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Quicklinks

- Competency Assessors List
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Introduction

I hope that you all had a relaxing and enjoyable Easter Break? It seems to go all too quick, still we have ANZAC day to look forward to.

Just a few things I’d like to mention: as we no longer have the ‘centre-page’ of NoticeBoard notifying our members of all up-coming meetings I would like to urge our members to get logged-onto our website as it’s only members with a log-on and password who are able to view the Roopu & Branch meeting details and this should now be the first place you go for this information. The advantage of accessing this information from the website is that it is continually being up-dated.

For those of you who are new to this PDF version of our Newsletter I would like to highlight:

- I have published the complete article within the PDF issue
- It is indexed as well so that you can navigate around this issue and read the articles that interest you.
- I have still kept the ‘Quick Links’ but this time I have noted whether you need a website logon to avoid unnecessary frustration 😊
- I have put the advertisements at the end of this issue and can be accessed in the Table of Contents
- To follow the links, where there is member only access, you will need to be registered on our website with a logon and password. Click here for the instructions
- If you are having trouble viewing this newsletter we need to know, so please email me: fionas@anzasw.org.nz
- AND ... if your details have changed please email us: admin@anzasw.org.nz

I would like to thank those members who submitted articles for publishing. I loved reading them and be rest assured if I haven’t published them in this issue I will certainly be publishing them in the issues to come.

Finally, I hope you enjoy the read and do get back to me if there is anything you would like to add to our NoticeBoard.

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President’s Report

He aha te mea nui o te ao
He tangata, he tangata, he tangata

What is the greatest thing in the world?
It is people, it is people, it is people

Tena koutou katoa nga mema o te whanau ANZASW

The events that are currently occurring across the many sectors of Aotearoa and the globe inform me that we have entered a time where political, economic and environmental factors have caused a spirit of deep discontent among the people. The evidence that this spirit of frustration, oppression and exasperation is afflicting the holistic stability of our people is not only exposed through the current events portrayed through the media, but is the ‘mahi’ of our membership, of our organisation. The responses and reactions of discontented people is manifest through silos of explosive energy. The immense activity and escalation in pursuit of social justice and social change currently witnessed on such a vast canvas across Aotearoa is a signal that people have lost faith, they no longer believe the ancient wisdom of the opening whakatauki is being promoted and defended. The sense of spiraling out of control that saturates us from the media requires social workers to be earthed and centered in courage and determination based upon our values, passion and collegiality.

I use the word ‘silo’ as a descriptive term, as a validation for the process of accumulative emotional build-up that results in the outpouring of energy. As a young man I worked on the waterfront in Mt Maunganui, surrounded by the huge grain silos and flour mills that were a part of that industrial lands cape. Those silos were filled from the top and when full, the gravitational force would cause the material to burst forth when an escape vent was opened.

The recent events that have filled the silo of public discontent include:

- The freezing works dispute
- The wharfie negotiations
- Te Kohanga Reo trial
- The Uruwera Four trial
- Creation of the Super Ministry
- The overseas sale of NZ land
- Age care wage dispute
- The ACC debacle

The silo of human concern, the silo of disregard for the human values that determine interaction between nga tangata – the peoples, have reached the point of capacity and nga tangata are voicing their despair. What is the process that occurs within the deep recesses of a father’s heart and mind, a solo mum who is the sole bread winner for her family, a community that desires to determine their own future? What is the process that results in decisions of affirmative action? Decisions that could impact upon the well-being of tamariki, whanau, hapu and iwi, such decisions are never made lightly but rather after intense deliberation. I am the son of a waterside worker and so therefore I know what it’s like to go without food or be reliant upon the community to feed me while my father took his stand for better conditions. In my adult life as a freezing worker I also know what it’s like to be on strike while my partner and eldest son survived on the crumbs that I could provide. What are the value systems that inspire people to make stands of defiance and courage?

Recently, fellow board member Janine Joyce shared with the board the study of ethicist, journalist, and scholar Rushworth Kidder. In 1994 Kidder interviewed two dozen men and women ‘of conscience’ from across the globe in an attempt to reveal eight common values that can guide a troubled world through a tumultuous future. Kidder
began his research by asking Dame Whina Cooper about the moral values of her people. The kuia replied “this is God’s country, only we the people running it must be doing something wrong”. The voice of Dame Whina and the study of Rushworth remind us of the need for leadership with ‘values’, leadership that values people as its greatest resource, as its most treasured capital. This is the motive, the goal of the governance board, to provide our membership with leadership that demonstrates the value of relational reciprocity.

Tena koutou, tena koutou, tena tatou katoa.

Tauha Te Kani
President ANZASW

Chief Executive’s Report

Since the last edition of NoticeBoard there has been much to be concerned about.

The Social Security (Youth Support and Work Focus) Amendment Bill had its first reading in Parliament, passed by 64 votes to 57, with National being supported by the Māori Party, Act and United Future.

It is ironic that the Bill is called “youth support” given that the Bill removes opportunities for self-care by imposing income management strategies including benefit redirection for accommodation and utilities and a payment card for food. There is capacity to “earn” the right to manage their own payments. On top of this, obligations are placed on young people including the requirement to be in full time training, completing an approved budgeting programme and for parents completing a parenting programme. If young people are feeling alienated now due to a lack of employment these provisions will, as I see it, only add to the sense of alienation. An unintended outcome of this approach is likely to be further loss of self worth and dignity. This is hardly an ideal way of setting young people up for work. A more positive approach would be strategies that encourage employers to take on young people and create ‘good quality employment opportunities rather than focusing on providing sanctions and incentives for individuals who receive benefits’.

