to the ANZASW AGM in November.

We agreed that the interest group will: provide support to fellow Filipino social workers working in New Zealand (support in the form of individual/group supervision; cultural support); Social work updates, trends, issues, practice in the context of Aotearoa New Zealand and international social work practice; and “coaching” new Filipino social workers regarding social work practice in Aotearoa New Zealand. We will be meeting again in June to discuss our organizational direction and hopefully will be able to formulate our plan of action. Thanks and mabuhay (long live).
Supervisors Interest Group: Successful gathering in Wellington

- Contributed by Vicki Hirst, Interest Group Co-ordinator
  v.g.hirst@xtra.co.nz

It was wonderful to have 20 members of this group attend the pre-Congress gathering in Wellington on 16 April. Our presenters very ably shared with us some thought-provoking information and ideas which generated useful and energising conversations, including sharing aspects of our supervision practice with one another. It was a great reminder of just how valuable it is to get supervisors together in the same room to discuss supervisory practice and learn from each other!

Nicki Weld and Cherie Appleton, in their presentation on emotional intelligence in supervision reminded us of the critical role emotions have in telling us where to direct our focus.

‘Failure to listen to them and give them expression can result in burn out, numbing, loss of meaning in our work, as well as inadvertently moving into the drama triangle or parallel process’.

They demonstrated the application of a very useful Emotional Awareness Framework that included questions supervisors can use to explore the emotional impact of work for supervisees (including in our own supervision).

This presentation was part of a one day workshop Nicki and Cherie have developed on reflective practice and emotional intelligence in supervision (amongst other social services programmes). See www.cznz.co.nz for further information if your branch, roopu or agency are seeking relevant social services professional development.

Margaret Gillanders presented her research findings to date on recording supervision. She is keen to develop guidelines that describe ‘best practice’ in record keeping in supervision.

Her findings include: written supervision contracts are universally accepted, though not always signed by the agency, variety in recording practices, changes in recording due to increased accountability and professionalism (including registration), concerns that changes in recording may affect trust and openness in supervisory relationship and lack of agency (or any) policy on recording supervision.

Questions raised included:
- Who records supervision?
- For what purpose?
- When do you record?
- How?
- What do you record?
- Who has access to the record?
- For what purpose?
- Who keeps them?
- For how long?

Overall it was felt that it would be helpful if guidelines were developed by people involved in supervision - including clients, so long as they had flexibility. ANZASW was identified as an appropriate body to develop such guidelines.

Margaret is keen to receive feedback or comments in regard to recording supervision. She also has an electronic copy of an annotated bibliography of issues relating to record keeping of social work supervision available on request. Margaret can be contacted at maryhill@ihug.co.nz

NOTICES IN BRIEF

- Registrations are open for a symposium on Resilient Families. This event, organised by the Centre for Excellence in Child and Family Welfare and The Child and Family Welfare Association of Australia, will focus on practice, policy and research. See www.resilientfamiliessymposium.com.au

- Relationship Services Whakawhanaungatanga is offering two 4-day workshop externships in Emotionally Focused Therapy in July in Tauranga and Wellington. The closing date for enrolments is 18 May - go to www.relate.org.nz for further information.

- Hospice Appeal Week is 11-17 May.

- Families Day - 15 May, www.nzfamilies.org.nz The theme this year is aligned to the UN focus on mothers and families: challenges in a changing world.

- Working with Migrants & Refugees Conference, 15-17 May in Auckland. For further information visit www.englishlanguage.org.nz

- Youth Week 2009 - 23-31 May: The key focus for this year’s Youth Week is getting adults to show their aroha by making time for young people. See www.youthweek.org.nz

More notices can be found at www.anzasw.org.nz
The Voice(s) of the Profession

As mentioned elsewhere in this issue of NoticeBoard, a key workshop at the ANZASW Congress in April focused on how to strengthen and develop the ability of the Association, through its members, to influence and inform more positive and balanced responses to social issues.

To kick the workshop off Congress participants were briefly introduced to a tool used to plot an organisation’s existing capacity to influence against how influential it actually considers itself to be on any given issue (borrowed with permission from www.changesuk.net). In this model - coincidentally called VOICE - key steps to building a capacity to influence begin with having a clear rationale for knowing what you want to change, then being organised, then knowing the political landscape, knowing who to influence, linking with others to influence and knowing how to influence.

The room was then split into six groups, each of which then separately nominated some top issues for ANZASW “to have a voice on”. In reporting back to the Congress as a whole, some groups acknowledged that on many issues “we want to say something, but we’re not sure what we want to say”. At the same time it was also observed that it would be to the long-term advantage of the social work profession for ANZASW to be carefully “positioned”, not as merchants of doom and gloom and not necessarily as ‘experts’, but rather as people able to offer a well articulated, well narrated view of doom and gloom and not necessarily as ‘experts’, but as people able to offer a well articulated, well narrated view of reality that can have an impact on the long-term advantage of the social work profession for ANZASW which are now being led into a planned membership survey. Gradually new approaches are being taken to reach and engage with more ANZASW members. This was evidenced in the course of preparing submissions on recent legislative bills such as the Domestic Violence (Enhancing Safety) Bill and the Child, Young Persons, and Their Families (Youth Courts Jurisdiction and Orders) Amendment Bill. In both instances extra efforts were made, though at short notice, to canvass our wider membership with very encouraging responses, such as this response from Maggy Tai Rakena, printed with her permission: “A big thank you to ANZASW for taking the time on our behalf to submit this feedback. Submission writing is really important and not something we easily find the time to do in our busy work lives. I was delighted that you emailed out to ask for input despite the limited time frame as I had seen the earlier request in NoticeBoard but forgot about it. Sometimes tight timeframes motivate action! I feel the submission gave a good mix of views (I even spied my own a couple of times!) and appeared well balanced”.

