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Course and timetable information for 2011 is available at:
www.studentservices.auckland.ac.nz
- click on ‘Course advice and information’
- click on ‘Browse the course catalogue without signing in’

Apply now for Semester Two, 2011

0800 61 62 63
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www.education.auckland.ac.nz
Social Work in the Maldives

Last year I spent two three-month blocks working for UNICEF in the Maldives. This has got to be one of the most beautiful places in the world. It is composed of thousands of coral islands, most of which are uninhabited; there are fantastic reefs, blue sky and white sand. There are fabulous resorts visited by the rich and famous - some that cost thousands of dollars a night to stay at. Needless to say I did not get to see these resorts: I had a very different experience.

John Dunlop and I arrived in the Maldives late one evening in early April after what felt like a two-day journey from New Zealand. The temperature was about 28c. It got hotter - up into the mid 30’s during the day.

From the airport we caught a ferry to the capital, about 20 minutes away. Once we had found our hotel we went to try to find the way to the UN building where we were due early the next morning. We have both travelled, and I have spent time travelling solo in Indonesia. Nothing in my travelling had prepared me for the sensory overload I was about to experience! There were thousands and thousands of motorbikes travelling down narrow cobbled streets. I am not exaggerating when I say thousands of bikes. There are an enormous number of motorbikes in Male. This island is all of two km long by one km wide and has an official population of at least 65,000 (probably many more as this does not show the number of internal migrants of the large number of illegal foreign workers there). The city has has grown organically and has many narrow and winding streets. There are many tall buildings that have grown over the years as each new generation has added a new storey. The street names are in Latin script and in the local Divehi script but I didn't seem to be able to even recognise a sign.

The next day we made our way to the UN building and met our colleagues from UNICEF, the national college of higher education (whose students we were to be field work teachers to), and staff from the Social Services Department. They all seemed very well educated and spoke fluent English. Our passports were sent to the government department that would issue our visas. The plan was that I would meet my students in a province in the north of the country and John would join his students who were based in Male. We were to change round after six weeks. The next day I walked with John to the office where he was to meet his students. When we went into reception the women who had been sitting on a sofa all stood up and insisted that John sit down. I think it was at this point that I began to realise that I was in a very, very different world. The Maldives is a 100% Muslim country and is very proud of it. I began to realise that patriarchy would have a huge influence over my work in the Maldives.

After a flight, and what seemed to me then to be a long journey in a small boat, I arrived in Kulhudhuffushi. I still find it very difficult to spell this name. Kulhudhuffushi has a population of 8,000 and is probably a little larger than Male. Many of the houses are made of coral and the streets are made of white sand. The people are elegant and all seem to have movie star teeth. This is in a country with little dental care. At the harbour, I was welcomed by Ahmed Hussain, the manager of the local social services team. I recognized Ahmed from a UNICEF TV interview on Youtube. Ahmed was a highly responsible dedicated and hard working social services team leader eager to develop his services and is a devout muslim. He is also all of 23 years old. Social services in the Maldives is a very young profession and the legal framework in which it operates is quite a long way behind what the social service workers are trying to achieve. Ahmed is one of the heroes of the story of my work in the Maldives.

(...to be continued in the next issue of NoticeBoard)

Michael O’Dempsey
ANZASW Member
Kia ora koutou

REMINDER

ANZASW Member Qualifications: Update of Member Records

All members are asked to complete their qualification update form and return it to National office by June 15th, 2011. To all of you who have already done so “Thank you”.

If you have received an email (as have most of you) then you are able to return the completed page electronically to cinnamon@anzasw.org.nz.

If (for those of you whose email address is unknown) you have received your update request as an insert with NoticeBoard then you can return it by post (to Cinnamon Kouka, ANZASW, DX Box WX 33484, Christchurch).
The Qualification Update Form can also be accessed as a word document on the ANZASW website www.anzasw.org.nz. You are able to download the form, complete it and either email or post it to National Office.

President’s Report

“Democracy is the government of the people, by the people, for the people.”