The same Bill under the work focus provisions requires people on the DPB to be available for part-time work when their youngest child is five years and full time work when the youngest is 14 years. The penalty for having subsequent children while on benefit is the requirement to be work available when the child turns one year. The Green Paper states “parents and caregivers have the initial and biggest impact on children and their childhoods. Parents and caregivers have an undeniable responsibility to do right by their children. Being a parent involves taking on life-changing and enduring responsibilities. Most parents accept this responsibility even if it means a struggle”. The question has to be: how does the Work Focus legislation line up with the aims of the Green Paper? DPB recipients are being demonised in spite of the fact that the current Government has acknowledged that the number of recipients has increased as a consequence of the economic recession. Children of beneficiaries already bear the brunt of poverty and all the social exclusions associated with poverty.

The Charter Schools Steering Committee has been announced signalling progress on this initiative. One of the prime reasons given for establishing Charter Schools has been that kids are failing in main stream schools. Much of the evidence in relation to Charter Schools is that they do not necessarily lead to improved outcomes for students. A more rational approach would be to address issues that create barriers to learning in our school system. Dare I say it, Finnish teachers spend less time in the classroom and more time preparing for class and achieve much higher learning outcomes than New Zealand Schools. Will increased class size and performance pay improve outcomes for student? Research in the education field would suggest not. The Social Security (Youth Support and Work Focus) Amendment Bill states “evidence shows that educational attainment is one of the best pathways to lowering the

1 Mary Richardson Christchurch Methodist Mission; Demonising Beneficiaries Is not the Answer
likelihood of unemployment, earning a higher income and improving social outcomes”. The changes being heralded for the education sector appear to be flying in the face of achieving positive educational outcomes.

The negative comments about Finland led me to start investigating the social service sector in Finland. Clearly there is a strong education sector – “Ninety-three percent of Finns graduate from academic or vocational high schools, and 66 percent go on to higher education, the highest rate in the European Union”. Social work services have a strong preventative focus both at individual and community level. Reports suggest there is a high level of collaboration between social and health care as well as schools and those responsible for land use, construction, housing, employment, culture, leisure activities, transport and other activities. New Zealand could do a lot worse than look to Finland for inspiration that could lead to a fair, safe, caring and sustainable society where every citizen is valued and respected and enjoys equal opportunity to lead a fulfilled life.

On a positive note the response to the first of the ANZASW 2012 Webinar Series has been positive. Twenty-eight members joined the real time webinar with another 121 accessing the sound recording since the original presentation. This is a fantastic response. Shortly the presentation will be available as a webcast with both video and sound via a link to our host Redback. Using this medium also allows editing, which improves the quality of the recording.

ANZASW extends sympathy to colleagues in Fiji as they face serious flooding. Kia kaha.

Expressions of Interest for the 50th Celebrations Working Party

While August 2014 is just over 2 years away, planning for a significant event such as this requires at least two years plus lead in planning.

At this stage there have been a few suggestions for the 50th celebrations:

- A major conference
- A colloquium
- A dinner with a serious but funny speaker
- Publication of a collection of interviews with some of our senior members and key people in the development of social work in New Zealand.
- Events at Branch & Roopu level as well as National event/s

The Board has approved the establishment of Working Party to plan the celebration activities.

Ideally the working party would have representation from:

- Long-standing members of ANZASW
- Younger members
- Tangata Whenua
- Pacifica
- Male and female members

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2 Lyn Nell Hancock [http://www.smithsonianmag.com/people-places/Why-Are-Finlands-Schools-Successful.html#ixzz1qMsIh75E](http://www.smithsonianmag.com/people-places/Why-Are-Finlands-Schools-Successful.html#ixzz1qMsIh75E)

3 Social Welfare in Finland Ministry of Social Affairs and Health 2006
ANZASW is still calling for Expressions of Interest from members interested in being considered for the Working Party.

Please submit your expression of Interest to the CE, lucysandford-reed@anzasw.org.nz.

Please include:

- An expression of Interest, particularly
  - Any event management experience
  - What you see as the key issues for celebrating 50 years of ANZASW
  - What you would bring to the working party
- Evidence of support from your Branch or Roopu
- A copy of your CV

Lucy Sandford-Reed
Chief Executive

Calls for ANZASW CPD Webinar Volunteers

If you are willing to present a Webinar on a topic of interest to members please contact Lucy Sandford-Reed lucysandford-reed@anzasw.org.nz for further information. Other dates & times can be added to the Webinar Schedule (below) as webinar speakers become available.

The aim is to have a monthly webinar of between 30 minutes and one hour. Presentations are recorded and the webinar uploaded onto the Redback website for members who could not attend to access. (The link for the Daren Eyles, The Coronial Inquest has been inserted into the Webinar Series Schedule) Members will need to register and can view the webcast, both video and sound. We are also looking at placing them on the ANZASW website as a resource for social workers.

We are very happy to offer more than 1 webinar session per month. If you are able to offer a webinar in a month with an allocated session a second date in that month can be arranged.
Webinar Participation Instructions

ANZASW 2012 Webinar Series
How to join a Webinar

You must connect via both your phone & computer

To HEAR the presentation
Dial 0800 001 454
Mobile Users Dial 09 280 6414
At the Prompt enter 21668875

To SEE the presentation
Log in to:
http://anzasw.rbweb.com.au

Select I am a Participant

Enter the Participant Code 21668875

Enter your name - OK

Type questions here

You are now connected!
And can both see and hear the Webinar
Webinar Series Schedule

