Fellow New Zealander Fiona Robertson, Treasurer of IFSW and Gavin Rennie, Treasurer of IASSW, introduced Helen Clark, Head of the UN Development Programme to Social Work Day in the United Nations.

Helen Clark holds the third highest-ranking position in the UN and it was the first time a person of this rank had ever spoken to Social Work Day in the United Nations.

She is the Administrator of the United Nations Development Programme and the first woman to lead the organization.

She is also the Chair of the United Nations Development Group, a committee consisting of the heads of all UN funds, programmes and departments working on development issues.

The core work of UNDP is in the developmental sphere – in areas like improving access to healthy environments and sustainable energy, climate change, tackling HIV/AIDS, reducing poverty, and restoring societies devastated by natural crises and violence. UNDP and their activities are all issues pertinent to social work and this was demonstrated in Helen Clark’s speech. The budget for this work is 5 billion US dollars.

The following is the Press Release from IFSW:

Helen Clark of the United Nations calls on social workers to speak up and get involved with the UN agendas and to challenge inequality and injustice. ‘There are so many complementarities and synergies between the UN agenda and the work of social workers; we must find better ways to work together,’ said Helen Clark, Administrator of the United Nations Development Programme (UNDP), the third most senior person in the UN structure and the most senior woman. She was speaking to 450 social workers and social work students at the annual UN Social Work Day on 29 March 2010.

Helen Clark urged social workers and their organisations to become more involved in advocacy, campaigning to challenge inequality and injustice. ‘It is clear that no change in the world is likely to happen by relying on governments alone. The UN has to actively link with the movers and shakers who make things happen, including the professionals on the ground. This must include the social workers who are working at local community level.

Helen Clark referred to the huge challenges facing the world to achieve the Millennium Development Goals. There have been improvements but the world is a long way from achieving these goals. She commented that social workers are playing a major role in supporting work to achieve the MDGs.

Helen Clark highlighted 4 priorities within the UNDP programme which engage with social work:

- Gender equality – she suggested that investing women and girls would be the best way to achieve other MDGs
- Inclusion of indigenous people
- Disability – a new UN convention
- Young people

The session was opened by Christian Rollet (ICSW President), David N Jones (IFSW President) and Helle Strauss (Secretary, IASSW). They spoke about the determination of the three global organisations to work in partnership to ensure that the messages from social work and social development practice are brought together to develop a new social agenda for the next decade. Gary Bailey, Chair of the IFSW Policy, Advocacy and Representation Commission and Associate Professor (Simmons College School of Social Work, Boston, Massachusetts) provided the summaries and integrated the contributions. The UN Social Work Day programme is part of the social agenda process which will culminate in the world social work and social development conference in Hong Kong in June 2010.

Other speakers included Rosemary Barbera (Monmouth University), who spoke about life course challenges and poverty, and Henia Dakkak (United Nations Population Fund) who reflected on the nature of help after disasters and the work of the UN in Haiti. Helen Clark was introduced to the meeting by Fiona Robertson (IFSW Treasurer) and Gavin Rennie (IASSW Treasurer) who are both from New Zealand, Helen Clark’s home country.

The event was jointly organised by the IASSW and IFSW teams in New York and was chaired by the Main Representatives to the UN in New York, Janice Wood Wetzel (IASSW) and Michael Cronin (IFSW). After the meeting, David N Jones, Christian Rollet and Helle Strauss commented: ‘This day, and especially the encouragement from Helen Clark, has strengthened our determination to work together to shape a new social agenda. We call on all social development and social work professionals to engage with this debate. Together we can influence the world with our experience and help to improve the world for everybody.’

UN Social Work Day has been held every year for 27 years. It is organised jointly by IASSW and IFSW and linked to World Social Work Day 2010.

The planning group was co-chaired by the Main Representatives to the UN in New York, Janice Wood Wetzel (IASSW) and Michael Cronin (IFSW) and supported by a team of interns and volunteers. They are also crucial in taking forward issues raised by one or other global organisation and the UN teams are already working on the strategy to follow up this successful day.
**Executive Director Update**

Over recent weeks there has been the launching of the Whanau Ora service. ANZASW has been asked to comment on the service on several occasions. One of the common themes from the media has been that social workers will require additional training to be able to deliver the programme.

The principles and foundations of the Whanau Ora programme, whanau opportunity, best whanau outcomes, coherent service delivery, whanau integrity, effective resourcing and competent innovate provision are all core principles of ethical social work practice. It is useful to remind ourselves of the ANZASW Code of Ethics and the social workers responsibility specifically to tangata whenua clients:

In relation to social work with Tangata Whenua clients, members:

- have a responsibility to acknowledge and support the whanau as the primary source of protection of the integrity of its family members;
- recognise the right of the whanau to make its own decisions, and ensure that self determination occurs when it is within the member’s power to do so, and
- work towards minimising legal and other forms of compulsion that impose mono-cultural solutions to Tangata Whenua issues and problems.

The whole Responsibility to Clients’ section of the Code of Ethics is consistent with the vision for Whanau Ora. At the client interface level Whanau Ora is providing an environment in which ANZASW members can take an active role in the delivery of a whanau ora service and be recognised for working in this way.

Since August last year there has been a steady fall in the number of new applications received each month. In order to develop recruitment strategies it was important to understand why social workers choose to become members and why they remained members.

A survey of a sample of members indicated that competency and recertification was the single most important reason for both joining ANZASW and maintaining membership. In addition, it was the service identified as being most valuable to employers. Being able to access the range of ANZASW services was the next most important reason for becoming a member.

The most often cited reasons for maintaining membership after competency and recertification were the indemnity insurance, access to professional development activities, the publications, being able to have a professional voice and ‘all’ ANZASW services.

One of the themes I hear as I meet members and move around Branches is that ANZASW is no longer active in social justice issues like it once was. This is a challenge for both National Office and members. At all levels, individual, Branch, Roopu and National, ANZASW has a responsibility, clearly articulated in the Code of Ethics, to advocate for social justice and socially just policies. National Office is able to, and does, develop submissions on legislation and other issues that affect service users and members, an example of the latter being the erosion of the social work role in the health sector. We do however rely on the membership to provide the ‘on the ground’ evidence to support the submissions and to advise us of social justice issues that fall within the remit of ANZASW.

The Social Justice Committee is active in responding to a wide range of issues and advising both National Office and the Governance Board of issues that requires a response from a social work perspective.

The use of e-community pages in the Joining In section of the website is an excellent way to communicate with colleagues, raise alerts about social justice issues and gain a sense of how wide the concerns are for members. I would strongly encourage members to use the e-community as a way of being connected to the social work community.

**President’s Comment**

Tena Koutou e nga Takawaenga o Aotearoa
Nga mihi nui kia koutou katoa
Greetings to you all.

