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1 | P a g e
From the President

Kia ora ANZASW members, nga mihi o te wa. Greetings for the reason for the season.

I wish you and our Association a Merry Christmas and a Happy New Year.

What are the 10 things we could wish for in the Santa stocking for ANZASW?

1. That each member input into their Association by recruiting 3 new members in 2015
2. That members take up the challenge of keeping up with information and new technology in their field of work.
3. That members talk to each other and utilise the communications available online with ‘my. ANZASW’ and talk to each other in their respective interest areas.
4. That members read the new Practice Standards in 2015 and implement in their CPD portfolios.
5. That members ponder the notion and need to Protect their Profession.
6. That members actively participate in a branch/roopu network meeting in 2015.
7. That members participate in an ANZASW Webinar, annual or local training opportunity.
8. That the board and members manage cost pressures pragmatically and strategically.
9. That we keep interested in our careers however humble and nurture a new graduate Social Worker in their new career.
10. That we be at peace with the creator, keep peace in our soul, appreciate the beauty in the world and strive to be happy.

Heoi ano kia kaha kia maia kia manawanui i roto i te Tau hou. Kia mau ano ki te kaupapa. Toitu nga piki mo te oranga ki nga tangata. Mauri ora e nga mema honore.

From the Chief Executive

It is hard to believe that 2014 is rapidly coming to a close. I wish you and your family whanau a restful holiday break. For those of you who will be working over the holidays our thoughts are with you as you provide essential services for vulnerable children and families.

The C50 National Event has come and gone. The event had a real ‘buzz’ and was a wonderful celebration of social work as it is today and as it has grown and changed over the last five decades. The Reunion Day on Saturday illustrated the rich tapestry of social work history in Aotearoa New Zealand. It was a privilege to have the first ANZASW President, Merv Hancock welcome the Reunion day participants with his reflections on persistence, collegiality, and an important element of social work practice and finally integrity, fundamental to social work.

All the Panel Members reflected on the social work practice as it was in their decade and social / political issues that influenced practice both at an individual level and the profession as a whole.
The recordings of the Decade presentations will be available on the digital history website once editing has been completed – [http://www.socialworkhistory.nz](http://www.socialworkhistory.nz). You are encouraged to visit the digital history and add comments on the Blog page.

The scene is well set for C100 however I do not anticipate being part of that celebration - unless I live well beyond 100 years.

2014 has seen the development of a recertification model based on professional development in collaboration with SWRB. Completing a recertification portfolio will be a much simpler process, particularly for those who have maintained continuing professional development logs for the last five years. As a result it is anticipated that there will be fewer portfolios submitted at the last minute, or after the expiry of the previous Certificate of Competency.

Members are reminded of the advice provided for registered social workers by Duncan & Cotterill – providers of Legal Advisory Services for Lumley (The ANZASW Professional Indemnity Insurance Provider):

1. it is the member’s personal responsibility to ensure compliance (not ANZASW’s or the SWRB’s);
2. members should not see the APC process as an administrative task, but rather as a fundamental requirement for practice;
3. non-compliance is a criminal offence;
4. there are significant penalties for non-compliance;
5. the SWRB has consciously changed its approach to the issue since 2013 and is now enforcing the APC regime strictly and in accordance with the Act.

National Office and the Assessors make every effort to have portfolios assessed prior to expiry of Certificates of Competency. This however can be challenging when portfolios are submitted at the last minute.

The 2008 Practice Standards were reviewed by a team made up of

- Simon Lowe – Project Lead
- Jane Maidment
- Bella Wikaira
- Michelle Derrett
- Sarah Alden
- Marti Hartley
- Isabella Mirzaabbasi

The Board adopted the Practice Standards in October and set 1 January 2015 as the date they take effect.

The revised Practice Standards were launched at the C50 National Event by James Makowharemahihi and Simon Lowe. Sean McKinley and Shayne Walker launched the SWRB revised Core Competencies at the same time. This is reflective of the level of collaboration between ANZASW and SWRB.

One of the highlights of 2014 has been visiting some of the social work schools along with Jan Duke to present *ANZASW and the SWRB – similarities and differences*. Students have found the presentation clarified the roles of both organisations. The conversations at the end of the presentations have been stimulating. Social work will be in good hands as these graduates move into employment. The sadness is that relatively few social work schools have taken up the offer of a visit. I look forward to getting to more schools over the course of 2015.

World Social Work Day 2015 will be celebrated 17 March 2015. *The theme ‘Promoting the Dignity and Worth of Peoples’ relates to the second pillar of the Global Agenda for Social Work and Social Development. The theme focuses the joint work of The International Federation of Social Workers, the International Association of Schools of Social Work and the International Council on Social Welfare. The three organisations are committed to working together to influence international, regional and local policies, government actions and to highlight the value and contributions that social workers make everyday throughout the world.*
World Social Work Day allows us to focus on the wider social justice issues while New Zealand Social Workers Day in September allows us to focus on the value and contributions that social workers make in Aotearoa New Zealand.