<table>
<thead>
<tr>
<th>JANUARY</th>
<th>FEBRUARY</th>
<th>MARCH</th>
</tr>
</thead>
</table>
|         |          | Daren Eyles  
 |         |          | Coronial Inquest – A Social Worker’s Experience |
|         |          | click here to view |
| APRIL   | MAY      | JUNE   |
| 26 April | Glynnis Brook  
 | 2.00 pm | 23 May  
 |       | 2.00 pm  
 |       | Elder Abuse  
 |       | Confirmed  |
|         | AUGUST   |
| JULY    |          | SEPTEMBER |
| Colin Elliott | Jill Worrall  
 | 26 July | 23 August  
 | 2.00pm | 2.00 pm  
 | Restorative Justice | Kin Care  
 | Confirmed | Confirmed  |
|         | OCTOBER  |
| SEPTEMBER | Elaine Loch  
 | Tara D’Sousa | 25 October  
 | 13 September | 2.00pm  
 | 2.00 pm | A reflection on Social Worker in ED  
 | Community Development | To be confirmed  
 | Confirmed |   |
|         | NOVEMBER |
| DECEMBER | NOVEMBER |
| 13 December | Elaine Loch  
 | 2.00 pm | 22 November  
 |       | 2.00 pm |

Publications of Members Names on the ANZASW Website

The opinion survey was sent out as a global e-mail to all members on 2 December 2011 with a closing date of 31 January 2012.

The e-mail read:

National Office is receiving an increasing number of calls from members of the public wanting to verify that a social worker is a member of ANZASW and is a member of good standing. The Board has requested that views of the membership be sought before considering any policy changes in relation to disclosing membership information.

The current ANZASW policy is not to disclose whether a social worker is a member or whether the member has had a complaint about their practice upheld following disciplinary proceedings.

The objects of ANZASW include:

- To ensure all members of the Association are competent to practice social work through an approved competency assessment system.
- To protect the interests and public standing of its members.
- To ensure the maintenance of appropriate professional and ethical standards and conduct of members by:
  - the adoption of a Code of Ethics for the profession;
  - the adoption of ANZASW Practice Standards;
  - application and/or association with IFSW and any Code of Ethics and Guidelines issued by IFSW;
liaison with the Social Work Registration Board (SWRB) (constituted under the SWRA 2003), employers, Commissions and other public bodies;

• Such other means as may seem appropriate to the Association from time to time, including disciplining members.

The ANZASW website in Member Services/Member lists currently lists in a Member only access area:

• New Members to ANZASW (Membership date; Name; Branch)
• Successful Competency Assessments (Full membership date; Name; Branch)
• Successful Recertification Assessments (Assessment date; Name; Branch)

Currently the SWRB publishes the register of all registered social workers. If New Zealand moves to mandatory registration of social workers the list of all social workers would be published.

SWR Act 2003 Section 135:

(1) The Board must from time to time publish the Register in any form it thinks fit
(2) The publication must not contain the home address of the registered social worker

Members were invited to give their views on 7 options:

1. No change;
2. Allow callers to be advised whether a social worker is a member and holds a current Cert of Competency;
3. Publication of members who choose to list their details in the member access only area of the website;
4. Publication of all members in the member access only area of the website (e.g. date of last Cert Competency; name; Branch/Roopu);
5. Publication of member names in a public area of the website if they choose to display their details. This could be by way of a “find a social worker” search. Physiotherapy NZ lists members by name & city if the physiotherapist has chosen to display details. The search can be by city, area of practice or name.
6. Publication of all members in a public area of the website (e.g. Name; Membership status [Full; Provisional; Non-practicing; Student; Life]; Branch/Roopu);
7. Any other suggestions.

141 Members responded to the request for feedback. As of 6 March 2012 there are 3705 members thus 3.81% of the membership responded.

• 74 members where in favour of publication of all member names, membership status and competency status in a public area of the website;
• 61 members favored publication of member names, membership status and competency status in a public area if the member chose to;
• 47 members supported providing callers with information about membership status – Yes / No; and competency status – Yes / No;
• 15 members supported maintaining the status quo – ie no change;
• 7 members supported publication of member names, membership status and competency status details if the member chose to, in a member only area of the website;
• 4 Members supported publication of member names, membership status and competency status details if the member chose to, in a member only area of the website.

It is important to note that a significant number of the respondents opted for more than one option. The most common combination was Option 5 (listed by member choice) and 6 (all members listed). The next most frequent combination was Option 5 and/or 6 and Option 2, provide callers with information about membership and competency.

There was clearly no support for publication of:

• Personal details such as place of employment, home address, telephone numbers
• Information about complaints
It should be noted that if a complaint to ANZASW is managed through either the Whakawatea Facilitated Mediation Process or the Complaints Resolution Panel process, making a determination about publication of the details and circumstances of the complaint and or the member concerned and or the decision/s reached is one determination available to the respective Panels. Where publication is an outcome it is usual for this to be on the ANZASW website [http://anzasw.org.nz/sw-in-nz/public-complaints/complaint-outcomes/] and in NoticeBoard.

Some of the reasons given for publication of all members in a public access area of the website included:

- I am strongly of the opinion that anyone and everyone should be able to see if a person is a member of ANZASW, their status, and other relevant information, (but not their home address) much like the SWRB. So of the options listed, I think I would support numbers 2 and 6. And I would have strong questions for (and about) anyone who did not want their membership of ANZASW known. One could even consider them in potential breach of standard 10 - using membership to influence and reinforce competent practice, if they wanted to keep it secret.
- I can see no reason why this information would not be released as surely we are all prepared to be accountable for what we do!
- I would be happy to have my name on a public register that confirms my membership and my holding of a competency certificate. I think it is in keeping with our responsibilities in terms of the code of ethics.
- I am supportive of full publication of all members in a public area of the website (e.g. Name; Membership status [Full; Provisional; Non-practicing; Student; Life]; Branch/Roopu. This ensures transparency and accountability of all social workers; much like the SWRB information would be suitable.
- I support 2 or 6, – public access to information about whether or not we have competency registration etc. If we are proud of our profession and believe that the public have a right to competent practice, I believe that the public should be able to access how they can note any concerns, and to whom.
- I would support both no 2 & no 6 of your possible options. I think we need to be accountable as members and therefore our membership status should be in the public domain. I use MANZASW in my correspondence with clients and I feel that they have the right to have this verified if they choose to do so. Whether it’s by the National office or by publication is a matter for you to decide given the demand on your office staff’s time and you will best know which of the 2 options is the most manageable for you.
- What is the point of being a member and proud of it when others cannot make inquiries? So I agree with point 2. We are asked to make public to our clients that we are a member. If they are not able to verify this it does not make sense.
- I personally have no problem whatsoever about my membership or competency status being made public via any forum the association sees fit. Because this is public information anyway, via the SWRB I can think of no reason for keeping the information private.

Reasons for not publishing names include:

- Protection of privacy
- Safety as a result of working in high risk areas or protection orders
- Issues of competency belong to SWRB
- This is my personal response – favour option 4 and partially favour option 2 in that callers could be informed a person is a member on a need to know, for reasonable cause basis however no other details. Any request for information from a member of public who wishes further information should make such a request in writing and due consideration given to what may be disclosed in any reply. Our membership details are not public knowledge, we are a totally membership based organisation which exists for the benefit firstly of the members through the profession.
- I believe that this would provide ammunition to members of the public who already have an issue with a social worker (particularly in the care and protection field) and may lead to further stress to that social worker that is unwarranted.
- I would hope that should anyone have any concerns about a social worker, that they follow a policy of lodging a complaint against the social worker, directly to the employee organisation and/or ANZASW and the matter is dealt with, without further disclosure of any personal details.
What do other professional associations do?

There were a number of queries about what other professional Associations do.

- **NZAC** has on the home page click on “Search for an NZAC Counsellor”:
  - On this page you can find out if a person is a Member or Provisional Member of NZAC. If the person you are looking for does not appear then it is unlikely they are a Member or Provisional Member. You can contact the National Office, (07) 834 0220, to confirm this.
  - You can also use this page to search for those Members who have their work details listed and are available for referrals. You can make contact with them directly from the information that is listed.

- **DAPAANZA** lists renewal date and area for all:
  - Registered practitioners
  - Associate AOD Practitioners
  - AOD Support Workers

- **The NZ Psychological Society** has a “Find a Psychologist” capacity, selection by:
  - Psychology work area
  - Geographic location
  - Client type
  - Last name if known
  - Non-English language spoken

- **The NZ College of Clinical Psychologists** has a full list of private practitioners that can be downloaded, listing:
  - Name
  - Contact details
  - Specialist areas of work

- **NZ Association of Psychotherapists** publishes a member register, listing:
  - Name
  - Membership – Full, provisional, retired etc
  - City
  - Suburb
  - ACC approved
  - Work phone

- **AASW**, The Australian College of Social Work:
  - Advanced search – name or location, type of client, field of practice
  - Also lists the following which is accessible to Registered AASW users only:
    - Ineligible for membership of AASW
    - Conditional Membership

- **Ontario Association of Social Workers** has “Find a Social Worker”, with a ‘self listing’ facility, by:
  - Region
  - Expertise
  - Language
  - Gender

- **National Association for Social Workers (USA)** through HelpPro has a National Social Worker Finder Service.

Equally there are many national professional social work associations that do not have a member listing facility of any sort.

**THE OUTCOME**

The Board considered the member feedback at the March Board meeting. After much discussion the Board reached the view that publication of member names was consistent with Practice Standard 10 *The social worker uses membership of Aotearoa New Zealand Association of Social Workers to influence and reinforce competent practice*.

The outcome was that the Board passed the following motion:
That all Full, Life and Non-Practicing (excluding Students) names and Branch / Roopu are recorded in a public area of the ANZASW website.

It is anticipated that the listing will include only the following information:

<table>
<thead>
<tr>
<th>Member Name</th>
<th>Membership Status</th>
<th>Branch / Roopu</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lucy Sandford-Reed</td>
<td>Non-Practicing</td>
<td>Canterbury</td>
</tr>
</tbody>
</table>

Once the final format has been set and protocols are established for maintaining current information the membership list will be published. Members will be advised by global e-mail prior to publication.

**World Social Work Day 2012**

World Social Work Day was celebrated on the 20 March 2012. It is the annual opportunity for all social work organisations to promote the significant role of social workers and the profession. Social work was also celebrated on United Nations Social Work Day 6 days later on 26 March 2012. On that day, IFSW and their partners presented the objectives of the Global Agenda for Social Work and Social Development to the United Nations.

IFSW invited national organisations, members and partners to celebrate World Social Work Day on the 20th of March under the banner of the Global Agenda for Social Work and Social Development. IFSW officially presented the Global Agenda document on World Social Work Day 2012 to Helen Clark, Head of The United Nations Development Programme. Helen Clark said, “It is an honour for me to accept the Global Agenda for Social Work and Social Development on behalf of the UN, and to congratulate the International Federation of Social Workers, the International Association of Schools of Social Work, and the International Council on Social Welfare on developing the Agenda”. [Read the whole speech.]

Websites of Interest:
- IFSW’s work at the UN headquarters in New York City. On this page there are a wealth of videos about International Social Workers week [http://www.youtube.com/watch?v=GrRwUqP1wzQ&feature=player_embedded](http://www.youtube.com/watch?v=GrRwUqP1wzQ&feature=player_embedded)

**Assessors Hui**

The ANZASW Assessors had a two day hui in Auckland to work on the updating of the competency handbook and continue the competency processes.