As hoped, the energy generated by the Congress is taking on a wider life. For example as NoticeBoard was going to press news arrived of the success of Auckland Branch’s long-planned panel discussion on the topic of the impact of the recession on social work, held on 27 April. Impacts identified either by the valued panel members - Taotahi Pihama, Ruby Duncan, Sally Dalhousie and Phil Harington - or in discussion, spanned client groups, social services agencies, social workers, the profession and community/society. Waikato Branch has a similar event planned in May. A fuller account of these events (with pictures) will be available in next month’s NoticeBoard as inspiration for us all that we can make a difference by amplifying our Voice(s)!

During the Congress an update was provided on the outcome of ANZASW’s submission to the New Zealand Government’s first ever periodic report to the UN Human Rights Council, which summarises New Zealand’s human rights record in the space of just 24 pages. One of the changes to the final report, which is due to be officially reviewed at the UN on 7 May, was the inclusion of a new priority to improve the consultation process with organisations such as ANZASW for future human rights reporting. A copy of the report is available at www.anzasw.org.nz under What’s New/ Submissions. The opportunity was also taken during Congress to develop a set of 12 questions related to improving the way we communicate within ANZASW which are now being led into a planned membership survey. Gradually new approaches are being taken to reach and engage with more ANZASW members. This was evidenced in the course of preparing submissions on recent legislative bills such as the Domestic Violence (Enhancing Safety) Bill and the Children, Young Persons, and Their Families (Youth Courts Jurisdiction and Orders) Amendment Bill. In both instances extra efforts were made, though at short notice, to canvass our wider membership with very encouraging responses, such as this response from Maggy Tai Rakena, printed with her permission: “A big thank you to ANZASW for taking the time on our behalf to submit this feedback. Submission writing is really important and not something we easily find the time to do in our busy work lives. I was delighted that you emailed out to ask for input despite the limited time frame as I had seen the earlier request in NoticeBoard but forgot about it. Sometimes tight timeframes motivate action! I feel the submission gave a good mix of views (I even spied my own a couple of times!) and appeared well balanced”.

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CPD in your area?

Writing for Professional Publications

Many recommendations and suggestions for career development focus around writing for ‘the journal’ or other professional publications. Writing for issues of Te Komako, Social Work Review, ANZASW NoticeBoard or your agency’s own publication are just a few of many options. We all want to be able to read about the innovative practice that’s happening in your part of Aotearoa. It contributes to our professional development and understanding of Social Work in its many forms.

Following a recommendation from the Communications sub-committee of the Governance Board we are now looking for expressions of interest from Roopu or Branches to be involved in, and/or host a Workshop, to meet this area of need. You may have local expertise at your doorstep or have held something similar in the past. This is your chance to be involved in the development of a Workshop that meets the needs of members and that may be adapted for wider use. To express your interest give me a call (027) 583 1029 or send an email to jeannew@anzasw.org.nz

Motivational Interviewing Workshops

Contributed by Nancy Sherwood, Marlborough/Wairau Branch

Blenheim workers suffer the small town syndrome of lack of locally delivered training, so we have the added burden of travel time and travel/accommodation costs which stretch resources. But the community is facing unprecedented change and growth with an influx of people connected to the wine industry and this is straining social resources.

The local ANZASW group discussed what broad-based benefit training we could organise and came up with Motivational Interviewing. Margaret Robinson was highly recommended by those who had previously attended her Strengths-based training. So, in association with HMA, she delivered one day and two day Motivational Interviewing workshops with 34 highly motivated people registered.

The diverse range of services represented - social work (youth and older persons); mental health; budgeting advice; practice nurses; dieticians; Maori health - created interesting cross-pollination when we did group work, putting theory into practice. At other times we worked with those within our area of interest. The two day course was excellent in terms of active involvement this way.

While the skills Margaret highlighted were recognised by all, most said they used them in an ad hoc intuitive way. The workshop focussed on bringing mindfulness to our practice, increasing our awareness of the tools and how to develop opportunities to use them strategically with clients. By working alongside clients we help them make their own discoveries by “rolling with resistance” and fully exploring ambiguities as the essential groundwork for moving on to positive change. The emphasis is on reflection - reflecting on our internal processes as well as reflecting back to clients, amplifying their responses and exploring dissonance.

There was a lot of laughter during mock interviews as we were confronted with how we can slip into asking closed questions leading to shutdown, overload clients with probing questions which can build resistance, or give in to our strong impulse to “put things right”!

Time to “show and tell”

• Contributed by Dr Christa Fouché, Associate Professor - School of Counselling, Human Services and Social Work, University of Auckland; ANZASWE, MANZASW

We have all experienced the hype that is core to a special occasion – be it as hosts, guests or the one ‘peeling potatoes in the kitchen’. The proficiency of those making it all happen - evidently effortlessly, adds to the excitement for those observing the bustle.

This is no different for those involved in the planning for the 20th Asia Pacific Social Work Conference to take place in Auckland in November 2009 (www.swinnnz2009.co.nz). A number of people are involved in the planning of this venture – some with much more responsibility than others. but we all share in the excitement.

One inspiring task recently involved the review of more than 200 abstracts submitted by academics and practitioners from many countries. These were carefully screened and we were amazed by the range of projects worth reporting at a conference. We will all, no doubt, gain a lot by participating in this event. We did note however how few abstracts were received from New Zealand practitioners, for an international conference taking place on our own doorstep.

There will be multiple valid explanations for this but the lack of worthy practice projects or practitioner capability can most certainly not be it. One cannot help but wonder to what extent this reflects the age-old debates on practitioners’ involvement in research and the appropriate dissemination of findings. Over the last decades, so much has been written about practitioners’ reluctance to engage in research that many have come to believe it – even practitioners themselves. But it is progressively regarded as a myth – the problem rather, is an apparent reluctance on the part of practitioners to sacrifice coalface priorities to engage in evaluative activities.