Thank you to all the members who have contributed to submissions and made their views known on a variety of issues. Key for me will be your responses to the Survey Matters survey completed in September and October. Brenda Mainland commented: “ANZASW had a fantastic response rate with 605 completed responses for a 21% rate. This is higher than the overall average of 16%. This also provides a confidence level of 95%, with a ±3% tolerance, so a good indication that it is a representative sample”. The overall report on the 2014 survey is due out anytime now.

Finally I wish to acknowledge the hard work of the National Office Team of
Jacqui Christian
Janetta Whaley
Brogan Taie
Fiona Scott
Margaret Langley

Without the Team’s commitment to ANZASW and our members little would be achieved. Thank you.

I look forward to catching up with members in 2015.
Na mihi nui
Lucy Sandford-Reed

Kaipurongo
By James Makowharemahihi

E nga mana e nga reo e nga karangarangatanga maha o te motu tena koutou katoa.
Tena koutou e nga mema honore o tatou Whakaruruhau o ngaitatou nga Kaimahi a iwi.

Tenei te mihi kau ana kia koutou katoa.
He nui nga take ki runga kia matou mo te tau e eke mai nei.
Kei konei te kikokiko o taua whare ko te ANZASW.

Ko wai te tekoteko kei runga I te whare o matou whare?
Ko wai nga whakaaro mai ai ki nga whakairo ma te whare?
Ko wai I mahi ai ki nga whakaaro?
Ko wai I mahi ai ki nga amoamo?
Ko wai I mahi ai ki nga wharemahi?
Ko wai I mahi ai ki nga mahi whakairo o nga poupou?
Ko wai I mahi ai ki nga kowhaiwhai?
Ko wai I mahi ai ki nga tukutuku?
Ko wai te iwi ? ko wai te iwi kainga? Ko wai te iwi te haukainga? Ko wai te iwi ahi kaa?
He whakaaro tenei!!!

He powhiri tenei kia koutou e nga mema me nga kaitautoko ki te kaupapa.

Hei hui tahi tatou I te Rangi te rahoroi a te 21 a te marama tuarua I te Tauhou e tu mai nei rua mano te kau ma rima.

Kei hea: Kei Tamaki- ma- kau-rau I te tonga o Akarana.

E toru nga kaupapa me ki:

Ko te whakapakaritanga o nga roopu o ia rohe

Ko te kaupapa Niho Taniwha

Ko te whakanui o nga mema honore

Heoi ano he tono he whakaaro hohonu tenei mo tatou o te motu engari e hia ki te haere mai, hikoi mai koutou I tera atu rohe o Tamaki-ma-kau-rau me te Waikato me te Taitokerau me nga rohe I tatu I tera atu rohe. Na reira Nau mai, Haere mai, Piki mai, Kake mai.

Waea mai, emaera mai, tuhituhi waea pukoro mai.

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Competency Services Update

By Janetta Whaley Reg. Social Worker, ANZASW Competency Coordinator

Kia ora koutou katoa, Greetings to all members

Where did the year go? It has been an eventful one, that’s for sure, with lots of change for social workers to take on board, alongside much discussion and debate. It has also been a very busy couple of months since our last NoticeBoard, with recruitment, frequent enquiries, policy updates, document updates and taking time out for the C50 Event.

I would like to bid a warm welcome to Anaru Gray, of Hamilton, who has recently returned to our Assessor team. We look forward to working with you again, Anaru. In addition, thank you to all our current and former Assessors who have done a tremendous job to complete a variety of assessments throughout 2014. The pressure has been quite intense, for assessors, at times, especially when portfolios of registered social workers are submitted late. This can create multiple stressors for ANZASW administration and the assessors.

You will all be well aware that Members of both ANZASW and SWRB Boards met in 2013 & 2014 to review the recertification process used by both organisations. The outcome was that both organisations agreed to adopt a model of recertification based on a practitioner’s engagement in ongoing professional development from January 2015. So, our new Recertification process is here to stay and integrates the newly launched Practice Standards.

There will be a combined ANZASW and SWRB Webinar presentation on the 2015 Recertification process in the New Year which will be advertised in e-notices.

To all our Members, have a safe, peaceful and joyous Christmas break, with your whanau and all the very best for the New Year, Janetta
C50 Celebrations Update
By Fiona Robertson, Co-Chair C50 Team

He aha to mea nui o te Ao. He Tangata, He Tangata, He tangata. Reflecting, Inspiring, Promoting, Affirming and Celebrating 50 years of ANZASW. The 50th ANZASW Anniversary on the 27th and 28th November was a highly successful event. Overall we embarked on professional development, renewed acquaintances, were extremely well fed, networked and socialised with colleagues all who speak the universal language of social work as well as learning lots.

The Reunion Day was the opportunity to collectively look back over our shoulders, reflect separately on the previous 5 decades and celebrate achievements, a time to pause and reflect on where we have been, where we are now. In that were some clues about the future development of ANZASW.

The Workshop Day was the opportunity individually to attend workshops by key leading practitioners and engage in professional development. What it means currently to be a social worker and how to shape our future social work practice and to look ahead to the next 50 years of social work. The Workshops covered a range of subjects :- Innovations in Health social work; Whanau – Family – Aiga Practice; Community Development; Indigenous Practice; Working with Culturally and Linguistically Diverse Populations; Social Work in the Digital Age; Disaster and Emergency Management.