People missing from the photo are Autumn Bell-Cooke, Liz Cassidy-Nelson, Emma Webber-Dreadon and Merrill Simmons-Hansen.

Bella Wikaira was farewelled as an assessor and thanked for her support. Bella remains a Board member of ANZASW.
Manawatu Afternoon Tea for Life Members

The Manawatu Branch held an afternoon tea for its ANZASW life members on 31st March. Six of the eight “lifers” were able to attend. Jack (96) kept us entertained with stories of his 34 years of social work with the Blind Foundation back when all the social workers were themselves blind and travelled up and down the country visiting its members. The Branch plans to document these stories this year as Jack has amazing recall.

The event also celebrated Bertha’s 99th birthday which was on March 17th. It was a great occasion.

ANZASW Board Member Profile

John Edward White

“Hūtia te rito o te harakeke, kei whea, te kōmakō e kō.
Kī mai kī ahau,
he aha te mea nui o tenei āo?
māku e kī atu,
Hē tangata, hē tangata, hē tangata.”

This whakatauki defines the human person as the most important element in the universe. It emphasizes the mana and tapu of humankind. It also acknowledges human fragility, interdependence and dependence on other parts of creation: if you pluck out the heart of the flax bush where would the bellbird sing.

So, ko wai au – who am I?


“So hokingā whakaaro, kia maumahara ake, ko tōku whānau, tōku hapū, tōku iwi.”
A thought to always remember, that my family, hapu and iwi is who I am, no matter where I live.

So that is who I am. What I am honoured to do, is manaakitanga, whānaungatanga. My title is Pou Ārahi – Cultural Navigator if you like. I work at the Hawke’s Bay District Health Board under Maori Health Services and cover Intensive Mental Health and Addiction Services, Recovery Centres, Needs Assessment Service Coordination and Emergency Mental Health Services, where the well-being of whānau is paramount.
What I bring to support what I do, is a Bachelor’s Degree in Social Work partnered with a Graduate Diploma in Professional Supervision, life experience and a large network of friends, colleagues and whānau including two beautiful children and three gorgeous mokopuna.

I take this opportunity to mihi to the many relationships ANZASW has provided me with over the years. I honour and thank you for your kohā of mātauranga, guidance, tautoko and āroha. To my new Governance Board whānau, ngā mihi kau ana kia koutou.

The values of ‘tika’ - right practice, ‘pono’ - best practice, and ‘āroha’ - safe practice are the whāriki – foundations on which my practice is based in my professional and personal life. To this end, I pledge leadership, enterprise, integrity and judgement contributing to the organisations direction to provide assurance of its continuing and lasting prosperity.

Turou Hawaiiki.

GETTING INVOLVED!

Do you have a logon for our website? Without it you will miss out on:

- opportunities to voice your opinion on issues and consultations relevant to Social Workers
- participation in on-line surveys
- access to all items in the ANZASW electronic news bulletin
- access to official documents relevant to Association membership, incl. policies and assessment forms
- access to other member-only areas of the website, incl. offers to members

How do I get member access?

- Click the ‘member login” button on the ANZASW homepage, then
- Click “register”, then complete the 2 fields required before finally clicking “register”

A password will be emailed to you

Members Contributions

Christchurch – Earthquake Recovery

Reflections: Journey of Hope 24th February 2012
By: Rangitaia Crowley, Community Health Social Worker: Waikato District Health Board.

As one of three Social Workers from Waikato District Health, I was very fortunate and privileged to be given the opportunity early last year, 3 – 8th April 2011, to be part of the Christchurch Earthquake Recovery. Even though my time was short, I believe it allowed patients, staff and people to receive some relief, to re-energise, manage their personal grief, time for themselves and to tell their many stories.
My time in Christchurch was spent at Princess Margaret Hospital, Community Services, Older Persons’ Rehabilitation services and inpatient ward for over 65 year old patients. The team consisted of a multi-disciplinary approach with social workers, geriatricians, gerontology nurses, district and public health nurses, occupational therapists and physiotherapists.

OPRS community services processes and support systems were very similar to our team so it made it easier for me to adjust and do what was needed. Each discipline focused on their role and referred to each other when necessary. Networks and support services systems were in place for referrals:

- e.g. Housing to Com care, Council, Church groups, Presbyterian Support Groups, Work & Income and NZ mobile vans out in the community, Age Concern Services, Community Agencies, Red Cross, Salvation Army, Maori health unit and Iwi Support Services.

My time working in the community had me visiting patients in New Brighton, Redwood and Dallington carrying out social work assessments and ensuring patients were safe and receiving support. Taxi chit services were available for home visits which was very handy if you didn’t know your way around Christchurch.

Patients were still traumatised, still grieving and trying to make sense of their situation and trying to live some normality of life. Under the entire trauma and grieving there were still presences of elder abuse and financial and verbal abuse of the older person. There were moments of trying to find patients who had been relocated to temporary accommodation, e.g. rest homes where residences were full to the maximum, motels, camper vans, caravan parks and some families who had relocated out of Christchurch. For some individuals there was isolation. Returning to their homes meant using portaloos, water in containers pumped through pipes, boiling water two times, extreme care with their personal health and hygiene care. On the east side of Christchurch the suburb services were still being repaired, and the odour of sewerage was very noticeable, especially after a day of rain. I observed devastation of homes, businesses, shopping centres and buildings damaged from the earthquake. But among the devastation there was a glimpse of hope, e.g. where the McDonalds Restaurant was still standing among a whole shopping centre that had fallen.