This year is flying by with some speed and it certainly isn’t without its issues, as we embark upon changes within our organisations and within the sectors that we as social workers all have a part in. I was very fortunate yesterday to have attended one of the regional Whanauora hui being held around the country, here in the Tairawhiti with Tariana and reps from MOH, MSD and TPK.

What amazed me during this hui was the huge amount of local people from agencies and whanau that turned up to the hui – I have to say I have never before seen so many agencies represented in the one room in our area for a long time. The interest in Whanauora has been incredible, and what I felt was even more incredible is the huge number of people attending a hui despite having been told that there is no new funding and that only up to 20 agencies/providers/groups across the country will initially become Whanauora providers or “navigators”, as Tariana put it.

At this hui, which I’m sure was no different to any other Whanauora hui being held around the country, there were a lot of questions, statements and discussions on Whanauora as people grappled with not only understanding the expectations but also grappled with a shift in thinking in many cases. The few key-points that became clear for me after all the korero:

1. Whanauora is NOT about growing provider business
2. It will hold agencies/providers accountable for real and meaningful collaboration from the outset. My understanding of this is that for organisations to put forward a EOI and to be even considered to go on to the RFP process that it will be vital that from the EOIs process that this is being done in partnership type arrangements.
3. Whanauora seeks to invest in whanau engagement and leadership in order that whanau capacity and capability is maximised to achieve their outcomes for themselves. I am sure I am not sharing anything new with you all and you are probably reading this – rolling your eyes saying – tell us something we don’t know.

My perspective on all of this though, is that firstly I do think that this initiative will have positive repercussions for “whanau” and obviously that is the ultimate aim however as social workers we are also the people who in my view are best placed to deliver the whanauora model. I say this without

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**ANZASW NoticeBoard ◆ June 2010 ◆ Page 2**

![Image](https://via.placeholder.com/150)
any hesitation because our professional training, passion for social justice issues, and natural focus on seeing whanau through strengths-based lenses all fits nicely with ‘whanauora’. There is no other profession in this world that is better placed than social work to be doing things the ‘whanauora’ way and to be doing it without a great deal of fuss or shifting in professional thinking.

On another note, I would also like to take this opportunity on behalf of the Board in welcoming to the Board, Diane Jefferson from Auckland who takes the place of Sarah, who resigned in November of last year. Diane comes to the Board with a range of work experience and skills. Diane currently works as Service Manager for the Leslie Centre under the umbrella of Family Works Northern. Diane has been a long standing member of ANZASW since 1992 and I have no doubt that with Diane’s strengths and areas of expertise that she will add immense value to the Governance Board and ultimately to ANZASW as a whole. A big thanks to you Diane for taking on the challenge.

Finally, but by no means least, I would like to acknowledge our Kaumatua - Witeriana Mita for his recent success in graduating from Massey University with a Graduate Diploma in Maori Philosophy. Well done uncle, you are a shining star for all of us and more importantly for your mokopuna, who will see through you that nothing is impossible and that as Maori we can walk tall in all worlds that we choose to participate in. Ka nui te mihi kia koe me tou whanau hoki.

Ki te tuoho koe, me maunga teitei!
If you bow your head let it be to a lofty mountain

Noho Ora Mai Koutou
Awhiora

**Supervision in Waikato**

We have had a few enquiries from members about locating Supervisor’s in the Waikato region.

We have an ANZASW Supervisor’s register, that lists supervisors, their details and the area that they supervise in.

If you are not on this list but would like to be please contact National Office on (03) 349 0190 or admin@anzasw.org.nz.

We list the personal information that you wish to disclose, your qualifications, experience and supervision interests. This means that ANZASW members can look through your profile and possibly get in contact with you for supervision.

If you are a supervisor in the Waikato region especially, we would love to hear from you and place your details on our register, and in NoticeBoard when you first send through your details.

If you are a member looking for a supervisor in any area in New Zealand then please visit our register, or look out in NoticeBoard for the new supervisor listings.

The register can be found on our website under contacts, then Supervisors Register. If you have any questions or problems with this then please contact National Office (details above).

If you are aware of any shortages or problems with supervision in your area please let us know.

Thank You

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**Inside your NoticeBoard**

In this issue of NoticeBoard you will find two inserts,

The first is a Flyer about Congress this year. It will be held on Wednesday 22nd and Thursday 23rd September 2010 in Christchurch.

The flyer contains all the information regarding the Guest Speakers and Workshops that will be at Congress 2010.

The Second is a call for expression of interest for a Governance Board Vacancy of a Branch Representative. This flyer explains the process and required information for the position.

If you haven’t received one or both of these flyers please get in contact with National Office and they will be able to send another copy through to you. Likewise if you have any questions please do not hesitate to contact National Office (details in opp column).

**Interest Group Updates**

**Private Practitioners Interest Group**

ACC Matters- Cautiously Optimistic!!!!

On May 7 I attended a hui in Wellington, requested by the Sensitive Claims Advisory Group at our last meeting in March, when ACC admitted that they need some assistance to fill in the "gaps" in service left by their new Pathways. The meeting was facilitated by Graham Bashford. While Peter Jansen was in attendance, he had no role to play in the meeting, and in fact appeared extremely subdued... SCAG members were not entirely sure what to make of this development. Approximately 60 attended the meeting.

The week before the meeting, there was an announcement by the Minister of Justice that the Minister of Social Development would be undertaking a “stock take of Government spending on specialised sexual violence services. The terms of reference are expected to be finalised soon, and she expects to report back by the end of the year. The aim of the stock take is to build on TOAH NNEST’s service, establish what the current and long term demands for services will be, and in particular that with ACC’s strengths and areas of expertise that they would be better placed than social work to be doing things the ‘whanauora’. There is no other profession in this world that is better placed than social work to be doing things the ‘whanauora’ way and to be doing it without a great deal of fuss or shifting in professional thinking.

As a consequence of this announcement, we were informed the day before the meeting by ACC that “the agenda for the ACC facilitated workshop would include the time to develop a statement from the group to provide to the Minister.”

**Impressions of SCU Workshop**:

The workshop was attended by approximately 60 people including SCAG, representatives of Police, child and adolescent and adult mental health, representative of Commissioner for Children, Massey University and ACC including James du Plessis and David Rankin, and Denise Cosgrove, the new General Manager of Claims Management as well as some claims managers.

ACC was actually asking and listening as to how to fill the gaps left by the new Pathways. They made a clear statement that they recognized there were clear gaps in the system, and that ACC were committed to
doing everything they could to address these “within the constraints of the legislation”. Furthermore, they stated they would record and forward the gaps highlighted by us to the review panel.