In 1962 the conviction that the time was right for the establishment of the national association for social workers found effective expression and NZASW was formally constituted in 1964. The first President Merv Hancock wrote “the new association will be judged, no doubt, by its achievements”. It was fitting that Merv welcomed participants to the Reunion Day 50 years later and his words and contribution were acknowledged by a standing ovation.
Reunion Day gave the opportunity for ANZASW members past and present to be part of the special celebration of ANZASW. The Reunion Decade panel members covered many parts and phases of ANZASW’s last 50 years. I was humbled and impressed by the dedication and commitment of key people who contributed significantly to ANZASW on behalf of all members. The panellists provided memories: - “provocative”, “heart warming”, “memorable” were just some of the comments I heard at the end of the day.

Reflections on the C50 National celebrations

Mary Nash - C50 Planning Team Member also wrote the second, third, fourth and fifth decade outline 1964-2013

- Decade 1
- Decade 2
- Decade 3
- Decade 4
- Decade 5

The two days allocated to the 50th anniversary celebrations of the ANZASW were the culmination of much careful planning and hard work. Their success was a sure consequence of all the time we spent together taking care that all needs that we could anticipate were met. I think they were. It was a lovely celebration. The welcome at the university staff club was a good beginning, and the venue was comfortable. The workshops set a high standard. I attended the one on crisis and disaster management and it was excellent. Both presenters were speaking from experience. I found them informative and inspiring.

The Dinner was enjoyable and the food excellent. The five panels worked well and I heard lots of people saying how much they enjoyed listening to our history and how informative the panellists were. All in all, I felt it was well worth the effort.

David McNabb - Dinner speaker and Reunion panellist.

Thanks for an excellent conference; we did justice to our 50 years of history. Please pass on my congratulations to the rest of the team.

Merrill Simmons Hanson - ANZASW Board Member

Sincere gratitude for the 50th celebration and seeds being laid for the future.
Robyn Corrigan – Panellist

A big thank you to the organisers of last week’s event. Sitting, reflecting, cogitating, laughing, musing on the occasion, I am grateful that we had the opportunity to enjoy the friendship, catch ups, gossip, memories of the time we have shared as members of ANZASW. Interweaving connections is a great thing. Who knows who’ll be around for the next one? But for this one? Cheers!!!

Liz Beddoe

Congratulations and thanks to the C50 organising committee and all the presenters and multi-talented MC. An excellent few days and a true celebration of social work. An interesting challenge to imagine what will be said at C100!’

Lainey Cowan -Life Member, Panellist

Kia Ora Brogan, please pass on to all the C50 committee what a wonderful event you all organised. Thank you so much for all your work to make it happen and to make it so enjoyable.

Tusiga Peseta

Talofa & pacific greetings,

Thank you Brogan, the workshops were awesome and dynamic...

Kind regards

Julie Peak

Firstly, I attended the C50 event in Christchurch last week and well done to you and your team for making this event happen. I am aware of the amount of work involved to coordinate something like this.

Thanks to our Conference Sponsors and Supporters

- Anonymous Sponsor
- Blueprint
- Buddle Findlay
- Canterbury Branch of ANZASW
- Council of Social Work Educators Aotearoa New Zealand
- EPOCH
- Lumley General Insurance
- Public Service Association
- Social Workers Registration Board

Life unfolds in the present and so often, we let the present slip away, allowing time to rush past unobserved and unseized. The National Event allowed time for reflection to seize both the present and the past and look towards the future.

The professional association of ANZASW has a life span much longer than the individuals who comprise it and this history of the Reunion Day is now recorded in a digital history project and viewed at http://www.socialworkhistory.nz/

Fiona Robertson

C50 Co-Chair
Tēnā koutou

Dear colleagues

This message is to wish you all the most successful 50th Anniversary of ANZASW. It is with a heavy heart that I cannot be with you to enjoy the occasion.

ANZASW is a prized member of the International Federation of Social Workers and has made significant contributions to international social work. In recent years Aotearoa / New Zealand has had an extraordinary high input at the IFSW leadership level with Buster Curson, Fiona Robertson and most recently Rose Henderson all having worked or working as regionally or globally elected Officers of the international Executive Committee. Indeed at a recent international meeting, which included Marie Connolly in her capacity as host of the 2014 Social Work Conference, the meeting chair paused and asked why was it that such a small country could have such a high proportion of international representatives? This was a good question.

There would be many answers to such a question but one observation is that Aotearoa / New Zealand social workers have spent many years coming to terms with and continuing to learn about ‘bicultural social work practice’. This has enabled practitioners to understand different cultural approaches and to be wary of what can be often horrific problems of applying an outside social work model to a local situation. I believe this commitment to biculturalism has enabled social workers from Aotearoa / New Zealand to have confidence in the global context. To make honest and open exchanges with practitioners from Argentina through to Zimbabwe and all the countries that fall between these alphabetic poles.

ANZASW has played a major part in leading and advocating for bicultural social work practice. The successive leaderships of the Association have taken the responsibility to formulate Practice Standards and Codes of Ethic that insist that practice develops so that it can support the aspirations of all the peoples of Aotearoa / New Zealand. Perhaps, the unexpected bi-product was that others in the world would recognize the skills and value them for building social work at the global level.