My last two days was spent in the inpatient ward for over 65 year old persons. I was involved in assessments, multi disciplinary meetings, follow ups, reporting and discharging. The staff and patients had become used to relief staff coming and going, adapting to different faces and very grateful and appreciative for any support.

My reflections of the aftershocks:

I was having lunch at 12.30pm in the cafe with a friend. We could hear this sound like a Kenworth truck coming towards us and than a sudden jolt for about 5 seconds. I could not help but notice staff jumping quickly out of their chairs.

I was asleep in my bed at 4o’clock in the morning. I was rudely awoken and I felt my bed shaking and saw the wall moving. Oh! My God! I was reminded quickly, where I was! And what I was there for!

My accommodation was a comfortable apartment in the Old Prison of Addington. (Thank you, manager and flatmates)

On completion of my journey of hope, before leaving Christchurch, a co-worker and I made a last visit to the CBD for a minute of silence and karakia to acknowledge the people who had lost their lives.

To the people of Christchurch: stay strong and continue to tell your stories.

To be able to “make a difference” Social Work.

Acknowledgements:

Christchurch & Princess Margaret Hospital: Social Workers: Suzanne Edmonds, Phil Clearwater, Annette Evans.
Flatmates: Addington Apartments
Waikato District Health Board: Emergency Response: Trevor Engleston, Community Health Service’s Manager Jan Hart, Clinical Leader Malcolm Foster
Community Health Team – donations of cookies
Developing an Integrated Approach to Supervision

By: Lee Henley, Allied Health Director Hutt Valley DHB & Wendy Ross, Clinical Nurse Specialist Hutt Valley DHB

We attended the Te Pou Forum for Supervision Champions in Wellington on May 14th with open minds, expecting to take away from the day a few strategies to improve what we are currently doing with supervision in our DHB.

Hearing stories throughout the day of what others are doing around the country, we felt inspired to take a more proactive approach. By lunchtime we had realised that to stay on the crest of the wave, we would need to change what we are currently doing.

An initial environmental scan and SWOT analysis, hastily drawn up on the thoughtfully provided writing pad, indicated that for us, a more integrated model of supervision provision would help develop the shifting culture of our service.

With representatives from all DHBs, a range of professions and the promise of a group email network of all who attended, we took confidence from the belief we could cast any questions into the pot and be fairly sure of an answer. Our project proposal was completed within 24 hours and signed off by senior management the following day.

As we write this a week later, our database is being constructed with the aim of enabling health professionals to access supervisors in relation to model, not simply discipline. Response to our call for project members has been huge and involves a range of disciplines, including medical. For us, integration will be the key to improving supervision provision and uptake, and seems to us to be a good pathway forward!

We would like to thank those from Te Pou who made the day such a motivating, inspiring success, and for the support since.

My Inspiration

Dear Fiona,

As I read your email message to Social Workers inviting us to make a contribution to the newsletter, it was far from my mind that I would do such a thing. I read your message a couple of times before going offline and attending to the work in front of me. But somehow your written invitation would not leave me. It skipped in and out of my thoughts during the weekend, tugging at my mind like a neglected child who was in need of some attention. Could it have been the way you shaped your question? Or was it the time to do some reflection?

So tonight, Sunday, I have answered your question. “What inspired you to be a social worker?”

I wondered if it was possible to have been born a social worker? I could not think of anything or anyone in particular that inspired me, just that I have always felt like a social worker. Maybe it was due to being an avid reader of history in my childhood, reading not only of my own Scottish culture but the culture of other countries where historically social justice and fairness was severely lacking. I was deeply touched when reading about deprived populations, the power and control over the marginalised and feeling more and more frustrated through each page that I read. As an adult many of my childhood friends have told me that they are not surprised I am a social worker as I was always fighting for some cause or another. They reminded me of events that I had forgotten, from asking the headmaster to build a ramp for my young schoolboy friend who had polio; he wore a calliper and had trouble climbing some stairs to go to our music class that he loved. My constant knocking on the headmaster’s door to ask if the school could be dismissed 10mins earlier at the end of the day, as there were too many other schoolchildren from other schools all
fighting to get on the same local bus. It was too risky for an accident could happen. I suppose as children we see things in black and white and are pretty logical, although some would say different.

Maybe it was the stories my mother shared with me, telling me of her experience growing up in a children’s home on the borders of Scotland, being one of two hundred other orphans. Her stories gripped me as I sat at her knee asking for more information and desperately wanting to know the outcome for each and every one of those children, hoping beyond hope that they all made it unscathed. I stamped my feet in frustration as she relayed to me how children would be overlooked and their needs go unmet. My mother wasn’t a qualified social worker, but she did social work, she taught children to read and write who were struggling, telling them that education was power. She aided pregnant women helping them obtain the support they had a right to. She was outspoken in all matters pertaining to unfairness. She was political too and she would write to the newspapers outlining how she felt about social injustice. So maybe it was she who inspired me?

Or could it have been immigrating to New Zealand from Scotland in my twenties and experiencing what it was like to be an immigrant, how that impacted on me, being so far away from my own country of birth. It certainly gave me a deeper understanding of home sickness and isolation. I met a group of strong women, some were social workers, some were mothers like me who were on their own journey to self enlightenment. We were very vocal around ‘women’s rights’ and tried hard to have ‘equality for women’ addressed. We got involved in organised political marches in the streets of Wellington in the 1980’s to demand that women have the right to safety in their own city. It could also have been having my own struggles as a young mother through having a very sick child and fighting for fair and reasonable care. I demanded the right for time off work to visit him in hospital and became a ‘change agent’ for other employees with children to have those same rights. This could not have been attained without the support of other strong individuals who stood beside me and urged me on.