Graham Bashford went on to outline the history of the changes and the current situation of which the most salient point was a recognition of clear delays, namely that they have approved claims within three days when all the information has been present, but that the current average is 47 days. (This was challenged by SCAG as we have it well-documented that clients have been waiting for decisions from last year).

It was also acknowledged that the approval rate is very low. It appears that ACC see a clear difference between their legislative responsibility and clinical responsibility, as the phrase “within the constraints of the legislation” kept coming up.

Concern was expressed that a great number of ACC counsellors have either left the profession or have taken on new positions because of the almost zero approval rate by ACC.

ACC for the first time stated that over the years, ACC had become the default provider of counselling services for sexual abuse survivors even when mental health, difficulties prior to the sexual abuse, prior alcohol and drug issues etc were in existence. One of the suggestions at my discussion table (which included Kim McGregor, David Rankin, James Du Plessis, Commissioner for Children rep, Police rep, DSAC rep) and the suggestion was from the ACC people that funding for counselling have contributions from Health and Ministry of Social Development.

Police expressed concern about how much more difficult it is to obtain a prosecution when complainant is not adequately supported through that process and may be legally discredited due to mental health diagnosis.

It was acknowledged by those present that the present system was clinically unsafe and that the present process was not working either for ACC or for clients.

Some of the suggestions from the meeting:
Clear call for long term goal to be implemented of TOAH Nest framework; namely a multi-ministry and cross agency response that is seamless and well funded and can respond quickly to the acute situation of disclosure.

Also a clear indication that some sort of short-term emergency response needs to be implemented immediately to stop the decline. Various ideas were tabled, including going back to four sessions for all new claims to hold clients until a decision is made by ACC re approval of claim.

Finding culturally safe ways of working within the Pathways.

ACC made the following commitments:
To document and discuss suggestions at next SCAG- I will report back on this after the June 19 meeting.
To inform both the CEO of ACC and the Minister of the outcomes and content of this meeting as a matter of urgency.
To record our concerns and suggestions unedited and as discussed.
To pass on outcomes of the meeting to the review.

At the end of the day, SCAG members came away feeling cautiously optimistic and hoping this was not just window dressing. We were quite impressed with Denise Cosgrove but only time will tell. We certainly came away believing that our concerns have been listened to, and look forward to the departure of Graham Bashford, and hopefully Peter Jansen as well.

Also the Review Committee has just been announced for the promised six month review of the Pathways. There will be an opportunity for us all to make submissions to this Committee. I am trying to get an address to send submissions to and will publicise this as soon as I have it.

Cathy McPherson
cathy.mcpherson@goalscentre.co.nz

Pasifika Social Workers Interest Group
Warm Pasifika Greetings to you all.
As Pacific practitioners, we retain our professional support network alive through our email distribution list. If you would like to join our group so that you can keep updated with Pasifika Social Worker issues, pass on information to other Pacific practitioners or make any queries, then please email us at pasifikasw_intgrp@anzasw.org.nz

We look forward to hearing from you, and are pleased to announce that the third edition of Tu Mau is still in the pipeline!

Sally Dalhousie

Chinese Social Workers Interest Group
AGM
Election office bearer:
John Wong: Chairman
Hoi Lee: Vice Chair
Fee Ching: Treasurer
Kelly Feng: Secretary

Plans for 2010
- Continue to deliver CPD to mainstream branches, received enquiry from one branch.
- Continue to promote social work and counselling to the Chinese community.
- The Group planned to publish a book with articles from members in the future. Currently collating articles from members is in progress.

New Chinese Social Workers are welcome, please contact Kelly.feng@waitematadhb.govt.nz

Regards
Kelly Feng

OTHER ANZASW INTEREST GROUP CONTACTS

Supervisors Interest Group
Michael O’Dempsey, michael.odempsey@ihug.co.nz

African Social Workers Interest Group
Marcelle Lamont, marcelle.lamont001@cyf.govt.nz

SWOT - Social Workers Out There
Mathew Keen, swot@anzasw.org.nz

Social Workers in Schools Interest Group
swis@anzasw.org.nz

Health & Disability Social Workers Interest Group
hadig@anzasw.org.nz

Filipino Interest Group
Victor Viray, vmviray@yahoo.com

Kelly Feng
Kelly.feng@waitematadhb.govt.nz
Opening the door. The potential of Social Work contribution to the international development sector.

By Karin Brown, Director of Global Focus Aotearoa

With an international upbringing Karin has practised social work both in the United States and in Aotearoa New Zealand before teaching social work at Te Wananga o Aotearoa. After working with national educational standards at the Social Services ITO, she is now working at Global Focus Aotearoa, a development education NGO.

Last year at the Asia Pacific Social Workers conference in Auckland various keynote speakers put it to their international audience that the blurring of the local and the global is increasing (2009, Jones & Yueng). The world is shrinking we were told. Through the global economy, the increasing access to global communication and world events such as the recent economic crisis and climate change, the world’s problems are now shared by all. As a result we need to be more cognizant of what happens ‘over there’ in other countries and how it affects us ‘over here’. The speakers explained that not only does domestic social work need to consider the impact of the global on local systems but that local professionals have an important contribution to make to global systems.

I couldn’t agree more. The basic social work analysis means we instantly understand the hierarchies of human need. Our abilities to work with people cross-culturally, in contexts of human hardship perfectly position us to contribute to international work. This can include post-disaster work, community mobilisation, advocacy for basic human rights as well as supporting people psychologically during trauma, abuse and grief. Our commitments to ethical conduct, social justice, self-determination of women and indigenous peoples as well our knowledge of human development, mental health and disabilities mean that we have valuable input for the wider international development sector.

This opinion is based on my personal experience. Recently I joined Global Focus Aotearoa, a specialist provider of information and education on global and development issues. Global Focus engages deeply with development issues on a global scale. Covering topics like gender and culture, climate change, aid, governance and disasters our publications and specialist library has much to offer the social work community. The youth work and secondary teaching sectors are already familiar with our educational activities. The approach of Global Focus is to educate others about the interconnectivity between the local and the global resulting in informed action. The resources not only provide insight into how social work can provide an informed contribution to global issues but can also help fill the gaps in knowledge about global issues that social workers may have. As I have learned there is a whole world of international development work out there and we can all increase our effectiveness if we work across disciplines and pool our collective resources.

As someone who is now involved in the discussion and action around international development I am often urging the international development sector to consider ways to include other sectors and professionals into their work. They need lawyers and engineers and economists, why not social workers? A quick scan of the Global Focus Aotearoa development jobs website there are dozens of international jobs in areas of social development, community development, human rights, research, policy and more right now. Social workers would be strong candidates for positions like these. This kind of work could provide an opportunity to apply our skills and experience with multi-disciplinary teams (MDTs) on a macro-level.