Abraham Lincoln (1860 – 1865)

This famous quote by the sixteenth American President, Abraham Lincoln has resonated through the corridors of successive democratic world governments since Lincoln voiced them during his presidential term of the 1860’s. There have been numerous occasions since attaining the right to vote when I have questioned the validity of the above statement. I in no manner question the integrity and desire of Lincoln to uphold a system of governance he truly believed would provide humanity a means to rule with the best interests of the people at its heart. It is but the disenchanted view of someone who fails to see the ethics, morals and heart felt desire of Lincoln being upheld in successive New Zealand government policy decision making processes.

I speak of The Crimes Amendment Bill (No 2). Given the significance of this Bill and its relationship to the Mandatory Reporting debates, and the Green Paper on Children due out in August, it seems obvious to me that the government would want to hear the opinions and suggestions of those who work most closely with the sector of the populace who are being identified in these actions. However, that is not the case. At no time has ANZASW, the professional voice for over 4,000 social workers, been invited to discuss, korero, articulate or even meet with the decision makers on these matters. Please let me reiterate my comments from my January report, “I believe that we must do all we can to ensure that not one more New Zealand child dies at the hands of its caregivers”. So my issue is not about outcome but rather process, and in this case it appears that the process has excluded those who work on the frontline with our most vulnerable families every day. The voice of the people who have acquired the most knowledge over long years of passionate frontline intervention has not been considered. I hear people say that we have the opportunity to make submission and yes we do but my point is that surely this amount of resource should be considered an asset to be utilised to ensure good solid policy is being moved through government and that policy has the practical implications to be successful rather than another rushed piece of legislation that is then forced upon front liners to implement and take personal ownership of.

In terms of mandatory registration my concern is the same. Why is ANZASW not invited to the table of decision makers and given the opportunity to contribute? SWRB is the legislative body which means in a way that the client that they work for is Minister Bennett, or whoever happens to be in the position of Minister at the time. ANZASW is the voice of the professional body and the client for us, for lack of better wording, is our membership. Therefore, it appears obvious that in this democratic political system the voice of the people is not being acknowledged. ANZASW is not being extend-
ed the hand of partnership, we are not being accorded the principle of participation in the first instance, even though we totally accept and endorse the need to offer protection to New Zealand societies and communities.

ANZASW is an organisation that has a proud history of political involvement and in terms of international political achievement must rate highly in terms of the early battles of members to stop institutional racism and sexism. We are an organisation that has guaranteed and safeguarded the social voice of Aotearoa.

My fear is that ANZASW and the sectors of Aotearoa that we represent are the victims of “rankism” and as physicist, educator, and diplomat Robert W. Fuller explained, “rankism” is abusive, discriminatory, or exploitative behavior towards people because of their rank in a particular hierarchy. Fuller continues, “that victims of rankists may find themselves publicly humiliated or ignored and treated as invisible”. We, as ANZASW, have a legacy to ensure that the voices of our communities are not ignored and their faces are not invisible.

Tena tatou katoa

Tauha

Chief Executive Update

Looking back at the 2009 Survey seeking members’ views about their professional body, it was clear that there is an expectation that ANZASW would provide a voice for the profession as well as a voice on social justice and human rights issues. When I visit Branches and Roopu there is frequently comment made that ANZASW needs to do more in this area. ANZASW Submissions can be viewed on the ANZASW website “Whats New” page.

Providing a professional voice for social workers is clearly a role for ANZASW. Being exclusively member funded provides the independence to comment on a wide range of issues and to make submissions on legislation.

As ANZASW is a membership organisation, it is vital that position papers on social justice and human rights and submissions on legislation reflect the views of members. In order to achieve this members’ views must be canvassed, which can be done in a variety of ways including forums, (eg Branch, Roopu and Interest Group Meetings, Congress and Hui) focus groups and surveys. The use of electronic survey media such as Survey Monkey provides opportunity the for as many members to participate as choose to do so in a timely and cost effective way. Opinion questionnaires are ones that members opt to complete which therefore implies informed consent.