Yet increasingly social workers face the demand to deliver more efficient and effective service and to demonstrate the value we add. Challenging issues include: defining our roles, engaging critically with practice, and articulating our particular contribution. In essence we are required to put our profession and practice under the spotlight and come up with answers to the question ‘how do we know what we do makes a difference?’ Many step up to this challenge, but more do not.

To respond to this question we need to (re)search practice challenges and articulate best practice. Each social worker must have the opportunity to become a user of concepts, techniques and findings to inform the highest quality practice. Practitioners, however enthusiastic, seem generally ill-prepared to implement research, are unfamiliar with information technology relating to accessing research or unable to gain access to appropriate sources, and uncertain about how to translate research findings into everyday practice.

Individual practitioners can’t solve this alone - they need their organisations to provide a supportive structure and culture alongside social work educators, researchers and managers. In order to enact our ethical responsibilities and commitment to social justice, we need to be pro-active in using our day-to-day practice experiences to support change beyond the individual service user. Conference participation is an important vehicle to do this. Lack of participation lies at the door of not only practitioners, but also those tasked to support them to do so.

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A photographic record of the
ANZASW CONGRESS
held in Wellington 17-18 April 2009

He aha te mea nui o te Ao?
He tangata, he tangata, he tangata

These pictures hopefully speak for themselves,
of the happy spirit and productive energy at this
year’s Congress - the whakawhanaungatanga
and the manaakitanga.

The two numbered pictures to highlight are:
1. ANZASW Life Members present at the Congress:
   Lainey Cowan, Mary Nash and John Fry
2. Robyn Corrigan, immediate past President/
   Tumuaki with Rose Henderson, who was presiding
   over her 2nd Congress as outgoing President.

What is the most important thing in the world?
It is people, it is people. It is people.
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What is the most important thing in the world?
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ANZASW Meetings & Hui

Note: If members do not give their email address on the members detail report when they join, they cannot be added to our regional notices database, hence will miss out on emails and local news. Also, a reminder that if you are not receiving local notices or panui please contact the local ANZASW Contact, as listed.

GOVERNANCE BOARD

22-23 May Wellington
18 June Wellington
16 July Wellington
21-22 August Wellington
17 September Wellington
16-17 October Wellington
13-14 Nov Auckland (AGM)
18 December Wellington

ROOPU

All roopu extend a warm invitation to current and prospective social workers to attend roopu hui. We continue to enjoy our hui and the korero, awhi and whakawhanaungatanga regarding the mahi that our members are involved with in our community. Venues are often moved around the agencies to assist members to attend hui.

TAITOKERAU

Te Ra: Thursday 25th June
Kei Hea: Community Health Services, Bay of Islands Hospital, Kawakawa
Contact: Robyn Corrigan
r.corrigan@xtra.co.nz
Future Hui: 27 August, 22 October

TAMAKI MAKAURAU

(Meets last Thursday of the month)
Tamaki Makaurau will be holding its AGM at our next hui on May 28th at 1pm; to be held at Family Works Northern Te Hononga, 150 Great South Road, Manurewa

Contact: Sandy Tito Evans, sandy-supervision@xtra.co.nz or (027) 370 3510
Future hui: 25 June, 30 July, 27 August, 24 September, 29 October, 26 November, 17 December

WAIRARIKI

Contact: Hariata Kohunui, kohunuih@waiairiki.ac.nz

TE ROOPU O TE TAIRAWHITI

(Meets last Tuesday of the month)
Kei Hea: Army Hall, Fitzherbert St, Gisborne
Waea: Te Rina Timutimu, terina.timutimu@nph.org.nz

TE WHANAU O RONGOKAKO

(Meets 1st Wednesday of each month)
Please note the new meeting date and venue.
Nau Mai Haere Mai. Whakatau Mai Ra.
Te Ra: Wednesday 6th May, 4pm to 5.30pm
Kei Hea: Te Whare Mihiroa, Te Wahanga HauoraMaori Hastings Hospital
Contact: Rawinia Hape, (06) 870 4779 x855 or (027) 234 3866 or email to rawinia.hape@xtra.co.nz or rawiniahape@xtra.co.nz

KAHU ORA ROOPU O WAIRARAPA

Contact: Raymond Kawana, ray@rangitane.iwi.nz

MANAWHENUA

(Meets first Thursday of the month)
Contact: manawhenuaroopu@gmail.com

BRANCHES

All branches warmly welcome all new, provisional, intending and existing ANZASW members and interested social workers to their meetings.

AUCKLAND

Next meeting: Thursday 28th May, 12 - 2pm
Venue: Lifewise Family Services, 298 West Coast Road, Glen Eden
Topic: Domestic Violence - It’s not OK out West - panel and discussion. (Gold coin donation please to cover costs).
Contacts: Vicki Hirst, Chair, v.g.hirst@xtra.co.nz
Kelly Feng, Dep Chair, kelly.feng@waiatematatdhb.govt.nz
Diane Jefferson, Secretary, sdbjeff@shug.co.nz
Sarah Alden, Treasurer, Sarah.Alden@barnardos.org.nz
Advance notice of CPD – “Don’t shoot the messenger” with Dave Wood - one day - 1 July. Look for your Branch email notice for more details and registration.
Some members are also seeking to offer alternative meetings in South Auckland. Please email Vicki if you would support this option.