The commonalities between social work and international development work are clear. Both are underpinned by principles of individual and collective human rights, social justice and social responsibility and their agendas overlap. A snap shot of social work voices from around the Asia Pacific region confirm that social workers are interested in globalisation, climate change, poverty, human rights and human security (2009, Yuen & Jones) which are all international development issues.

The reverse is also true. The international development sector agenda includes issues which are clearly social issues. We need look no further than the internationally agreed Millennium Development Goals (MDGs). They include targets on maternal and child health, poverty and HIV/AIDS, clearly issues social workers are involved in locally. The MDGs recognise the real need of developing countries as well as representing a real commitment from the world’s nations. However don’t be misled into thinking that these goals are only a challenge for so called ‘developing’ countries. According to the United Nations 2009 Progress Chart, even Europe is not yet on track with meeting some of its targets (like reversing the spread of Tuberculosis). Other global issues such as access to safe, public drinking water remain an issue in many countries, even New Zealand.

This is also a challenge to social work education to consider how the interconnectivity between the global and local is integrated into teaching content more. The British Association of Social Work states that ‘Social Work is a fundamental tool of international development’ but I would argue that in New Zealand that view is not yet adopted by the New Zealand social work curriculum. Unfortunately the national standards system in New Zealand emphasises difference and makes it difficult to articulate commonalities between various disciplines. However that very ‘difference’ of social work is the unique contribution which social work can make to sectors like international development work.

Reinforcing this call to think outside the box, in June 2010 the International Social Workers conference was a joint Social Work and Social Development Conference, an exciting and timely signal that social work is, at its core, development work. Most of us have worked domestically within the borders of a country with individuals, families, whanau and communities in order to support sustainable social development. Social workers are engaged daily in mobilising communities to develop sustainable, community-based responses to current and future social issues. In New Zealand the Youth Work sector has already signalled the importance of a positive development approach to youth work and elements of the social work sector are also increasingly articulating the view that individual wellbeing must be in a community context (see the Social Services ITO ‘Skills for Wellbeing document). This may be interpreted by some as expanding the identity of the social work profession; however I would argue it is actually truer to what social work was always intended to be. As Dominic Chilvers, the former Executive Officer of ANZASW pointed out to me, one of social work’s greatest strengths is its breadth. Let us not accept narrow definitions of the profession and instead find new ways to reinterpret what it means to be a social worker in a global context.
Tena tatou katoa,

It is nearly six months since the option of undertaking the paper-based assessment in preference to the face to face model to become a full member of ANZASW was introduced. The face to face assessment that has been in existence since 1989 is still available for those that chose it as well as those who do not have recognised qualifications.

To date we have had 22 assessments completed using this new process. This represents 5.5% of those provisional members assessed since September 2009. This model has similarities with the five yearly recertification model and the same challenges in preparing material exist for both paper-based processes.

The material is assessed by people who do not know your work, or even the organisation you work in, it is important to give a good description of the organisational context and the processes of accountability that exist for your work. It is also very important that you demonstrate how you meet the various practice standards, not simply expecting that the assessors can draw this from your case example. In the face-to-face process some of these gaps can be addressed through verbal discussion. In the paper-based process additional information will be requested. Another area where additional information is often sought is around the expectation of keeping up to date with new initiatives for social work through ongoing training (CPD-Continuing professional development). This is an expectation within the Code of Ethics and I am considering how it can be more explicitly stated within the Practice Standards. Assessors have been asked to seek evidence of ongoing training as part of all assessment processes. This is common in all professions and it is critical that we, as practitioners, continue to develop through seeking ongoing training. We are aware that ANZASW has no explicit policy on this, nor has the SWRB. This creates a window of opportunity for ANZASW and SWRB to work together to develop a policy document that will meet the needs of both organisations. As this work progresses comment will be sought from members, branches, roopu and Interest Groups.

As the pattern of provisional members who opt for paper-based assessment becomes predictable we will be exploring options for how the competency programme will be able to be delivered in the future.

ka kite

John Dunlop
Acting Manager Membership Services

Member Lists no longer in NoticeBoard

The Member lists that were published in NoticeBoard are now available for viewing on the website. They are located under Member Services and then Membership Info. There are separate lists there for New Members, Full Members, Recertifications and Addresses Unknown.
Additional Supervisors

Auckland
Yogie Reddy
Phone: 021 1835668
Email: yogie.reddy@gmail.com
Details: Female, South African Born, NZ Citizen
Qualifications and Training: A Social Work, M A Medical Science Social Work, Post Graduate Certificate Child and Adolescent Mental Health, Full Member ANZASW, Registered Social Worker
Experience: Nineteen years in the social work field. Nine years in adult mental health, five years in care and protection and five years in child and adolescent mental health.
Supervision Interest: Supervision of new graduates, students and Immigrant Social workers. I enjoy clinical and developmental social work and my work is systemic.

Manawatu/Wellington/Wairarapa
Chris Thomas
Phone: 3542413 Mobile: 027 2807325
Email: cmt_consultancy@hotmail.com or projectteamltd@gmail.com
Details: Female, Pakeha
Qualifications: BSW, Cert Soc Serv Supervision. MSW (Hons) completed in 2005 with my thesis focused in the area of strengths-based supervision.
Experience: I have worked as an external supervisor for over 20 years and am available for individual and group supervision. I have worked with people from a range of professional disciplines across NGO’s, Health and Government agencies.
Supervision Interests: Collaborative, strengths-based and solution-focused approaches.

Wellington
Sue Oakley
234 Queens Drive, Wellington
Phone: 04 977 1314 Mobile: 021 060 6830
Email: sueoakley@clear.net.nz
Details: Female, Pakeha
Qualifications: Registered Social Worker, BA (Anthropology), Cert S/V (CIT)
Experience: Twenty years social work – children, adolescent and families, group work, therapeutic programs for sexual offenders, relationships at work and at home, counselling/therapy child and adult survivors of sexual abuse, project management and team work, ANZASW assessor for competency, 10 years supervision across the N.G.O. and private sector covering a range of clinical and management areas.
Supervision Areas of Interest: Grief, loss and trauma, oncology and palliative care, child development, parenting, mental health, adolescents, cross cultural, refugee and migrant communities, gay lesbian, sexual identity. I work out of rooms in Lower Hutt and Newtown in Wellington. I also provide supervision on site.
NOTE: These details have been supplied by each supervisor. In publishing these details ANZASW does not assume responsibility for the accuracy of their details or the quality of supervision offered. All are members of ANZASW but, as there is not yet a specific competency assessment for supervisory practice, the onus is placed on any person seeking a supervisor to clarify and check the information to their own satisfaction.