What has been disappointing is the very low response from members when opinions are being sought. For example 6% of the membership responded to the Mandatory Reporting of Child Abuse questionnaire. Opinions were being sought to inform the ANZASW position paper on the subject. I am always open to suggestions about how the Association can quickly and effectively allow members to have input into submissions and position papers. E-mail your ideas to me. There are a number of issues that require input from ANZASW over the coming weeks and months.
The Crimes Amendment Bill (No 2). This Bill seeks to amend section 195 of the Crimes Act, Cruelty of Children from:
Everyone is liable to imprisonment for a term not exceeding 10 years who, being a person described in subsection (2), has frequent contact with a child or vulnerable adult (the victim) and—
1. know that the victim is at risk of death, grievous bodily harm, or sexual assault as the result of an unlawful act by another person or an omission by another person to perform a legal duty; and
2. fails to take reasonable steps to protect the victim from that risk.”

It is concerning that the Bill was introduced into the House 12 April 2011, had its first reading 10 May when it was referred to the Social Service Select Committee with a closing date for submissions of 3 June 2011 - just 18 working days. By the time you read this submissions will have closed.

Aside from the potential impact for social workers in health and residential settings this illustrates just how quickly ANZASW sometimes needs to respond to social justice/human rights issues and rapidly engage with members.

The Association is currently seeking members’ views on Mandatory Registration of Social Workers in preparation for making a submission to the Social Workers Registration Board by 1 July 2011. Once completed the submission will be available for members who can use it as the basis for their individual submission. As each submission counts as “one” (regardless of the number of contributors), members are encouraged to make an individual submission as well as contributing to the ANZASW submission. The ANZASW submission can be sent with a covering letter indicating support for the submission. Members can also lobby their local MPs all of whom have been sent a copy of the SWRB discussion document. A list of contacts is on the ANZASW website.

The member opinion questionnaire is also seeking views about members’ expectation of their professional body in a mandatory registration environment. This question will be canvassed again as the outcome of the consultation becomes known.

Also on the horizon is the Green Paper on Children, due for release in August. In her Press release Minister Paula Bennett had the following to say:
The Green Paper will focus on the needs of children and young people aged 0 to 18 years, with a special focus on under five-year olds.

It will contain a range of issues for New Zealanders to consider, for example:
- Information sharing to protect children
- Tracking at-risk children
- Greater use of schools after hours, for a range of activities
- Mandatory reporting of child abuse
- Whanau-first placements for children in state care

The entire process will bring together health, education and the social sector.

“New Zealanders have a substantial opportunity to discuss and respond to the Green Paper and it will form the basis of a White paper which will include a Children’s Action Plan”.

“This is too important to leave to government departments, because the wellbeing and welfare of our children and young people matters to each and every New Zealander.”

ANZASW is preparing a paper/s around some of the key issues drawing on the international evidence and practice experience to grapple with some of the most significant issues, especially mandatory reporting. Members’ views will be sought as the issues are worked through and submissions are prepared.

As members you are the eyes and ears of the Association. If you become aware of issues of importance to social work or social justice/human rights issues that you feel require a response from the Association please bring the matter to my attention.

Lucy Sandford-Reed

A Perspective on Competency Recertification and the Social Workers Registration Board

It was whilst reading Toni Hocquard’s article in relation to the Discussion Document on mandatory Registration in the Autumn 2011 “Onboard” SWRB newsletter that I experienced slight panic as I remembered the looming expiry date of my Competency Certificate. On discovering that I had several months to go before needing to start the process of recertification I then researched whether to pursue the competency process through the SWRB or continue with ANZASW. It was my conversation with Fiona Scott at ANZASW that led to me writing about my perspective on recertification and the Social Work Registration Board.

I currently work as a sole Social Worker in a multi-disciplinary team (MDT) in an intensive residential rehabilitation service for adults with acquired brain injury. The professional team consists of Doctors, Registered Nurses, Clinical Psychologists, Occupational Therapists, Physiotherapists and Speech Language Therapists. Each of these professions have their own guidelines stating that in order to practice the professional needs to hold a current annual practicing certificate or be recognised by their professional body or association as competent to practice. For my colleagues this is mandatory, not voluntary, and something which our organisation strictly enforces.