BAY OF PLENTY

Next meeting: Wednesday 20th May, 11am to 1pm
Venue: Hillier Centre, Mount Maunganui
Contacts: Trish Hanlen (acting Chair), trishhanlen@xtra.co.nz or (07) 306 0154; or John Chand, John.Chand@lakesdhb.govt.nz or (07) 349 7955 Ext: 8538
Future meetings: Thursday 25th June, Whakatane Workshop - Cultural Competence - Conference Centre, Whakatane Hospital
CANTERBURY
Next meeting: Tuesday 12th May, 5.30pm to 7pm
Venue: Canterbury University School of Social Work and Human Services, Clyde Road, Christchurch
Cost: $2 per person
Speaker: Greg Armfield - “Presentation Skills”.
Greg was an ESOL lecturer at the University of Canterbury. He currently takes English classes and vocational studies within the prison service.
The Branch will hold its monthly meeting following the forum.
Contact: Paula Grooby, paulagrooby@hotmail.com or on (03) 942 4496 (home).

HAWKE’S BAY
(Meets second Monday, every second month)
Contact: Bruce Green, HBDHB, (06) 878 8109 or Mark Rolls, Mark.Rolls@hawkesbaydhb.govt.nz

MANAWATU/ WANGANUI
Manawatu
Next meeting: Monday 25 May
Venue: Hospital Education Centre, Palmerston North
All welcome - bring a friend, bring a student
Contact: Tepora Pukepuke,
anzasw.manawatuwanganui@gmail.com
Future meetings: 22 June at ACROSS, Palmerston North
Wanganui
Contact: Trish Melling, (06) 348 1234 Ext 5763

NELSON/ MARLBOROUGH
Nelson
(Meets third Wednesday of the month)
Next meeting: Wednesday 20th May, 1-2pm
Venue: Family Works/ Presbyterian Support, 360 Annesbrook Drive, Stoke
Topic: Forum on themes/ issues social workers are encountering. Email ideas to Alistair for the meeting.
Contact: Alistair Munro
alristirm@psus.org.nz or (03) 547 9350 x717
Marlborough/ Wairau
(Meets fourth Thursday of the month)
Contact: Colleen Cox, colleen.cox066@msd.govt.nz

NORTHLAND
Next meets: Wednesday 17th June
Venue: Manu Children’s Health Camp
Guest speaker: Maria Vuletich, “Changes in the Family Court”
Contact: Suzie.Munro@healthcamps.org.nz
Future meetings: 19th August - guest speakers Pene & Mike Norman, “Cross-Cultural Encounters”.

OTAGO
Contact: Penny Salmond, pennysalmond@xtra.co.nz

SOUTHLAND
(Meets second Wednesday of the month)
Next meets: Wednesday 13th May, from 5.30pm
Venue: Hospice Southland Meeting Room
Contact: Pania Coote, pania.coote@sdhb.govt.nz

TARANAKI
Next meets: Wednesday 20th May, 12 to 1pm
Venue: Child and Adolescent Community Centre, Taranaki Base Hospital
Topic: Business meeting
Contact: Peter Hickey, Peter.Hickey@tdhb.org.nz or (06) 753 6139 ext8533

WAIKATO
(Meets third Monday of the month)
Next meets: Monday 18th May
Venue: Barnardos, 52 Lake Road, Hamilton
Contact: Narita Fletcher, narita.fletcher@slingshot.co.nz

WAIKATO

WAIRARAPA
Contact: Susan Walker, susan.walker@wairarapa.dhb.org.nz

WELLINGTON
(Meets last Wednesday of the month)
Next meets: Wednesday 27th May, from 5.30pm
Topic: Business meeting, feedback from Congress
Venue: Level 6, PSA building, Aurora Terrace
Contact: Caz Thomson, caz.thomson@ccdhb.org.nz

EARLY BIRD REGISTRATIONS FOR MAJOR CONFERENCE CLOSE ON 30 MAY
To register online for this exciting conference taking place in Auckland from 11-13 November, visit www.swinnz2009.co.nz

The speaking line-up includes Dr Michael Cronin, USA (profiled in the March issue of NoticeBoard); Professor Mason Durie; David Jones, President of the International Federation of Social Workers; Bob Lonne, President of the Australian Association of Social Workers; Angelina Yuen Tsan of the Asia and Pacific Association of Social Work Education; and Dr Marie Connolly, MSD Chief Social Worker.

Prior to the Conference, a Symposium is being hosted by the Aotearoa New Zealand Association of Social Work Education (ANZASWE) on 10 November. Christine King, who amongst other positions is presently the Indigenous Co-Chair of the Stolen Generations Alliance in Australia, is a keynote speaker along with Whetuangi Walsh-Tapiata, of Massey University. For more information about the Symposium see www.swinnz2009.co.nz
Notes from
NATIONAL SUPPORT TEAM

Our contact details:
ANZASW Office
Street Address: 791 Wairakei Road, Christchurch 8053
Postal Address: DX Box WX33484, Christchurch
Phone: (03) 358 6920
Fax: (03) 358 9503
email: admin@anzasw.org.nz

Reminder
For those whose membership year ends 31 May 2009 -
check your Membership Card - the membership subscription
for the next 12 months is now due. A subscription notice
tax invoice is in the mail, and payment made by the due
date (20 June 2009) will attract a discount. It is possible to
pay by credit card, cheque, internet banking or other
discounted by 10%.

Don’t forget to update the Association’s membership
database information at the same time, including your
current email.

If you have any questions about the Professional
Indemnity Insurance, made available automatically through
ANZASW membership, please contact the Association’s
Insurance Brokers, ACM Insurance Services - contact Iain
McKenzie, email imckenzie@acmonline.co.nz or phone
(04) 472 8710. ACM can also supply details about the Social
Workers Legal Advisory Panel, a service that provides a panel
of approved legal firms for advice on legal issues.

More information and Frequently Asked Questions are
available on the ANZASW website, www.anzasw.org.nz

Membership update
ANZASW Membership numbers as at April 2009:

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<th>Tauwi</th>
<th>Tangata Whenua</th>
<th>Total</th>
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<td>Full members</td>
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<tr>
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<td>851</td>
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<td>(incl. 12 months +)</td>
<td>(191)*</td>
<td>(89)*</td>
<td>(280)*</td>
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<tr>
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<td>Applicants (awaiting Police check return)</td>
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<td>18</td>
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<tr>
<td>Total</td>
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<td>801</td>
<td>3995</td>
</tr>
</tbody>
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* This includes members in training, those with legitimate extensions or
*who have changed status from Non Practising to Provisional, as well as
*those who are ‘out of time’.