I guess there must have been some inspiration instilled in me through studying to become a counsellor and psychotherapist. I had not intended to go along this career line. I began my career in accountancy. I enjoyed that role, but it became apparent that on a daily basis there would be an employee who wanted to talk to me and needed some assistance to move forward with their life. I am sure their continued trust in me inspired me to change my career as I saw that with support, people’s lives do change. Through my study I met more like minded people, tutors and students who encouraged and propelled me forward to speak out and let my voice be heard around many areas where social change was needed. I was always willing to take the stand as many would talk about speaking out, but few took the action step. Again, I willingly stepped into those shoes as it felt kind of natural. I was always a great believer ‘that nothing changes if nothing changes’, and if action was going to change things for the better or if the truth needed to be exposed then why not do it! Later, I involved myself, in assisting women, children and their families to live the violence free lives that they deserved. In honesty, many of my clients inspired me, it was a two way street. I was the onlooker as they claimed their lives back and reached their potential. Their courage and determination, like food for my will-power, was a huge inspiration.

Many years later, during the time when I was the manager of a social service organisation, a young woman who was studying social work approached me. She asked me for a placement in the organisation which I gave her with open arms, her freshness and focus on her study and role inspired me to move forward into the field of social work in a more visible way. Her knowledge and trust in me gave me the impetus I needed to study as a social worker. Since becoming a SW my Spirit settled as if it has come ‘home’.

Fiona, I have just realised I have burred on to you, and still not knowing if I will send this to you. I am thankful you sent me this invitation, for you have inspired me to reflect on how I came to be in social work, and it gave me an opportunity to remember some of those people and events that shaped my journey into the field. I enjoyed writing this small snapshot of my journey into SW, and I see a hint of a full circle evolving here.

For the past two years I have been living in my country of origin and the UK as a whole. I came over to support family members who have lost loved ones. And yes, more inspiration has emerged. I have had the privilege to work with and support children, the aged and the vulnerable whilst here. I travel back to my Spiritual home in New Zealand in a couple of months, and as a mature social worker I look forward to more inspiration and more work in the field. It seems the older I become the bolder I have become and that is what we need to be a quality ‘change agent’. I have come to the conclusion it was not just one event or the one person that inspired me to become a ‘social worker’ it is all of the above, a smorgasbord of people and events that led me along the path; almost like it had been pre-destined. I believe that as mature social workers, we still have work to do, for as new social workers follow their own
inspirational journey into the field, it is our duty to feed and grow all who come across our paths for the good of the whole. And even though your opening statement was “As the editor and not from a social work background” I suspect there is a latent social worker alive and well inside of you. So, Fiona, thank you for being on my list of people who have inspired me, funny how that works.

Warm regards Catherine Lawson

Books

Warrior Kids – Warrior Training for Children

Warrior Kids is a pioneering programme that over the past 18 years has empowered thousands of children across New Zealand. It instils confidence, respect and self-control in children and addresses issues like bullying or low self-esteem – drawing upon Maori concepts of the warrior and Eastern martial arts.

Warrior Kids: Warrior Training for Children features the complete ten sessions of the in-school programme in a format that teachers and instructors can apply to their own work with young people.

The Author: Tim Tipene developed Warrior Kids in 1994. Tim is a qualified martial arts instructor who has accumulated a total of 12 Dan Black belt ranks. He is a trained counsellor, with a graduate certificate in child and adolescent mental health, as well as the award-winning author of children’s picture books and junior novels including Kura Toa: Warrior School and Haere Jack Haere

Contact: admin@warriorkids.org

Beyond Words

The death of a child is a heartfelt experience like no other. It is a deep grief experience that goes beyond words.

Skylight has just launched BEYOND WORDS - a long awaited handbook for bereaved parents. It has been brought together by Andrew Thompson (Starship Hospital and Auckland University) and Tricia Irving Hendry (Skylight). It aims to be supportive and helpful for bereaved parents anywhere in the world, and however long it is since their child died.

The loss affects bereaved parents emotionally, physically, mentally, spiritually and socially. It makes more demands on them than most others ever realise. Many bereaved parents say that the only people who can ever genuinely begin to understand what it’s like for them are other bereaved parents. Hearing from others who have ‘been there’ can make all the difference. http://www.skylight.org.nz/

Contact: admin@warriorkids.org
National Office Titbits

City2Surf

On the 25th March The Star held its annual City2Surf. The Star partners with the Heart Foundation to try and raise awareness around keeping fit and active for a healthy heart. The Diabetes Trust also benefits.

Lucy with Sheryl Brealey from CPIT completed the 14km walk from Pioneer Stadium to Ferrymead.

Fiona (Left) and Margaret (Right) completed the 6km walk.

It was a beautiful day, the atmosphere positive, we were all shapes and sizes and all forms of transport; scooters, roller blades, pogo sticks, jumping stilts and of course legs.

Being my first time I really enjoyed the mutual camaraderie and being part of something greater than myself.

Congratulations to Lucy who completed the 14km walk in 2 hours and 34 minutes.

Margaret and Fiona? Well we forgot to time ourselves but celebrated afterwards with a glass of cold chardonnay & a delicious lunch.

Team Effort!

All hands on deck as the National Office Team pull together in a bid to get the annual accounts out to our members. It was a concerted team effort of collation, folding and envelope stuffing and we successfully managed to get mail out to 3,700 members in 2.5 days.

Missing in the photo is Colin Elliott who entertained us with his own unique style when stamping the back of the envelopes with the ANZASW address stamp. So unique that Cinnamon could not restrain herself with some in-house training. 😊
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IDT offers further courses to enhance counsellor skills, confidence and effectiveness. We welcome in-house training enquiries.