I firmly believe that Social Workers should be able to stand alongside these other allied health team members and be recognised for the professionals we are and have ultimately trained to be. As an overseas-qualified Social Worker, the
competency certification and registration process has been validating and reaffirming. Furthermore, it is necessary by the very nature of the vulnerability of those we work with that all social workers are competent to practice and be accountable for what we do. What better way can this be demonstrated than having attained a seal of approval from either our professional association or registration board; both of which are working towards enhancing the professionalism of social workers, which is a responsibility that not only lies with these bodies but also with us as individuals.

I need to acknowledge the support of my employer in relation to financial costs associated with annual membership subscriptions, competency assessment fees, Registration and annual Practicing Certificates, which is available to all MDT members; without this my enthusiasm for this subject would be far less, especially when faced with an annual bill worth several hundred dollars! However, should registration become mandatory we will need to embrace the Competency process, and evidence our practice, in order to continue to work as Social Workers. Without this monitoring and verification, how do we know that as individual practitioners we are working in a safe and effective way for those we work with and as a whole working to the consistently high standard we would expect from other professions?

I am proud of my qualification and to introduce myself as a Social Worker. My Annual Practicing Certificate holds a prominent position above my desk, and my APC ID card a Social Worker. My Annual Practicing Certificate holds a prominent position above my desk, and my APC ID card comes out as a form of identification when I am supporting clients at WINZ appointments. For me Competency Certification and Registration reaffirm what I do, why I do it, and most importantly, validate my role within a MDT.

Emma Weeks
Registered Social Worker, MANZASW

Book Review

Update on Book Project: Social work Under Pressure: How to Overcome Stress, Fatigue and Burnout in the Workplace, by Kate van Heugten

It is widely known that social work is a stressful occupation, and that high levels of workplace stress can result in burnout, and impact negatively on retention rates. The last book written on the subject was Stress in Social Work by Richard Davies (1998), first published over a decade ago - an update is therefore long overdue. I was pleased to be able to undertake a project to research and write about this topical issue during 2010. The resulting book addresses an international audience of social work practitioners, managers and supervisors.

I received ethical approval from the University of Canterbury Human Ethics Committee prior to undertaking interviews with 14 New Zealand social workers. The participants took part in recorded interviews. They received and read all of the chapters in which their anonymised quotes were used, and I was especially grateful that all of the participants remained engaged with the project, right up to its completion.

Participants talked about the negative impacts of high levels of stress on their health, work satisfaction and personal lives, and explained how they believed these impacts could be mitigated. Although their stories were largely in a New Zealand context, the themes that emerged clearly echoed the findings of international research.

The participants were all members of ANZASW and had a combined total of over 200 years of social work experience across fields including child welfare, health, mental health and criminal justice. They worked in statutory and non-government organizations, in supervisory, management and front line social work positions. Despite difficult experiences with lack of resources, and at times clearly inadequate workload management and supervisory support, all of the participants remained passionate about the contribution that social workers can make to the wellbeing of service users.

They talked about the difficulties they had encountered and the things that they found most helpful in overcoming those, including collegial, supervisory and managerial support. Overall, being able to retain a belief that their work improved the lives of service users, and that working in organisations where their input into professional decision making was respected, were important critical factors in promoting enjoyment of work. Many readers will be able to identify with the experiences of the participants.

The book presents explanations of positive and negative stress, burnout, compassion fatigue and vicarious trauma and explores helpful interventions. There are chapters that discuss how personal and professional lives combine to increase or alleviate distress; stress in frontline practice; community disasters and trauma work; violence from service users; workplace bullying and incivility; and the stress of dealing with complaints.

A small number of participants were interviewed after the 4 September 2010 earthquake in Christchurch. The chapter on working in the aftermath of community disasters and other trauma draws on international literature that emphasises the importance of education, preparation and support for workers. The messages in that chapter were subsequently driven home by the even more devastating Christchurch earthquake of 22 February 2011 and the tragic and frightening series of events following an earthquake off the coast of Japan on 11 March 2011.