New members
On behalf of the Association the Governance Board extends
a warm welcome to the following new members of
ANZASW:

- Naomi Judd, Northland
- Imogen McLeod, Northland
- Kulata Alapaki, Auckland
- David Tolich, Auckland
- Jukyen Hwang, Auckland
- Tracy Reid, Auckland
- Catherine Sell, Auckland
- Siaupiu Autagavaia, Auckland
- Kato Prescott, Auckland
- Donna Pia, Tamaki Makaurau
- Ashleigh Toetu’u, Tamaki Makaurau
- Lisa Rimmer, Bay of Plenty
- Raewyn Hall, Bay of Plenty
- Logomu Taula, Bay of Plenty
- Orini Tarau, Bay of Plenty
- Nehi Pania, Waiariki
- Ira Puru, Waiariki
- Pauline Kora, Waiariki
- Sharron O’Reilly, Taranaki
- Lisa Glynn, Taranaki
- Barbara Goodison, Wellington
- Glory Thomas, Wellington
- Lynda Walker, Nelson
- Kelly Gilmore, Nelson
- Heidi Brace, Canterbury
- Lee-Anne Smith, South Canterbury
- Robyn Francis, Otago
- Kirsten May, Otago
- David Stuart, Southland

Full members
The following have recently completed their competency
assessment, are now Full members of ANZASW and are
entitled to use the letters “MANZASW”. Congratulations!

- Yasmine Al-Saffar, Auckland
- Pamela Apiyo, Auckland
- Myleen Uera-Tesoro, Auckland
- Mia Gallichan, Auckland
- Conrad Bezuidenhout, Auckland
- Sunil Mahimkar, Auckland
- Eddie Liava’a, Auckland
- Heather Tipene, Bay of Plenty
- Agnes Swann, Tairawhiti
- Tui Houia, Tairawhiti
- Wyliss Russell, Tairawhiti
- Leanne Isaacson, Hawkes Bay
- Patricia Alexander, Hawkes Bay
- Angela Mattson, Te Whanau O Rongokako
- Kenneth McDonnell, Wellington
- Keren Diprose, Wellington
- Shane Whitfield, Canterbury
- Brett Blockley, Canterbury
- Frank Ehlerl, Canterbury
- Holika Uhila, Canterbury
- Natasha Nish, Canterbury
- Tania Smith, Canterbury
- Jessica Winskill, Canterbury
- Eugene Puhotaua, Otautahi
- Aroha Taylor, Otautahi
- Karen Randolph, Otago

Recertifications
Congratulations to the following members who have
recently had their Full membership recertified for a further five years:

- Adesayo Adelowo, Auckland
- Dianne Hawken, Auckland
- Annette Vete, Tamaki Makaurau
- Malcolm Foster, Waikato
Leanne Franklin, Hawkes Bay
Karen Shepherd, Manawatu
Bruce Maden, Manawatu
Lorraine Taylor, Wanganui
Sheena Lees, Wanganui
Elizabeth Kinley, Wellington
Janet Rollason, Nelson
Phillipa Bowman, Nelson
Judy Wilson-Parr, Canterbury
Mary-Anne Beckingsale, Canterbury
Nadine Schrader, Canterbury
Anastacia Earnshaw, Canterbury
Morrigan Severs, Canterbury
Kay Mattingley, South Canterbury

**Addresses Unknown**

The National Support Team would be pleased to learn the current address for the following members:

- Gabrielle Williams, Gisborne
- Mailka Aissaoui, Auckland
- Linda Taurima, Porirua
- Rosemary Paniora, Dargaville
- Malae Sanders, Auckland
- Waata Smith, Auckland
- Tania King, Auckland
- Jade Winter, Lower Hutt
- Pauline Scott, Paraparaumu
- Nadia Jahan, Hamilton
- Margaret Giles, New Plymouth
- Elizabeth Walsh, Palmerston North
- Kyla Vosloo, Auckland
- Shane Stevenson, Southland
- Claire Gawn, Wellington
- Derek B Challenor, Wellington
- Roisin Keating, Lower Hutt
- Sue Dawson, Wellington
- Anthea Macdonald, Nelson
- Mary-Lou Kopa, Kaikohe
- Dianne Chalmers, Thames
- Helen Whitten, Hamilton
- Loma Van Houten, Auckland
- Chongia Leekoh, Auckland
- Gary Rayner, Auckland
- Juliet Scott, Palmerston North
- Andrew French, New Plymouth
- Kylie Smith, Masterton

**Additional Supervisors**

**AUCKLAND:**

**Kristin Ward**

121 Sandspit Road, Howick

**Phone:** (09) 533 3409  **Email:** jono.kristin@xtra.co.nz

**Details:** Female, Pakeha New Zealander

**Qualifications:** BSW (Hons) (Massey University), Graduate Dip Child Mental Health (AUT), MANZASW, Registered Social Worker, Currently working towards Post Grad Dip Social Service Supervision (Massey University)

**Experience:** I have worked as a social worker for 8 years in Child Protection, Residential Parenting Program, SWIS fields. I have an interest in supervising social workers working with parents and children.

**EAST COAST:**

**Sally Marshall**

99 Lucknow Street, Wairoa

**Phone:** (06) 838679  **Cell:** 027 253 1495

**Email:** sallyrma@xtra.co.nz

**Details:** Female, Ngati Kahungunu (mother), Irish/Scot (Father)

**Qualifications:** MSW, MANZASW, Registered Social Worker, Post Graduate Diploma in Social Policy and Social Work, Certificate in Social Service Supervision, Certificate in Adult Teaching.