Registration of Expression of Interest

ANZASW is calling for Expressions of Interest to develop a web based learning module to enable learners to develop theory, knowledge and principles of:

- the ANZASW Practice Standard 2
  - “The Social Worker demonstrates a commitment to practicing social work in accordance with the Code of Ethics (2008) and an understanding of the Principles of Te Tiriti O Waitangi
- the Social Workers Registration Board Core Competence Standards
  - Competence to practise social work with Maori
  - Competence to practice social work with different ethnic and cultural groups in Aotearoa New Zealand to their social work practice.

It is recognised that on line learning can provide the theory, knowledge and principles that apply to working with Tangata Whenua and different ethnic or cultural groups. Practice skills however must be developed in workplace settings and would be part of ongoing social work professional development in a New Zealand setting.

It is expected that many of the social workers completing the module will be based off-shore.

To request the Registration of Expression of Interest Pack please e-mail Lucy Sandford-Reed, lucysandford-reed@anzasw.org.nz and put ‘REOI’ in the subject line.
EOI submissions will close 23rd July

Getting involved

Do we have your email address? Without it you will be missing out on opportunities to voice your opinion on issues and consultations relevant to social workers, participate in our on-line surveys and receiving ANZASW news bulletins electronically. To confirm your email address, please send an email to admin@anzasw.org.nz, subject title as EMAIL ADDRESS and include your name in the body of the email.

Competency Workshops

Tamaki Makaurau/Auckland
All held at St Lukes Community Centre, 130 Remuera Road, Remuera. Behind the Church. 1-2pm Panel Members workshop. 2-3.30pm Pre Competency Workshop. No bookings required, just come along to the appropriate one.
Contacts Bella Wikaira or Sarah Alden, see assessor information.
Friday July 30th, Thursday September 30th, Friday November 26th.

Northland/Tai Tokerau
Dates: Friday 25 June (Soro) Thursday 26 August (Liz), Friday 29 October (Soro)
Time: 12.00pm – 1.00pm
Venue: Parent and Family Counselling, 25 Otaika Road, Otaika, Whangarei. No booking required
Contacts: Liz Cassidy-Nelson, liz@parentandfamily.co.nz; (027) 4388852
Soro Ramacake, soro.ramacake@xtra.co.nz; (027) 453 3504
NoticeBoard Deadlines
The deadline for notices, contributions and advertising bookings set for the next two issues of NoticeBoard are:

Monday 19 July for August issue
Monday 20 September for October issue

Please diary these dates so that deadlines can be met and so that NoticeBoard can be delivered to members as near to the first week of each month as possible. Any corrections to these listings, as well as any updates about special events or advertising inquiries, should all be sent to admin@anzasw.org.nz

ANZASW Meetings & Hui
Note: If members do not give their email address on the members detail report when they join they cannot be added to our regional email database and hence will miss out on emails and local news. Also, a reminder that if you are not receiving local notices or panui please contact the local ANZASW Contact, as listed.

GOVERNANCE BOARD
The ANZASW Governance Board are scheduled to meet on the following dates:
- 30 June Teleconference
- 17 July Meeting
- 01 September Teleconference
- 28 September Meeting
- 27 October Teleconference
- 26 Nov AGM
- 27 Nov Meeting

ROOPU
All roopu extend a warm invitation to current and prospective social workers to attend roopu hui. We continue to enjoy our hui and the korero, ahwi and whakawhanaungatanga regarding the mahi that our members are involved with in our community. Venues are often moved around the agencies to assist members to attend hui.

Tamaki Makaurau
Meets last Thursday of the month
Contact: Chairperson, Sandy Tito Evans, sandyt@xtra.co.nz (please note new email address)

Waiariki
Contact: Hariata Kohunuhi, kohonuhih@waiariki.ac.nz

Te Roopu O Te Tairawhiti
Meets bi monthly for Roopu hui. Also meets bi monthly for Professional Development on the months where there is not a formal hui
Next Meets: 29th June - Professional Development
Venue: TDH 2nd floor MAB
Waea: Kay Symes, kay.symes@tdh.org.nz, 027 240 7861
Future Roopu meeting dates: 27 July, 31 August, 28 September, 26 October, 30 November, 12 December

Te Whanau O Rongokako
Meets every third Thursday every second month
Next Meets: 17 June 3 - 5pm
Venue: Maori Health Unit, Hastings Hospital, Omahu Road
Topic: Aromatawai Tikanga a Maori/Maori Cultural Assessment Workshop (refer to flyer insert), facilitated by John White
Contact: Rawinia Hape, (06) 870 4779 xt855 or (027) 234 3866, or email to rawinia.Hape@ttho.iwi.nz or rawiniahape@xtra.co.nz
Future Roopu meeting dates: 19th August, 21st October, 16th December, venue same as above for all.

Kahu Ora Ki Wairarapa Roopu
Meet quarterly, every 3rd Tuesday of the month
Venue: 12pm CYF office
First meeting in February then quarterly
Contact: Lesley Wynnard, leslie.wynnard003@cyf.govt.nz

Manawhenua
Meets first Thursday of the month
Chair: Thomas Ngaruhe, thomas.ngaruhe004@cyf.govt.nz
Contact: manawhenuaroopu@gmail.com

BRANCHES
All branches warmly welcome new, provisional, intending and existing ANZASW members and interested social workers to their meetings.

Auckland
Next Meeting: Monday June 28th, 9am - 3pm
Venue: Disability Resource Centre, 14 Erson Avenue, Royal Oak
Topic: Workshop facilitated by Dr Leland Ruwhiu and Riki Paniora · ‘Cultural echoes in Supervision across ethnicities - bicultural eyes on multicultural whanau’

Bay of Plenty
Next Meets: Thursday 10th June 10-11:30am
Venue: Disability Resource Centre, King Street, Whakatane
Topic: Elder Abuse and Neglect, Cost $10.00 per person
Guest Speaker: Merepeka Raukawa-Tait
Please email Anne Kennedy anne.kennedy@bopdhb.govt.nz or Waina Araroa waina.araroa@bopdhb.govt.nz to register.
Contact: John Chand, john.chand@lakesdhb.govt.nz

Canterbury
Meets bi-monthly on the Second Tuesday
Please check your emails and keep an eye out for updates on trainings and forums as we will be sending you emails as they happen.
Contact: Paula Grooby, paulagrooby@hotmail.com or (03) 942 4496 (home)

Hawke's Bay
Meets second Monday, every second month
Contact: Mark Rolls, Mark.Rolls@hawkesbaydhb.govt.nz

Manawatu/Wanganui
Manawatu
Contact: Joanne Briggs, joanne.briggs@midcentraldhb.govt.nz
anzasw.manawatuwanganui@gmail.com

Wanganui
Contact: Trish Melling, (06) 348 1234 Ext 5763, patricia.melling@wdhb.org.nz
**Electronic NoticeBoard**

You can now receive NoticeBoard electronically. If you would like to receive the bi-monthly publication via email instead of through the post then you can do this through our website or emailing brogant@anzasw.org.nz

Please note that if you do decide to receive NoticeBoard electronically then you will not receive a copy in the post.