The first three NoticeBoard readers to write to the distributors at Footprint will receive a free copy of the book.

The contact details for that offer are:

Footprint Books
1/6a Prosperity Pde
Warriewood NSW 2106
T: +61 (02) 9997 3973 F: +61 (02) 9997 3185 E: sales@footprint.com.au
www.footprint.com.au
Dear Members of the Aotearoa New Zealand Association of Social Workers

The images and stories coming to us in the aftermath of the devastating earthquake in Christchurch have been hard to watch and even more shocking as many of us within the IFSW family have either been to New Zealand and to Christchurch, or have friends who have been impacted, including IFSW’s treasurer Fiona Robertson. The resilience of the New Zealand people and its social work community is truly being tested during these trying times, but we know that with hope and faith, and with the heartfelt support of your global friends and social work colleagues, that the New Zealand social work profession and your fellow citizens will persevere.

We at IFSW hope you will find comfort from this message to you. Our thoughts and prayers have been with you during this period of shock and during the subsequent recovery phase. Please know that as this World Social Work Day 2011, 15 March, approaches that I, as President of IFSW, join with you, our New Zealand social work colleagues in applauding your hard work and dedication to our profession during these very challenging times for our fellow social workers in New Zealand, your families, friends and colleagues who are impacted by this horrible environmental tragedy.

I look forward to our continued work together!
In solidarity-
Gary Bailey, MSW, ACSW

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**To Our Aotearoa New Zealand Social Work Colleagues**

**The Purpose & Function of ANZASW and SWRB**

**AOTEAROA NEW ZEALAND ASSOCIATION OF SOCIAL WORKERS**

ANZASW

Is an Incorporated Society established by Social Workers for social workers

Is the professional body for Social Workers in NZ accountable to the membership

**PURPOSE**

Promote an indigenous identity for SW in Aotearoa NZ

Ensure SW in Aotearoa NZ is conducted in accordance with the Articles of Te Tiriti o Waitangi

To model a bi-cultural partnership

Advocate for social justice in Aotearoa NZ

Provide Competency Assessment Services

Promote forums for SWs to debate issues

To promote research

To publish journals etc

To affiliate with kindred organisations nationally & internationally

Ensure maintenance of professional & ethical standards

Manage complaints about the practice of members

**MEMBER SERVICES PROVIDED**

Competency assessment & recertification (approved for registration purposes)

Niko Tariwha Competency Assessment

Continuing Professional Development

Professional journals - Social Work Review, Te Komako, Tu Mau

Noticeboard and Neti

Professional Indemnity insurance

Legal advisory service

Congress, Conferences, Hui Amorangi

Tangata Whenua Takawaanga

Networking – Branches, Roopu, Interest Groups

Advocacy & Lobbying – social work, social justice & human rights issues

Making submissions on legislation

Affiliation with allied National & International organisations

Complaints management

**ANZASW RESOURCES**

Code of Ethics

Practice Standards (Generic & Supervisors)

**SOCIAL WORKERS REGISTRATION BOARD**

SWRB

Established by the Social Workers Registration Act 2003

Is A Crown Entity reporting to the Responsible Minister

**PURPOSE**

Protect the safety of the public by providing mechanism to ensure SWs are:

a) Competent to practice

b) Accountable for their practice

c) Promote benefits of registration

d) Enhance the professionalism of SW

**REGULATORY SERVICES PROVIDED**

Maintain a Register

Receive and consider applications for registration

Authorise Registration of Social Workers

Issue Annual Practicing Certificates

If required adopt conditions for Practicing Certificates

Promote and set standards for social work education & training

Recognise social work tertiary qualifications

Promote establishment of complaint resolution processes by employers

Promote a high standard of practice amongst SWs and employers of SWs

Review the competence of SWs

Establish and maintain a Code of Conduct for Social Workers

Appoint members of the Complaints & Disciplinary Tribunal

Advise and make recommendations to the Minister
DHB Social Work Leaders Report

Focus on Health:
DHB HSW Leaders Council Meeting: Nelson Hospital
"Equity in Health" 31 March & 1 April 2011
The 2011 Annual Council meeting and AGM were held at Nelson Hospital, and 30 health social work leaders from 20 DHBs attended. The South Island Regional Group organised the meeting this year, and Mary Ellen O’Reilly and Susan Murray were the hosts of the meeting at Nelson/Marlborough DHB.