**Experience:** 27 years experience including: social work education, family therapy, whanau, hapu, iwi development, family court counselling, health project management, community work, coaching and supervision.

**Supervision Interests:** Kaupapa Maori supervision, spiritual growth, peer supervision, reflective clinical supervision.

**NOTE:** These details have been supplied by each supervisor. In publishing these details ANZASW does not assume responsibility for the accuracy of their details or the quality of supervision offered. All are members of ANZASW but, as there is not yet a specific competency assessment for supervisory practice, the onus is placed on any person seeking a supervisor to clarify and check the information to their own satisfaction.

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**FIELDWORK RESOURCES PROJECT REQUEST**

Jude Douglas, Fieldwork Coordinator at the Nelson Marlborough Institute of Technology, is developing some resources for agency based Field Educators to use with Social Work students during fieldwork placement. She is keen to hear from anyone, Student, Field Educator, Supervisor or Educator who is interested in this project and/or who has resource material they are willing to share.

Contact: Jude.douglas@nmit.ac.nz, (03) 546 9175 xt 712

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**Tangata Whenua Competency Assessor**

Te Waipounamu / South Island

**Chirstchurch/ Otautahi based**

Assessor to facilitate assessments using the Association’s current two models i.e. Niho Taniwha and Tau Iwi. Part of this role will involve facilitating workshops for Provisional Members and Panel Members as part of this role. Good networks, well developed organisational skills and attention to detail are required. Working closely with Roopu and Branches is an important part of the role. Occasional overnight travel away from home will be necessary. Orientation, ongoing support and training in Assessment will be provided. You must be a full member of ANZASW.

Expressions of interest or enquiries should be directed to Jeanne Warmington on 027 583 1029 or jeannew@anzasw.org.nz

Applications detailing support for your application should be sent to:

Jeanne Warmington
P.O. Box 34 460
Birkenhead
North Shore City 0746

**Closing Date:** 4pm Friday May 29th.
Competency Service News

In April Assessors spent a productive two days together in Wellington planning for the future, making an analysis of what’s working well and checking out areas for improvement. It’s always good to get together in person, totally different from email and telephone communication.

Some of the korero covered developing capacity in the service for members to access the Niho Taniwha assessments, where there is not a ‘local assessor’ in the area. We are guided by minimum numbers and unfortunately can’t maintain Assessors in all areas of the mōtū. As you can see in this edition we are currently advertising for an Assessor to cover the mid, south and west of Te Waipounamu.

Working with large employers of Social Workers was a further topic of discussion, as well as looking at the needs of members who are employed by DHBs, CYF and the NGO sector. Remember Assessors will arrange workshops to aid preparation for Competency in your workplace for groups of 10 or more.

The importance of your representation on panels was acknowledged together with the benefit for all members to demonstrate involvement in our own continuing professional development. The value of this process is regularly reflected in evaluations received from panel members.

It was great to spend time together and thank you to all Assessors who were able to participate in our Hui this year.

Details of how to complete Competency, information on accessing Workshops and participation in a Competency panel are available on the website or contact your Assessor or one of our office team, Jacqui, Margaret, Sharon or Brogan on 033586920

Competency Assessor Contacts

We have a number of areas where more than one Assessor is available. Examples are John and Janetta in Hawkes Bay, Turoa and Autumn in Manawatu, Bella and Sarah in Auckland, Soro and Colleen in Northland, Merrill and Emma in BOP/ Waikato.

Taitokerau/ Northland
Soro Ramacake; Email: soror@niss.org.nz
Colleen Symons; Email: colleen.symons@cyf.govt.nz

Tamaki Makaurau/ Auckland
Sarah Alden
Tel: (09) 636 5842 Mobile: (027) 537 5710
Email: sarahbalden@gmail.com

Bella Wikaira
Tel: (09) 838-9261 Mobile: (027) 4305305
Email: eydew@xtra.co.nz

Bay of Plenty, Coromandel, Taupo, Waikato
Merrill Simmons-Hansen
Tel: Home (07) 571 5282
Email: merwolh@slingshot.co.nz

Tauranga Moana, Wairiki, Waikato
Emma Webber-Dreadon
Email: emma.webber-dreadon@twoa.ac.nz

Hawkes Bay/ East Coast
Janetta W. Findlay
Tel: (06) 835 8132 Mobile: (021) 0404 828
Email: ziggy.findlay@xtra.co.nz

John White
Tel: Home (06) 879 7671 Mobile (027) 2766 721
Email: john.white@hawkesbaydhb.govt.nz
(Taiwhi and Tangata Whenua process)

Taranaki
Melanie Sanson
Tel: (06) 754 4997 Mobile (027) 360 6223
Email: mjsanson@gmail.com

Manawatu/ Manawhenua
Turoa Haronga
Email: turoah@xtra.co.nz

Wairarapa and Manawatu/ Wanganui
Autumn Bell-Cooke
Tel: (06) 304 8177 Mobile (027) 2960621
Email: laurelea@wise.net.nz

Wellington
Jane Brook
Tel: (04) 934 7486 Mobile: (027) 319-4640
Email: ed@skylight-trust.org.nz

Te Tau Ihu/ Nelson/ Marlborough
Lainey Cowan
Tel: Home (04) 973 3882
Email: laineyc@paradise.net.nz

Tangata Whenua South Island (excluding Nelson)
To be advised. Meanwhile please contact the National Support Team (contact details page 14)

Canterbury/South Canterbury/West Coast
To be advised. Meanwhile please contact the National Support Team (contact details page 14)

Otago/Southland
Penny Salmond
I will be away on leave from early June until early August. Consequently anyone whose competency is due before June will need to have their portfolio completed and sent to National Office prior to mid-May so that the Panel Assessments can be organised before I go away. Many thanks for your co-operation in anticipation.