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**From the Auckland Branch Executive Committee:**

We welcome Natasha Hofmans to the chairperson role. Natasha is a dutch kiwi with 13+ years of experience in social & community work in Tamaki Makaurau. She practices privately as an External Supervisor, works in Treaty Education for Tauiwi and is enthusiastic to strengthen the connections and voice of Auckland Social Workers with the committee and members. Natasha particularly celebrates the diversity of language, culture and interests that makes up the Branch and how these can each contribute to our identities as Tauiwi Social Workers.

We also welcome two new committee members Shyam Grover and Fiona Knight. Auckland Branch members can look forward to more detail about all committee members and opportunities for involvement in the committee and Branch, in the coming months.

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**Notes from NATIONAL SUPPORT TEAM**

**Our contact details:**

ANZASW Office
Street Address: Unit C, 375 Main South Road, Hornby, Christchurch 8042
Postal Address: DX Box WX33484, Christchurch
Phone: (03) 349 0190
Fax: (03) 349 0191
email: admin@anzasw.org.nz

**Reminder**

For those whose membership year ends 30 June 2010 - the membership subscription for the next 12 months is now due. A subscription notice and tax invoice is in the mail. Please note the changes and the disciplinary levy invoice. If you have any questions about this please ask. It is possible to pay by credit card, cheque, internet banking or automatic payment.

Don’t forget to update the Association’s membership database information at the same time, including your current email. If you have any questions about the Professional Indemnity Insurance, made available automatically through ANZASW membership, please contact the Association’s Insurance Brokers, ACM Ahlers Insurance Services - contact Iain McKenzie, email iain.mckenzie@acmahlers.co.nz or phone (04) 472 8710. ACM can also supply details about the Social Workers Legal Advisory Panel, a service that provides a panel of approved legal firms for advice on legal issues.

More information and Frequently Asked Questions are available on the ANZASW website, www.anzasw.org.nz
Before the Aotearoa New Zealand Association of Social Workers Complaints Resolution Panel

In the matter of complaint against X, a social worker

Decision of the Panel

Jeff Goldstein, Chair, Sal Faid, Consumer Representative
Sharon Schwalger, Association Member, Phil Clearwater, Association Member, Graeme Warburton, Association Member

Heard: 14 October 2009

Decision:

Mr A Sherriff, Counsel for the Association
Mr M Parker, Counsel for X

Introduction

[1] The Complaints Resolution Panel (the Panel) initially had before it two alternative charges.
[2] These were that the Social Worker, (X): (i) acted in a manner amounting to professional misconduct or (ii) engaged in conduct unbecoming of a social worker and that X’s actions reflected adversely on their fitness to practise as a social worker.

Name Suppression

[3] At the conclusion of the hearing, Mr Parker, counsel for X, submitted that the Panel should suppress X’s name. Mr Sherriff, counsel for the Association, submitted that the issue of suppression was for the panel to consider and that the Association’s view was neutral in regard to this application.
[4] In determining this application we have carefully weighed up the benefit and interest to the public in knowing who X is with the potential irreparable damage to X’s standing and business. We have also taken into account that X has not been the subject of a previous complaint to ANZASW. The Panel has decided that the detriment to X from releasing her identity far outweighs the benefit to the public. We therefore suppress X’s name and identity.

[5] Notwithstanding the decision to suppress, the Panel is also of the view that the information contained in this decision will provide guidance to other social workers when dealing with similar issues.

The Hearing

[6] The Panel was convened and it acted in accordance with the Constitution and the Standing Orders of the Aotearoa New Zealand Association of Social Workers (the Association).
[7] X is a member of the Association and is bound by the Constitution and Standing Orders and Code of Conduct.
[8] Prior to the hearing Mr Sherriff advised the Panel that X was now admitting the “conduct unbecoming” charge (2 ii above) and that the Association was not now proceeding with the “professional misconduct” charge (2 i above).
[9] The Panel found this agreement curious.
[10] Mr Parker acknowledged the admission on behalf of his client.
[11] As a consequence of X’s admission the hearing was conducted on the basis that Mr Sherriff and Mr Parker made submissions in regard to the facts and what penalty, if any, should be imposed on X.
[12] In addition to counsels’ helpful submissions, X and X’s supervisor, who was also present at the hearing, clarified a number of matters for the Panel.

The Standing Orders and Constitution

[13] The Association’s Standing Orders and Constitution set out the limits of any penalty that the Panel could impose. Unfortunately the Standing Orders and the Constitution are at odds in one major aspect. The Constitution allows the Panel to impose a censure in addition to a number of other disciplinary actions. In contrast the Standing Orders permit the Panel to impose only a censure and no other disciplinary action.
[14] Mr Sherriff advised the Panel that this contradiction would be rectified by the Association. Both counsel agreed that if the Panel imposed a censure on the Social Worker it could not impose any other penalty. The Panel accepts that this is the case.
[15] The Standing Orders provide for the following alternative penalties to censure where a member Social Worker has engaged in conduct that is unbecoming and reflects adversely on their fitness to practise as a social worker:

(i) To make a finding that the complaint is found proven but no conditions be imposed or
(ii) To make a finding that the complaint is found proven and conditions placed on membership which may include one or more of the following:

(a)  The member undergo such training and/or supervision and/or mentoring as agreed
(b)  Payment of compensation to the complainant not exceeding $5,000
(c)  Reparation to the complainant
(d)  That the member pays such sum towards the costs of and incidental to this hearing not exceeding $5,000
(e)  Suspension of membership
(f)  An order that the member undertake ANZASW recertification by a specified date with particular attention paid to one or more competency standards identified by the Complaints Convener. If the member meets the required competency standards then the member’s competency will be validated for the next five years from the date of this assessment. The costs of any recertification required under this provision shall be paid by the member concerned or
(g)  To make a finding that the complaint is found proven and membership of the member is revoked and
(h)  To make such order as to publication of the details and circumstances of the complaint and/or the member concerned and/or the decision arising as may be appropriate.

[16] The Association did not seek to have X’s membership suspended or seek cancellation of registration. We accept this submission.
[17] The Panel was provided with an agreed bundle of documents along with a Statement of Agreed Facts. Rather than set out the agreed facts, which include references to various individuals who are entitled to their privacy, I shall set out in an abbreviated form the agreed facts.

The Facts

[19] It relates to an elderly lady (the client) aged 87 at the time who had been residing in a residential retirement village unit with her partner aged 91 for approximately 18 years. They jointly owned their residence.
[20] Differences of opinion had arisen between the client’s children in regard to their mother’s interests. These differences were centred on the fact that one of the client’s daughters (Daughter A), who resided in the same town as her mother, held two Enduring Powers of Attorney (EPOAs). Some of the daughter’s siblings had concerns that their sister was not looking after their mother’s interests appropriately.