Again, wishing you a wonderful celebration – it is so well deserved!

Rory Truell
IFSW Secretary-General

P.O. Box 6875 • Schwarztorstrasse 22 • 3001 Berne • Switzerland
Email: rory.truell@ifsw.org • Phone: +41 22 548 34 46
2015 Webinars: Call for Presenters

Fifteen Webinars were delivered by members over 2014. Attendance has been excellent as has been feedback on this approach to CPD.

We are now seeking presenters for 2015.

We would like to hear from members who:

- Have research outcomes they are willing to present
- Are working in an area of emerging practice
- Have worked on a project overseas or here in Aotearoa New Zealand
- Have an interest in aspects of supervision
- Wish to share an aspect of their field of practice
- Have an interest in presenting on one or more of the new practice standards:

  **Standard 1**

  The social worker adheres to the Code of Ethics and the Objects of Aotearoa New Zealand Association of Social Workers.

  **Standard 2**

  The social worker demonstrates a commitment to practicing social work with an understanding of Te Tiriti o Waitangi, Articles 1, 2, 3 and 4 and demonstrates competence to work with Māori.

  **Standard 3**

  The social worker demonstrates competence to work with different ethnic and cultural groups in Aotearoa New Zealand.

  **Standard 4**

  The social worker establishes an appropriate and purposeful working relationship with people and communities, taking into account individual differences and the social context of situations and environments.

  **Standard 5**

  The social worker collaborates with people to gain control over their environment and circumstances.

  **Standard 6**

  Social workers have and develop the applied knowledge, skills and theories required for effective social work practice

  **Standard 7**

  Social workers demonstrate the skills and knowledge required to communicate and work effectively with people, communities and organisations.

  **Standard 8**

  The Social Worker demonstrates commitment and contribution to social change and social development.

  **Standard 9**
The Social Worker has an awareness of and demonstrates commitment to social justice, human rights and human dignity.

**Standard 10**

Membership of the ANZASW is used to promote and support the SW profession with integrity

As recertification for both ANZASW and SWRB requires social workers to focus on two practice standards each year for the five years between competency assessments it would be helpful to identify which Practice Standard/s your webinar addresses.

If you are interested in presenting please contact Lucy Sandford-Reed, lucysandford-reed@anzasw.org.nz ph 03 349 0190 extn 4.

What is required?

Once your webinar is accepted

- You confirm a delivery date and time
- Send an abstract to National Office, Margaret Langley – margaretl@anzasw.org.nz which will be posted on the website along with the date and time of the webinar
- Notices about the webinar are sent to members 4-6 weeks prior to the date
- If you have not delivered a webinar National Office staff will provide an orientation session. This is usually done in the week prior to the webinar. To present you will require:
  - A computer with a webcam
  - A telephone
- A week prior to the webinar you send National Office the PowerPoint slides which are uploaded into our Arkadin portal. Presentations using Prezi can be accommodated as well but require a slightly different approach. Please advise us early if you plan to use Prezi.
- One of the National office Team hosts the webinar and provides support to the presenter
- Webinar presentations are usually around 45 minutes with 15 minutes for discussion and questions.
- The audio element of the webinar is recorded and posted on the ANZASW website along with the PowerPoint slides.

You can deliver a ‘stand alone’ session or a series of sessions on one topic.

Preparation for and delivery of a webinar is a CPD activity.

We look forward to being able to deliver an exciting range of webinars over 2015.

**ANZASW Quality & Innovation Awards**

The ANZASW Quality and Innovation Awards have been established following the 2014 Year of celebrating 50 years of ANZASW to formally recognise excellence in social work practice.

Categories of Awards include exemplary and/or innovative social work showcasing one or more of the following:

- **Human Rights:** Social Work practice demonstrating how an identified human rights issue or issues has/have been addressed.
- **Indigenous Knowledge:** Exemplar of contributing to indigenous body of knowledge, models of practice and/or improved consumer outcomes.
- **Innovative Practice:** Exemplar of new and creative ways of effective social work practice
**Research:** Research contributing to development of contemporary evidence-based best practice.

**Social Justice:** Social Work practice demonstrating how an identified social justice issue or issues has/have been addressed.

**Students:** Practice demonstrating innovation in student education or exemplary student work.

**Process**

Beginning in 2015, and every two years thereafter, applications will be sought from ANZASW Members in each of the categories.

Sufficient details of the work completed to enable a panel to assess the application including:

- What the piece of work is,
- How it was developed and applied;
- A letter of endorsement / permission including verification of authenticity from relevant authority (employer or tertiary education provider and social work supervisor);
- Evidence from appropriate party /parties of improved outcomes.

Individual or group applications will be considered. Adherence to Social Work Ethics including with respect to the completion of this application must be evidenced. Winners in each category must be willing to provide summary of work for publication in relevant ANZASW Journal.

**Assessment**

An assessment panel (minimum 3, maximum 5) will review the applications for each category – may be different panels for different categories. Panel will reflect cultural, gender and / or expertise relevant to the categories.

All applicants will be notified of the decision of the panel with feedback as appropriate. The decision of the panel will be final and no correspondence will be entered into following the decision.