Regards Penny
Tel: (03) 477 2107 or (021) 211 2577
Email: pennysalmond@xtra.co.nz

Message from Autumn Bell-Cooke to Provisional Members in Manawatu/Wanganui and Wairarapa

Provisional members in the above areas can contact me for any questions about up and coming assessments and workshops. Please note that I will organise with the Manawatu and Wanganui panel co-ordinators for panels to convene on a Monday or Friday. I will similarly organise any pre-assessment workshops for a Monday or Friday. Given I need to travel some distance to these areas it is preferable that I assess at least two people on a day. I suggest some of you get together to discuss your portfolios (attend a local branch meeting and meet others
who are intending to complete competency in a similar timeframe) so that pending assessment can be co-ordinated in this way. For local Wairarapa people, where numbers are much smaller, please contact me to arrange a pre-assessment meeting and if your preference is for me to assess I will co-ordinate the panel myself. (See my contact details on previous page - leave a message and I will get back to you).

**RECERTIFICATION COORDINATORS**

**North Island**
Mary Ann Baskerville-Davies  
Tel: Home (06) 323 4660  
Email: mbaskerv@xtra.co.nz

**South Island**
Jane Stark  
Email: jbstark@xtra.co.nz

**Tangata Whenua**
Turoa Haronga  
Email: turoah@xtra.co.nz

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### Competency Workshops

**AUCKLAND:** Pre-Competency and Panel Member workshops in 2009 are scheduled on the following dates: Thursday 21 May, Wednesday 17 June, Thursday 16 July, Thursday 20 August, Thursday 17 September, Wednesday 21 October, Thursday 19 November. Now is a good time to diary a date or dates that suit you best. The venue is always St Lukes Community Centre, 130 Remuera Road, Remuera, behind the church. Times are 1-2pm panel workshop, 2-3.30pm pre-competency workshop. Contacts: Sarah Alden or Bella Wikaia (contact details on previous page)

**EAST COAST:** Pre-Competency Workshop 1-2pm, Wednesday 13th May at Te Aka Ora, 85 Lowe Street Gisborne. Pre-Applicants, Applicants, Provisional Members all welcome. Contact: Janetta W. Findlay (contact details on previous page)

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### Competency Assessor  
**Christchurch/ Otautahi based**

Assessor required to facilitate Competency Assessments in the Canterbury/South Canterbury and Westland areas. The role also involves facilitating workshops for Provisional Members and Panel Members. There is potential for more than 80 Assessments in the area over the next 12 months.

Good networks, well developed organisational skills and attention to detail are required. Working closely with Roopu and Branches is an essential part of the role. Orientation, ongoing support and training in Assessment will be provided. Full membership of ANZASW is necessary. Job Share options will be considered.

Expressions of interest or enquiries should be directed to Jeanne Warmington on (027) 583 1029 or send an email to jeannew@anzasw.org.nz Applications detailing support for your application should be sent to:

Jeanne Warmington  
P.O. Box 34 460  
Birkenhead  
North Shore City 0746

Closing date: 4pm Friday May 29th
Want to work in Australia, New Zealand or the UK?

Whether you’re planning a working holiday or seeking to advance your career locally or overseas, the smartest move you can make is to register with Reed HealthCare.

Why not take advantage of the new two year UK “Youth Mobility” visa for Australians and New Zealanders aged between 18 - 30?

We can offer a range of benefits including the reimbursement of your GSCC (professional registration) fee* a dedicated International Centre based in London that will assist you with tax, accommodation and health advice and we can open up a UK bank account for you free of charge. With a network of eighteen Social Care offices across the UK we have a wide range of rewarding work to offer.

As a Reed HealthCare candidate, you’ll be way ahead right from the start. Prospective employers know that your credentials have been verified, you comply with all the current regulations and when you’re available to start work in the UK, New Zealand or in Australia.

For local placements within Australia and New Zealand, flexible and short term opportunities are available or we can provide you with career development permanent opportunities in both the public and private sectors. For some positions relocation or short term accommodation assistance can be provided as well as professional registration assistance.

For more information on our services or to refer a friend or colleague and go into the draw to win an 80Gb iPod Classic call us now.*

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Email: Healthcare.enquiries@reedglobal.com
Web: www.reedhealthcare.com.au

*Conditions apply

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New Zealand Social Work Recruitment
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Kerry-lee@nzswrecruit.co.nz

New Zealand Social Work Recruitment Ltd.

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Human Services Lecturer
Social Work

Join a creative, supportive team who are professionally and personally motivated by the dynamic and challenging tertiary learning environment, flexibility of work hours, location, and opportunities for professional development.

We have an opportunity for a motivated and enthusiastic professional to teach on our Human Services programmes, which include counselling, social work and community studies. If you are a social worker or hold a social work qualification and have recent and relevant practice experience, a Masters Degree or are prepared to work towards completion of a Masters Degree, and a commitment to graduates of the future then we want to hear from you. We will accommodate those seeking an active engagement in research and/or leadership in teaching.

Further information including the full position description and information on how to apply can be found on our website at www.cpit.ac.nz.

Alternatively please contact the Human Resources Division (03) 940 8623 / hr@cpit.ac.nz.

Applications close: Wednesday, 13 May 2009
Two birds. One stone.

Professional development is important. Why not gain a qualification at the same time? It's the chance for you to learn new skills and enhance your career and salary prospects.

Programmes offered in Semester 2, 2009
• Postgraduate Certificate / Diploma in Professional Supervision (Faculty of Education)
• Postgraduate Diploma in Health Sciences in Social Work (Faculty of Medical and Health Sciences/ Faculty of Education)

Courses in Semester 2
The following courses are offered in block format (full days from 9am – 4pm).