[21] As a result of this concern a daughter residing in an-
The allegations and particulars were set out in the charge to revoke the existing EPOAs and appoint X as EPOA.

Obtained the client's signature on documents purporting to obtain in regard to the client's mental capability.

At the hearing we were provided with Family Court documentation that showed that X's application was presented the new EPOAs and was added as a signatory. X took with her two pre-prepared EPOAs and two revocations. One was for the client's whole property and the other for the client's personal care and welfare if she became mentally incapable.

We understand that Daughter B contacted her mother and arranged for X to meet with her mother (the client).

On 15 April 2008 X travelled to the city where the client lived and met with the client. X took with her two pre-prepared EPOAs and two revocations. One was for the client's whole property and the other for the client's personal care and welfare if she became mentally incapable. The client signed these and her partner witnessed them.

At the same time the client revoked her former EPOAs to Daughter A. These were also witnesses by her partner.

On 15 April 2008 X took the client to her bank and arranged for X to meet with her mother (the client).

On 21 April 2008 the Family Court, in response to the client's attorney seeking directions.

On 16 April X delivered a letter to the client's day care centre. This was to prevent the client being taken out for the day by Daughter A.

On 18 April 2008 the client's doctor provided a medical report stating that the client had no capacity to understand a change of power of attorney given the extent of her Alzheimer's disease.

By email of 18 April 2008 the above report was provided to X along with a letter from the client's solicitor pointing out that the EPOAs signed in favour of X appeared to have been signed by the client when she did not have capacity.

On 21 April 2008 the Family Court, in response to Daughter A's application ordered a medical report be obtained in regard to the client's mental capability.

On 12 May 2008 X then applied to the Family Court as the client's attorney seeking directions.

On 20 May 2009 the Daughter A and her brother filed a complaint with the Association.

At the hearing we were provided with Family Court documentation that showed that X's application was ultimately struck out and ordered X to pay costs in the sum of $3,136 to Daughter A.

There was then a number of exchanges of correspondence between X and the Association.

The charge of "conduct unbecoming" arose on or around 15 April 2008, when in providing services to the client X obtained the client's signature on documents purporting to revoke the existing EPOAs and appoint X as EPOA.

The allegations and particulars were set out in the charge sheet.

The Association alleges that X acted without taking all reasonable steps, including failing to obtain an up-to-date assessment of the client's capacity to revoke her existing EPOA and appoint X as EPOA in circumstances where X was aware or ought to have been aware that:

(i) The client had a diagnosis of Alzheimer's disease; and/or
(ii) The client had been assessed as having some cognitive impairment on a Mini Mental State Examination around six months earlier; and/or
(iii) The client had been described by Daughter B, from another city, as having memory loss in a Family Court application dated 14 April 2008; and/or
(iv) Daughter B from another city, in support of the Family Court application dated 14 April 2008 had sworn an affidavit that "there is no formal assessment that I am aware or of to determine this matter of mental capacity/incapacity as it relates specifically to EPOA's;" and/or
(v) All reasonable steps should have been taken to discuss the proposed course of action with the daughter holding the existing EPOAs at the time; and/or
(vi) An application by Daughter B from another city had been filed with the Family Court on 14 April 2008.

Further allegations were made by the Association that:

(a) X was put on notice by the letter and medical report dated 18 April 2008 that the client may have signed the EPOAs without capacity.
(b) X issued an order pursuant to the EPOA refusing to allow the daughter with the previous EPOAs to remove her mother from the day care centre
(c) X swore an affidavit on or around 12 May 2008 stating that she held EPOAs for property and personal care and welfare for the client.
(d) X acted in the interests of Daughter B from another city rather than in the welfare and interests of the client.

Mr Parker, on behalf of X, submitted that X’s acceptance of the unbecoming conduct charge was on the basis that X should have clarified the client’s mental capacity at the time the new EPOAs were executed.

Mr Parker also conceded that as the client’s mental capacity was unclear at the time, X should not have accepted the appointment.

Mr Parker explained why the other particulars alleged should be disregarded by the Panel.

In arriving at our decision the Panel has carefully and fully considered all that both counsel put to us, along with the documents that were before us.

Findings

X embarked on this course of action because Daughter B instructed X to act in that way. We are satisfied that in doing so X put themselves in a conflict situation. This occurred because X held themselves out as acting for and conflicted from the outset when the request was made for X to assist resolve a family dispute by assisting one party against the other. By the time X met with the client X should have realised that there was a conflict and withdrawn. It appears to the Panel that X presented to third parties (i.e. the bank, the day care centre and the Family Court) that X was acting in the best interests of the client (and this may well have been the case) but at the same time X was furthering Daughter B's interests against the interests of Daughter A.
We find the complaint proven. We place the following penalties on X.

Mr Sherriff submitted that we impose a number of penalties and merely find the complaint proven.

Mr Parker submitted that we impose no penalty on X.

We find the complaints to reflect adversely on X’s fitness to practice.

Those actions were unbecoming of a social worker. Those actions may well have been unlawful.

As a consequence of the above matters we find that X’s conduct was unbecoming of a social worker. Those actions may have been unlawful.

Unbelievably, X made the decision that the client lacked mental capacity and that the EPOA for personal care and welfare had come into force. Without this conclusion X’s action may well have been unlawful.

However there was no evidence to base the opinion that the client lacked mental capacity on 16 April when the client had allegedly exhibited mental capacity the day before. The Panel is of the view that this contradiction encapsulates all that was wrong with X’s actions in this matter.

Unbelievably, X made the decision that the client’s mental capacity had altered from the previous day without any medical evidence, while knowing that the client did have a cognitive impairment.

X’s action and inaction in this regard was clearly unprofessional and wrong.

When X became aware of the client’s lack of mental capacity on 18 April 2008 she should have immediately sought to resolve the issue. Such resolution included her withdrawing as attorney. Instead X continued to maintain that the EPOAs were valid. We find X’s action in this regard to be at least misguided.

We also find X’s delay of about one month in making the application to the Family Court unsustainable. A professional social worker in the position that X put herself in ought to have given this matter the utmost priority and ensured that matters were filed promptly.

As a consequence of the above matters we find that X’s conduct was unbecoming of a social worker. Those actions reflect adversely on X’s fitness to practice.

Penalty

Mr Parker submitted that we impose no penalty on X and merely find the complaint proven.

Mr Sherrif submitted that we impose a number of penalties on X.