Awards will be announced on Social Work Day – applications will need to be at National Office by 31 July of the year of the award.

**Award**

There would be one overall winner who, in addition to the Certificate, Letter and publication, would be presented with the “ANZASW Quality and Innovation Trophy” to hold until being passed on to the next recipient.

Winners in each category will receive a ‘Certificate of Excellence’, Letter of commendation and publication in an ANZASW Journal and on the website. In any year there may be supplementary awards such as a ‘Certificate of Achievement’ (Runner up) and or ‘Highly Commended’ awards.

From time to time if resources allow there may be a small monetary acknowledgement (expected to be used for continuing professional development) for some or all of the awards. This will be advised at the time of calling for applications.

**Review**

At the completion of the awards process, the panel will review the process (including the frequency of the awards) and all other aspects of these awards to consider what further developments may be required.

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Congratulations to Jane Maidment

We would like to congratulate Jane on her promotion to Associate Professor at the University of Canterbury!

Jack Shortt (1916-2014)

From: ANZASW Manawatu-Whanganui Branch [mailto:anzasw.manawatuwhanganui@gmail.com]
Sent: Friday, 19 December 2014 2:26 p.m.
To: ANZASW Manawatu-Whanganui Branch
Subject: ANZASW Life Member Jack Shortt died 16.12.14

Kia ora koutou

The branch has received the sad news of the passing of Jack Shortt on Tuesday. Jack received recognition as a life member of ANZASW and was the first blind social worker in Aotearoa/New Zealand.

His funeral is to be held on Saturday at 10.30am at Terracehaven, 697 Main St followed by a private cremation. It is requested in lieu of flowers that donations be given to St John’s Ambulance.

Jack spoke recently at our local C50 dinner. His speech is below:

Greetings to all Social Workers as we celebrate 50 years of our organisation.

Unfortunately at ninety eight and a half (98 1/2) don’t forget the half, my health has precluded my attendance at this half century celebration dinner, but I wish you all an enjoyable evening.

I started my career as a Welfare Officer (as we were called) for the New Zealand Foundation for the Blind in 1947, many years before there was an Association.

In my early days there was no formal training and much of my work was interaction with the blind and visually impaired in a practical and common sense manner. Travellers community and I made many wonderful friendships within that organisation. I was absent from my home base ten months of every year, leaving often late Sunday afternoon or early Monday morning and returning Thursday afternoon. Friday was my day for dictating my reports so that the tapes were received in Auckland early the following week where they were typed and hard copy returned to me for my wife Netta, my unpaid office assistant, to file.

Another part of my duties was fundraising and I was officially and legally authorised to accept donations on behalf of the Foundation. One method for this was to go to the stock sales within my area, appealing to the farmers for donations and which more often than not was a sheep or beast that was auctioned for the cause. I would be transported to the sale by one of the auctioneers and then have a long and sometime very tedious wait until all the
stock was sold and we could head back into town, many times long after dinner had been served at my accommodation.

Many weird and wonderful events happened over the 34 years I was the Welfare Officer, but to me they were very rewarding years and I like to believe that I made a difference to those like myself who had vision impairment.

One I had the pleasure to assist was a very learned and well read gentleman originally from Belgium. He and his wife had come to New Zealand in the latter part of their lives and when Marc lost his sight he was registered with the Foundation. On my first visit to Marc, he was alone and somewhat reluctant to communicate. However on the second visit I had the pleasure of meeting his wife and when I departed she saw me to the door and explained that Marc was indeed a very clever man and was finding life very frustrating, so I asked if there was anything the Foundation could provide other than the Talking Book Service. She suggested that Marc could and would very much like to learn Braille, the system of dots used by vision impaired folks to read and write. I was very sceptical as at this time Marc was 84 years of age and I felt that unless he could apply himself and have the delicate touch needed to read the Braille dots this would be an impossible mission. However I made the necessary arrangements and Marc was supplied with the Braille writer and tutorial books needed for learning. Over the months ahead it became very obvious that this man was indeed up to the challenge and I became his tutor. I would set the lessons and then he would do the assignment and I would mark and correct any errors he made and very soon he was one of the most accomplished readers and writers of Braille.

On the humorous side of my job the following two incidents come to mind.

One stock sale I attended was out at Kohuratahi approximately 20 kms from Whangamomona in Taranaki (out in the “sticks” if ever there was a place). It was a very hot day, and after I had made my verbal appeal I was escorted to the only tree up the hill a wee way from the stock yards. I gratefully took cover from the sun’s burning rays but as each dog completed his/her duties they too took solace from the heat under the same tree and it was not too long before I realised that animal guile was far beyond that of a mere mortal. I had gradually been shunted, inch by precious inch, out of the welcome shade and when the auctioneer, who was my ride back to town, came to collect me he pointed out, with a chuckle in his voice, that I had been tactfully outsmarted.