<table>
<thead>
<tr>
<th>Course</th>
<th>Dates</th>
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<tbody>
<tr>
<td>SOCWORK 752 Issues in Clinical Practice</td>
<td>05, 06, 07 Aug</td>
</tr>
<tr>
<td>SOCHLTH 753 Health Social Work: Identity and Theory</td>
<td>13, 14 Aug</td>
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<td></td>
<td>08, 09 Oct</td>
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<tr>
<td>PROFSUPV 700 The Practice of Professional Supervision (30 point course)</td>
<td>28, 29 Jul</td>
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<td>25, 26 Aug</td>
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<td>13, 14 Oct</td>
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<tr>
<td>PROFSUPV 702 Supervision and Professional Development in Child Protection</td>
<td>17,18 Aug</td>
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<td>21, 22 Sep</td>
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<td>19 Oct</td>
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<tr>
<td>PROFSUPV 706 Managing and Developing People in the Human Services</td>
<td>08 Jul - 9-12</td>
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<td></td>
<td>19, 20 Aug</td>
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</tbody>
</table>

How to apply:
Step 1: Apply online for admission into The University of Auckland. You can do this by following the ‘Apply Now’ link on our website www.education.auckland.ac.nz

Step 2: Apply for your place in the programme. Contact Prasuna Kumar for an application pack on 09 623 8899 ext 48307 or email p.kumar@auckland.ac.nz

As a guide, you’ll need to allow four weeks before the beginning of the semester (20 July) for your application to be processed.

For course and programme advice or for more information about fee subsidies please contact Liz Beddoe at l.beddoe@auckland.ac.nz or phone 09 623 8899 ext 48565.

www.education.auckland.ac.nz
A sample of feedback from the first national Fono of the ANZASW Pasifika Social Workers Interest Group (PSWIG), held in Wellington on 16 April 2009, clearly shows the energy and enthusiasm generated by this successful event: “It was awesome and a big step towards a united front”; “How good it is to meet with other Pasifika practitioners from different fields”; “Fantastic fono!”; “What a great step made for Pacific social workers to gather and address issues for our own profession and for the communities we service in both the government and NGO sectors”.

Organisers Sally Dalhousie, Niusulu Hellesoe and Matilda Hohenberger (all Auckland-based) worked with Taglaloatele Peggy Fairbairn-Dunlop, Director of Va’aomanū Pasifika at Wellington’s Victoria University, to host the event which brought together 24 social and community workers.

Another definite sign of the momentum created by the Fono was the fact that a vibrant six-page newsletter about the event was completed and circulated less than two days later to a wider, and growing, network. As noted in the newsletter, the Fono certainly lived up to the theme of shining the light on Pacific innovations. It did this through a combination of three keynote presentations and two workshops, with the day rounded off by an ANZASW business session to help reinforce the purpose and direction of the PSWIG.

From the framework of the Niue concept of fakaalofa (‘to love’, ‘to greet’ or ‘to gift’), Vaiolesi Passels outlined her experience as a Niue social work lecturer in a western tertiary institution for social work education. Vaiolesi discussed the notion of cultural reciprocity and the ways that she works as an ‘invisible bridge’ between the ethnic community and the institution. This then prompted a lively exchange of questions and practical observations about the common experience of being offered gifts when delivering ‘paid services’.

Jayne Schwalger of Pasifika Academic Support in the Faculty of Education, University of Auckland, shared some stories of Pasifika student academic success set within a context where Pasifika models of learning and appropriate social work frameworks are used. Her research relates closely to the work she carries out every day in assisting Pasifika students to carefully and sensitively unpack their requests, questions, issues, experiences, psycho-social needs and cultural perceptions in order to reduce barriers to their academic learning.

Reaner Kauvaka presented a cultural model of working with sex offenders that has developed from Reaner’s work in the Amanaki Pasifika programme provided through the SAFE Network. Reaner acknowledges that a lack of understanding by professionals of language and the various Pasifika cultural protocols have been barriers to treatment, and developed this model as one way to overcome such barriers. The ‘kava kumete model’ uses a kava bowl metaphor to strengthen treatment and to provide a shared cultural connection.

An undoubted, humour filled highlight of the Fono were the workshops run by Pale Sauni and Marlane Welsh Sauni that preceded and followed the research presentations. Appropriately the day began with an exercise known as ‘dancing with the stars’. This used familiar things such as star signs, character traits and personality insights to win back and unlock an ability to apply a fresh light or new lens to the pressures of social work. The closing workshop drew a contrast between the often formalised logic that much social work practice is anchored in, on the one hand, and, on the other (Pasifika) hand, the view that lagona or intuition, a sixth sense, a notion, a feeling and often an undescribed thought, is a valid and legitimate strength in pursuing complete interventions to resolving complex social health issues. This again provided those at the Fono with a fresh approach, one that in the words of the Fono newsletter “is real and allows us to be ourselves when moving in the world of Pasifika”.

It was encouraging that the office of the Minister of Pacific Island Affairs, Hon Georgina te Heuheu, expressed an interest in learning more about the outcomes of the Fono, which was also attended by a representative from the Ministry of Pacific Island Affairs. Further reports about the progress of the PSWIG will follow in future issues of ANZASW NoticeBoard and papers delivered at the Fono are expected to be published in a Tu Mau edition of ANZASW’s journal, Aotearoa New Zealand Social Work.

In addition to those named above Fono participants included: Loga Crichton, Carolina Filipo, Vaine Williams-Joseph, Atalana Treviranus, Michael Lalogafau, Bola Hausia, Sione Maka, Asenati Toiolo, Shane Siataga, Diana Vao, Lafulafu Pio, Titiuila Alofiave, Joanne Setefano, Malea Lupe Lo Niulua, Onuy Gajadhar, Kim Jewel Elliot, David McNabb. For further information about PSWIG please email sdalhousie@hotmail.com