We find the complaint proven. We place the following conditions on X’s membership:

1. The member is to undergo Remedial Supervision as follows:
   This supervision is to reflect a “line management” and “case review” style and approach that will have, but not be limited to, a reflective and randomised auditing component that may effect and address issues that relate to X’s whole client caseload.

   The remedial supervisor to be appointed to this role shall be acceptable to the ANZASW Complaints Convenor and X. This supervision will take place monthly for a period of two years. The remedial supervisor will meet with the external supervisor every six months and will also report to the Complaints’ Convenor on a six monthly basis to confirm X has changed her practice appropriately to avoid any recurrence, and to advise the Association of the professional development X has undertaken in the areas referred to above.

2. The member is to undergo External Supervision as follows:
   Remedial supervision is not expected to replace external supervision but rather to supplement it. External supervision is expected to continue on a monthly basis, with the supervisor meeting with the Complaints’ Convenor and the remedial supervisor each six months as above.

3. Professional Development
   X’s future professional development should also include training concerning the new legislation relating to EPOAs, updating of assessment skills including mental health assessments, knowledge of professional boundaries, ethics, the implications of the Privacy Act and informed consent on X’s social work practice.

   The member to undergo such professional development training and/or supervision and/or mentoring as agreed for a two year period.

4. The member undertakes ANZASW recertification within three months from the date of this decision.

5. The member is to pay compensation to the male complainant of $500. This is a contribution towards that complainant’s airfare costs.

6. The member is to pay costs of $500 to the Association.

Dated:
Jeff Goldstein, Graeme Warburton, Sharon Schwalger, Phil Clearwater, Sal Faid

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Membership update

ANZASW Membership numbers as at 19 May 2010:

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* This includes members in training, those with legitimate extensions or who have changed status from Non-Practising to Provisional, as well as those who are ‘out of time’.
Working With Couples: We Talk, We Listen, But Do We Understand?
June 14 & 15

How do we assist people to address serious concerns such as, significant betrayals of trust, long-standing conflicts, the impact of losses and grief, and the negotiation of change in relationships? In this workshop I will discuss and demonstrate a conversational process that allows people to step away from accusation in order to find new understandings and solutions to these difficulties.

Vital Reflection: A Tool For People Working With People
July 9

Clinicians often comment that there is barely enough time in super-vision to briefly overview the dilemmas, struggles and joys they’ve encountered in therapeutic work. Consequently, the commonly uttered lament, ‘I don’t have enough time to reflect on my work,’ attests to many lost opportunities to reflect on both, what’s working and what’s not. In this workshop I will be demonstrating a process that I’ve developed to enable clinicians to ethically review and extend therapeutic practice between super-vision sessions. This vital reflection tool will enable you to review the presuppositions that are shaping therapeutic or super-vision conversations while developing new directions for enquiry.

Creating Storylines in the Here and Now: Working With Individuals
July 23

In this workshop I will discuss and demonstrate the method I use to notice, describe and re-search present moment experience. Noticing and then finding expressions to represent feelings and experiences (including body experiences) provides us with the opportunity to narrow the ‘meaning gulf’ between all participants in therapeutic and super-vision relationships. This in turn allows people to both connect with their resources and address their problems. Working with present moment experience is particularly relevant in the work with people who have suffered traumatic injuries in past and present relationships.

OTHER WORKSHOPS
Advancing Therapeutic Conversations - September 27, 28, 30 & Oct 1
Extending Practice Through Super-Vision - November 5

Workshop details can be found at www.heartsnarrative.cc or contact Jill Kelly (09) 624 1845 email: edgepress@xtra.co.nz

Johnella Bird - Auckland Workshops 2010
Johnella Bird is a counselling practitioner and co-founder of The Family Therapy Centre in Auckland, NZ. Johnella is also author of The Heart’s Narrative (2000), Talk That Sings (2004) and Constructing The Narrative In Super-vision (2006). Johnella has recently completed a new teaching resource of three DVDs and a workbook titled Constructing Narratives To Make A Difference (2008).
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This programme is aimed at qualified social workers wishing to pursue postgraduate study in a health related field.

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Ideal for practitioners who are seeking advanced skills in supervision or who are aspiring to take on leadership roles within health and human services.

New programmes proposed for 2011

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Email: gr.melbourne@reedglobal.com
Visit us online: www.reedglobal.com.au

*terms & conditions apply

SUPERVISION - COURSE 1
AUCKLAND
Facilitated by Margaret Morrell
Dip. Social Work. MANZASW. Registered Social Worker
September 1-3 2010 (9-3.30 each day)
This workshop suits social workers and other professional practitioners who want to start supervising, and experienced supervisors who want to learn about models and frameworks for supervision. The workshop covers:

- Definition, purpose, benefits and components of supervision
- The Supervisor’s “tool box”
- How to promote reflective practice in supervision sessions.
- How to establish and maintain a positive supervision relationship.
- A practical guide to the negotiated agreement or supervision contract.
- The 5-Eyed Supervisee – engaging your supervisee in supervisory discussions
- How to manage ethical dilemmas in supervision.

Cost: Early bird; Register and pay by July 14th, $460(GST incl) Full fee: $495(GST inc)
For more information/to register, email: margaret.morrell@clear.net.nz
Visit Margaret’s website at www.margaretmorrell.co.nz

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Global Focus Aotearoa is a non-profit organisation. Our work is underpinned by a commitment to human rights, Te Tiriti o Waitangi, and people-centred development.

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www.globalfocus.org.nz/infoservices/library

**Global Perspectives**
A practical handbook for educators working with communities and young people on social justice issues.
www.globalfocus.org.nz/edservices/globalperspectives

**Just Change**
A magazine by and for those working, studying and teaching in international development.
www.globalfocus.org.nz/infoservices/justchange

**Global Issues**
A magazine for young people exploring issues like gender, human rights and the environment.
www.globalfocus.org.nz/edservices/globalissues

**Our Website**
For quality resources on social justice issues aimed at a range of levels.

- **OnePagers** – handy research-based guides to key development and social justice issues.
  www.globalfocus.org.nz/infoservices/onepager

- **Weblinks** – a database of international tools, resources, research and more.
  www.globalfocus.org.nz/infoservices/weblinks/

- **Email updates** – register for regular updates on development issues, international jobs and our library.

- **Activities and resource kits** – practical tools for engaging with social justice issues.
  www.globalfocus.org.nz/edservices/gjc

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**Details (please complete all fields)**

Name ________________________________________________________________

Organisation/School _______________________________ Department __________

Address ____________________________________________________________

_______________________________________________________________ City ______

Ph __________________________ Mob __________________ Email ____________

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**Fax or post this form to:** Fax: +64 4 496 9599, Post: Global Focus Aotearoa, PO Box 12440, Wellington 6144, Aotearoa New Zealand.

**Or sign up online:** www.globalfocus.org.nz