Another memory is a rope with knots anchored to the wall as a fire escape in the old wooden private boarding house where I stayed in Raetihi. On my first stay at this establishment I was shown to my upstairs bedroom, so I asked to be shown where the fire escape was as I liked to familiarise myself with my surroundings. I was told it was in my room upon which I was shown a long sturdy rope knotted at intervals that was attached to a large metal ring. Once on my own I decided I would do a test trial (a very hard yank on the rope) and promptly landed heavily on my back. This made me realise that the anchor ring which was attached to the wall was not about to support my body weight so on future visits I tied the rope around the legs of my bed and felt secure in the knowledge that the bed was bigger than the window and would not fly out if this means of evacuation was required in the middle of the night.

As an organisation we have certainly come a long way since Merv Hancock who was one of the primary instigators in having a recognised course for Social Workers introduced, but I venture to say that although in my times things were, I believe, a lot harder because there was no structure or guidelines, we had some wonderful times and the memories of those years is the stuff of a good book.

Wishing the Association and its members the very best for another fifty plus years.

Jack Shortt
Life Member

--with thoughts and aroha

ANZASW Manawatu-Whanganui Branch
Jean Hera- Secretary
Update on Research with Human Service Workers after the Canterbury Earthquakes

Tēnā koutou

I am pleased to be able to update readers about research I undertook with frontline workers (28) and managers (15) from a wide range of social/human services following the Canterbury earthquakes of 2010 and 2011. Most participants were members of ANZASW, and about half were social work qualified. Additional interviewees included people involved in post-disaster emergency and recovery management in New Zealand and Australia.

I gathered a wealth of data, and the findings showed that people working in human services, including public services and NGOs, laboured under strain with space shortages, lack of equipment, and shared trauma. This led to tiredness and some frustrations, but participants retained their strong commitment to service users. I presented various seminars and conference addresses, and an article also appeared in *Aotearoa New Zealand Social Work* (2013, vol. 25, no. 2). In early presentations I focussed on challenges facing workers, and how workers can be supported in the aftermath of disasters—those were and remain pertinent issues in Canterbury workplaces.

What also emerged from the interview data, however, were ongoing macro-oriented concerns held by participants. They considered how unequal distribution of power affected them, their organisations, and service users. These findings led to a book titled *Human Service Organizations in the Disaster Context*, published with Palgrave Macmillan’s sociology section in the USA. The book draws on sociological literature to theorise participants’ social justice and power related concerns. Frontline workers and managers spoke of how they believed that the disaster conditions were sometimes used to impose top-down changes on organisations and communities. For example, hasty restructuring of service provisions were said to be “required” because of the disaster caused “crisis”. Democratic processes were side-lined as government bodies took over local control. The analysis of contextual data suggested that neoliberal ideology continues to dominate, under cover of a post-new public style management of social services that uses the language of collaboration and resilience to feign pro-social ideals. The book also details, on a more hopeful note, the important part played by human service organisations in challenging neoliberal anti-welfare discourses, exposing breaches of human rights, and overcoming social injustices.

Copies of the book are available via on line vendors such as Amazon and from academic libraries. Some public libraries, including libraries in Christchurch and Auckland, will also stock the book.

Nga mihi nui

Kate van Heugten, Department of Human Services and Social Work, University of Canterbury

**Satisfaction**

- 74% Of members are satisfied with their membership
- 87% Agree their association keeps them up to date with developments in their field
- 66% Agree their association effectively advocates for the profession

**Net Promoter Score**

Associations whose members agree that they understand the strategic issues facing the profession have higher net promoter scores. Only 53% of members agree that their association understands the strategic issues facing the profession.

**Top 3 Challenges in 2014**

1. **Keeping up with information & technology**
2. **Protecting professional reputation**
3. **Managing cost pressures**

**How Associations Can Help**

**Keep Members Informed**
- Create engaging & relevant content
- Use a variety of channels
- Target information distribution
- Cultivate collaboration

**Represent the Profession**
- Lobby Government to influence regulations
- Enforce standards & accreditation
- Promote profession to the public & build the brand
The Associations Matter: 2014 State of the Sector Study was open to all Australian and New Zealand professional associations. This particular study was designed for members of professional associations, whose primary focus is in offering services such as education and training, knowledge sharing, networking and advocacy on behalf of individuals.

The final analysis is based on over 6,500 responses. This very large sample size results in a 99% survey confidence that the sample represents the population of professional association members in Australasia, with a reliability of plus or minus 2% around the results.

The Aotearoa New Zealand Association of Social Workers (ANZASW) received 605 responses from a distribution of 2925, which is a response rate of 21%, above the overall average of 16%.

As a thank you for taking part, we are pleased to present the ANZASW’s Satisfaction Score, benchmarked against the overall results. We hope that this gives you an idea of how your organisation compares in respect to overall member satisfaction.

Should you want all the feedback from your members about how ANZASW is performing, we are able to calculate and analyse the rest of ANZASW’s results, benchmarked against the overall findings. We can also provide you with the free text feedback provided by all of your members, to provide further insight into their challenges and the ways in which they think ANZASW can help them.