To register for our training courses or for more information:
Visit www.InteractiveDrawingTherapy.com; Email: idt@pi.net or Phone: +64 9 376 4789
Celebrate International Women’s Day 2012 with Routledge

Connecting Girls, Inspiring Futures

This collection explores the International Women’s Day 2012 theme of ‘Connecting Girls, Inspiring Futures’ through articles which examine early stages of a woman’s life and experiences, from education and the development of sexual identity to building a successful future and supporting ideals of gender equality.

Selected articles are free until 31st May 2012. Simply click on the images for access and a full list of articles for that category.

If you find these articles useful then here are a few ways to keep up-to-date with news from Routledge Gender Studies Journals:

Bookmark our Social Sciences News Page: http://explore.tandfonline.com/socialsciences

Follow us on Twitter: www.twitter.com/RoutledgeGender

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South Canterbury District Health Board

Smokefree Facilitator

WOULD YOU LIKE TO BE PART OF THE TEAM SETTING THE BENCHMARK FOR PRIMARY AND COMMUNITY HEALTHCARE SERVICE DELIVERY?

Primary and Community Services has the responsibility for working directly with all of our primary and community service providers, including General Practice, Pharmacies, Primary Mental Health, Public Health, as well as direct management responsibilities for the primary and community services we provide as a District Health Board such as District Nursing and Public Health Nursing.

In this team we have three Smokefree Facilitators who:

- Provide evidence based Smokefree leadership and advice throughout the SCDHB region
- Support the SCDHB, C&PH, NGOs, the Smokefree South Canterbury Committee (SFSC) and others working in tobacco control and smoking cessation
- Provide smoking cessation services that are accessible, affordable and effective, with the aim to reduce smoking prevalence in South Canterbury
- Provide support throughout the South Canterbury healthcare sector to deliver improved care to people who smoke.

A vacancy has arisen in this team for a new Smokefree Facilitator. As well as supporting the general team, this role is focused on working with pregnant mothers and with mental health patients wanting to quit smoking and therefore a background in nursing or health promotion would be a strong advantage.

Don’t let this pioneering career development opportunity pass you by, contact us now for the application pack to see if you have the right skills.

A position description and application form are available by contacting: Human Resources Department via email at vacancyenquiries@scdhb.health.nz or by phoning (03) 687 2230, quoting vacancy number 2177. Vacancy closes: Friday 13 April 2012.

for more info visit www.scdhb.health.nz

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We have a temporary 12 month vacancy due to Parental Leave absence in our small multidisciplinary A&OD Team who utilise the “Strengths Model” approach, as does our entire Mental Health Service, to assist client recovery.

This temporary full-time Monday to Friday role includes responsibility for initial and comprehensive clinical assessments and the development of recovery / treatment plans.

You must be a NZ Registered – Nurse, Social Worker, or Occupational Therapist with mental health experience that enjoys working within a positive team environment.

If you have a passion for, or experience in working with adults who have drug &/or alcohol use issues, we would like to hear from you.

A position description and application form are available by contacting:
Human Resources Department via email at vacancyenquiries@scdhb.health.nz or by phoning (03) 687 2230, quoting vacancy number 2172.
Vacancy closes: Friday 13 April 2012.

for more info visit www.scdhb.health.nz

“We are an equal employment opportunity employer”
In the past decade, a range of community and government interagency initiatives have been developed across Aotearoa / New Zealand to address domestic violence. Responses such as the Family Violence Interagency Response System, Police safety teams and a number of other interagency initiatives have been introduced with the purpose of providing an effective co-ordinated response. Experience and research tells us that successful interagency responses increase the safety and wellbeing of individuals, whānau, families and communities.

So what is it that makes a real difference? How do we measure success?

Te Kupenga (the National Network of Stopping Violence Services) in partnership with Women’s Refuge and assisted by government partners, is pleased to announce that Graham Barnes from the Battered Women Justice Project in Minneapolis, Minnesota, will deliver a series of training workshops on Effective Co-ordinated Community Responses (CCR) to Domestic Violence. Graham has worked in the area of domestic violence for 20 years in New Zealand and internationally, focusing on co-ordinated community responses. He is currently a resource specialist with the Battered Women Justice Project and part of a multi-disciplinary team that provides technical assistance across USA to communities that have successfully obtained grants from the Department of Justice’s Federal Violence Against Women Office. Graham works closely with community organisations, law enforcement, prosecution, corrections, courts, judiciary and the US military.

Co-ordinated Community Response Model

The CCR model is much more than a networking opportunity. It potentially links government and community agencies into a seamless response to domestic violence intervention. It draws on experience gained in Duluth, Minnesota, and other progressive cities in America who have used a systemic change perspective to address domestic violence in their communities. This workshop will provide participants with:

- Information, resources and case studies on providing effective, seamless, interagency responses to domestic violence.
- An understanding of the diverse experiences of victims of violence and how to maximise their safety and autonomy.
- How to use effective interagency processes to hold offenders accountable for their violence and engage them in a change process.
- How risk assessment can be built into case management.
- A mechanism to track case outcomes.
- Experience on how to constructively solve problems common to co-ordinated interagency responses.
- A range of resources to support the development of interagency groups.
Lecturer/Senior Lecturer in Social Work

Vacancy Reference Number: 212
Continuing full-time appointment – Located in Darwin
Remuneration Package – Research Active Academic Level B/C
Base salary of $74,235 - $104,465 per annum plus superannuation employer contribution of 17%.
District Allowance may apply. Conditions include 6 weeks annual leave.

The successful applicant will perform teaching duties in the Social Work and Humanitarian and Community Studies Programs within the Higher Education (HE) sector and contribute to the administration of those programs for the effective functioning of the School and Faculty.

Applications Close: 19 April 2012

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