Please contact us to discuss your requirements.
Member satisfaction scores by career stage

Top 2 Box Score - % Satisfied / Extremely Satisfied

<table>
<thead>
<tr>
<th>Career Stage</th>
<th>ANZASW Satisfaction</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>69%</td>
<td>74%</td>
</tr>
<tr>
<td>Entry Level</td>
<td>73%</td>
<td>75%</td>
</tr>
<tr>
<td>Mid Level</td>
<td>68%</td>
<td>69%</td>
</tr>
<tr>
<td>Senior Level</td>
<td>67%</td>
<td>75%</td>
</tr>
<tr>
<td>Chief Executive / Managing Director</td>
<td>65%</td>
<td>75%</td>
</tr>
<tr>
<td>Director / Board Director</td>
<td>86%</td>
<td>72%</td>
</tr>
</tbody>
</table>

n = 592

4. Please note slight variation in sample size due to the exclusion of "retired" members.
Children’s Action Plan already changing Children’s Lives

Latest update on Children’s Action Plan direction and progress


Sharing Personal Information of Families & Vulnerable Children

Sharing information about an individual is often essential to their health, safety and wellbeing.

For social service agencies and their employees to do that job effectively, they often have to consult with each other to ensure that the right kind of intervention is made and at the right time. To do this, they need to share information while remaining on the right side of laws around personal, health and other information.

The Escalation Ladder
Sharing information involves both the collection and disclosure of personal information. Deciding which laws apply and what information to share can be complicated, but there are some guiding rules.

How to use the Escalation Ladder

University of Canterbury: Lecturer/Senior Lecturer in Human Services & Social Work

School of Language, Social and Political Sciences
College of Arts

The University of Canterbury offers the country's longest standing tertiary social work programme. To further develop the long established record of excellence in research and social work education the university is seeking a lecturer/senior lecturer to join the Department of Human Services and Social Work.

Applicants need to be experienced social workers or social work academics, eligible for registration with the Social Workers Registration Board. They must have a passion for teaching and an ability to excel within a research-based university.

The successful applicant must possess a PhD in a subject relevant to social work as well as a professional social work qualification. They must aspire to provide leadership in the field of human services and social work in Aotearoa, New Zealand. This full-time, continuing (permanent) position entails teaching into the BSW and Human Services programme, and supervising doctoral and other postgraduate research.

The closing date for this position is: 1 March 2015.

The University of Canterbury is committed to promoting a world-class learning environment through research and teaching excellence and has a vision statement of 'People Prepared to Make a Difference'. You will have the opportunity to work alongside members of a diverse academic community and enrich your own professional and personal development.

For information about the range of benefits in joining UC, please visit us online at: http://www.canterbury.ac.nz/joinus

Link for applications – https://ucvacancies.canterbury.ac.nz

Applications for this position should include a cover letter, resume and any additional attachments combined into one document and submitted online. Further information about this role can be obtained by contacting Yvonne Crichton-Hill (yvonne.crichton-hill@canterbury.ac.nz)

Internal candidates should apply via the Careers option in Employee Self-Service: https://ucpeople.canterbury.ac.nz

The University of Canterbury is an EEO employer and actively seeks to meet its obligation under the Treaty of Waitangi.

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The NZ Society for Bioenergetics Analysis: Somatic Foundations of Trauma Treatment

ADVANCED CLINICAL WORKSHOP APRIL 2015

Somatic Foundations of Trauma Treatment: how working with the body can make trauma treatment more effective

Michael Maley Ph.D. is a Licensed Psychologist from Minnesota, USA. He has been an International Trainer for the International Institute for Bioenergetic Analysis (IIBA) since 1975 and an Approved Consultant for the EMDR International Association (EMDRIA) since 1999. He has lectured on the body and trauma treatment for over thirty years and has a deep understanding of the nature of trauma.

The training will cover such subjects as the stages of trauma work and the impact of trauma on the body and its defenses. It will provide somatic tools and other processes to increase clients’ resilience and stabilisation, and give guidelines to facilitate the safe processing of trauma states and memories.

These skills will be practised in small groups over the weekend.

The workshop will be held on Sat & Sun, the 11th & 12th of April, 2015 and is available to practising trauma clinicians. If you are interested in attending this workshop, please register your interest (contact information below) and we will get back to you with further details early in 2015.

Michael Maley’s Workshop ‘Somatic Foundations of Trauma Treatment’ will be held in Wellington on 11th & 12th April 2015 at 152 The Terrace, Wellington.
For expressions of interest please contact:
Pye Bowden  pye.bowden@paradise.net.nz; or Garry Cockburn  garry.cockburn@paradise.net.nz

Interactive Drawing Therapy 2015

Email: info@InteractiveDrawingTherapy.co.nz
Web: www.InteractiveDrawingTherapy.co.nz

You may have already heard of IDT. Over the last twenty years IDT training has become established throughout New Zealand and Australia, has been published in many academic journals, presented at international conferences and recognised by several CPD programmes (see our website for further details).

The IDT modality is a page based way of working with words, images and feelings. The page becomes a mirror for your client, helping them
see themselves more objectively from new perspectives, and facilitating insight, inner resourcefulness, and profound change. A unique map of the stages of the therapeutic journey guides you through the tasks, challenges, risks and interventions of each stage, dramatically increasing your effectiveness and ability to work safely.

2015 Schedule

Refresher - Auckland - 6 March
Refresher - Wellington - 6 March
Refresher - Palmerston Nth - 6 March
Refresher - Napier - 6 March
Refresher - Hamilton - 13 March
Refresher - Christchurch - TBN
Unit One - Palmerston Nth - 19 April
Unit One - Auckland - 26 March
Unit One - Wellington - 26 March
Unit One - Napier - 26 March
Unit Two - Palmerston Nth - 23 April
Unit Two - Auckland - 7 May
Unit Two - Wellington - 7 May
Unit Two - Napier - 7 May
Unit One - Christchurch - 7 May
Unit One - Hamilton - 14 May
Supervision - Wellington - 22 May
Unit Two - Hamilton - 11 June
Unit Two - Christchurch - 11 June
Children & Adolescents - Auckland - 25 June
Intermediate - Palmerston Nth - 6 August
Intermediate - Napier - 13 August
Intermediate - Auckland - 13 August
Intermediate - Wellington - 20 August
Intermediate - Christchurch - 27 August
Children & Adolescents - Wellington - 10 Sept
Advanced - Auckland - 24 Sept
Unit One - Palmerston Nth - 19 April
Unit One - Wellington - 26 March

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POSTGRADUATE OPTIONS IN SOCIAL WORK AND SOCIAL POLICY

PROFESSIONAL DEVELOPMENT OPPORTUNITIES AVAILABLE IN 2015 THROUGH DISTANCE LEARNING

PROGRAMMES

MASTER OF SOCIAL WORK
The MSW equips social workers to develop and use research skills in their practice settings, and to keep current with the latest theories and practice.

Papers offered in 2015 are: Current Theories and Issues in Social Service Practice, Disability Studies, Māori Development, Social Services Supervision and Child Welfare.

MASTER OF ARTS (SOCIAL POLICY)
The MA (Social Policy) enables students to pursue postgraduate study and research in social policy.

POSTGRADUATE DIPLOMA IN SOCIAL SERVICE SUPERVISION
This diploma is for professionally qualified practitioners who are currently supervising social service and health practitioners and/or students on placements.

SOCIALWORK@MASSEY.AC.NZ
0800 MASSEY
Two highly regarded CPD activities for all mental health professionals: 14 CPD hours for each activity

Clinical skills for treating posttraumatic stress disorder (Treating PTSD)

This two-day (9am-5pm) program presents a highly practical and interactive workshop (case-based) for treating traumatised clients; the content is applicable to both adult and adolescent populations. The techniques are cognitive behavioural, evidence-based, and will be immediately useful and effective for your clinical practice. The emphasis is upon imparting immediately practical skills and up-to-date research in this area.

20-21 November, Melbourne CBD
27-28 November, Sydney CBD
7-8 May 2015, Brisbane CBD

21-22 May 2015, Melbourne CBD
28-29 May 2015, Sydney CBD
11-12 June 2015, Perth CBD

18-19 June 2015, Adelaide CBD
25-26 June 2015, Auckland CBD

Clinical skills for treating complex trauma (Treating Complex Trauma)

This two-day (9am-5pm) program focuses upon phase-based treatment for adult survivors of child abuse and neglect. Participants must have first completed the ‘Treating PTSD’ program. The workshop completes Leah’s four-day trauma-focused training. The content is applicable to both adult and adolescent populations. The program incorporates practical, current experiential techniques showing promising results with this population; techniques are drawn from EFTT, Metacognitive Therapy, Schema Therapy, attachment pathology treatment, ACT, CBT, and DBT.

23-24 October, Perth CBD
30-31 October, Newcastle CBD
6-7 November, Brisbane CBD

13-14 November, Adelaide CBD
14-15 May 2015, Darwin CBD
4-5 June 2015, Cairns CBD

16-17 July 2015, Melbourne CBD
23-24 July 2015, Sydney CBD
30-31 July 2015, Auckland CBD

Program Fee for each activity is in Australian Dollars (AUD)

Travel to Australia $500 AUD (when you fax this form to pay for an Australian workshop with a Visa or Master card)
Auckland Super Early Bird $550 AUD if you register at our website by 31/12/14
Auckland Early Bird $600 AUD if you register at our website by 18/3/15
Auckland Normal Fee $650 AUD if you register at our website after 18/3/15

Program fee includes program materials, lunches, morning and afternoon teas on both workshop days

Direct your enquiries to Joshua George on (00612) 9823 3374 (phone/fax/voice) Email: mail@talominbooks.com

For more details about these offerings and books by Leah Giarratano refer to www.talominbooks.com

2014-2015 Trauma Education Registration Form

Please circle the workshop/s you wish to attend above and return a copy of this completed page

Name:
Address:
Phone: Email (*essential*):
Mobile:

Method of payment (circle one) Visa MasterCard

Name of cardholder: (if using a credit card) Expiry Date:
Card Number: Card Verification Number:

Signature of card holder: (if using a credit card) Debit amount in Australian Dollars: $

Cheques are to be made out to Talomin Books Pty Ltd and mailed to PO Box 877, Mascot NSW 1460 Australia
If payment is made with a credit card (or if you are reserving a place); simply complete the information above and fax this page to (00612) 9823 3374.
A receipt will be emailed to you upon processing. Note: Attendee withdrawals and transfers attract a processing fee of $55 AUD.
No withdrawals are permitted in the seven days prior to the workshop; however positions are transferable to anyone you nominate.