John Peters, CEO NMDHB opened the Council Meeting and challenged health social work leaders on how best we can use scarce resources and make sure there is equity in health service delivery. He advocated that we utilize DHB CEO’s “new thinking” regarding health solutions for the future. Sean McKinley (SWRB) attended and did a presentation on current SWRB activities and the Mandatory Registration Discussion Document. Lucy Sandford-Reed (ANZASW) presented on current ANZASW directives and the future of Continued Professional Development strategies that might be available as ANZASW explores electronic learning exchange possibilities for the future.

Hon Tariana Turia (Associate Minister of Health) highlighted the importance of the strengthening of primary health and the value of prevention/ early intervention. She talked about her vision for the Whanau Ora approach of service delivery in health, and affirmed that social work values and ethics embrace Whanau Ora principles. Sarah Frazer attended as representative of the Council of Social Work Education Aotearoa, NZ and spoke of issues impacting on SW education in NZ, and advocated for regular meetings with the HSW sector to address those issues. Hon Nick Smith (Minister of ACC) delivered an interesting presentation on changes in ACC that impacts on health and the disability sector.

Reg Orowuwe (MHSW Leader CCDHB, Wellington) spoke on DHB Social Workers perception of the Career and Salary Progression Framework, based on research that he has done. Marianne Pike (HSW Prof Advisor, Taranaki DHB) gave an update on DHB HSW Training & Research opportunities on the Mt Sinai International Leadership Enhancement Programme and the GRIP (Growing Research in Practice) Programme – both being made available to DHB HSW sector by Auckland University. Michelle Derrett (Otago/Southland DHB) gave an informative presentation on her research findings and work on the HSW Competency Framework.

The highlight of the Council Meeting was the presentation of the Christchurch DHB Health Social Work Leaders regarding the emergency response immediately and in the first weeks after the 22 February ‘11 earthquake. This response highlighted the roles of health social workers that have emerged in the aftermath of the earthquake, and the Christchurch HSW Leaders made a commitment that this information will be documented and presented to appropriate stakeholders to support HSW workforce training (eg Civil Defence Training) and direct future disaster response planning. The Council meeting included the annual AGM, and the new chairperson of the DHB HSW Leaders Council (July 2011- May 2013) will be Michelle Derrett, HSW Director (Otago/Southland DHB).

(Prepared by Marianne Pike, Chairperson DHB HSW leaders Council (until June’11), Mary Ellen O’Reilly & Susan Murray, Nelson Marlborough DHB)
ANZASW Interest Group Contacts

African Social Workers Interest Group
• emmanuel.rubaduka002@cyf.govt.nz
Chinese Social Workers Interest Group
• Kelly.feng@waitematadhb.govt.nz
Filipino Social Workers Interest Group
• teresita.gatchalian@waitematadhb.govt.nz
Managers and Leaders Interest Group
• m.webster@auckland.ac.nz
Pasifika Social Workers Interest Group
• pasifikasw_intgrp@anzasw.org.nz
Private Practitioners Interest Group
• privatepractitioners_intgrp@anzasw.org.nz
Social Workers in Schools Interest Group
• swis@anzasw.org.nz
Social Workers Out There Interest Group
• swot@anzasw.org.nz
Supervisors Interest Group
• Convenor required, volunteer role

Interest Group Updates

Are you aware of a group of like-minded social workers who would find value in the establishment of a national Interest Group? Interest Groups provide an opportunity for members with similar interests to debate issues of concern with fellow members and to receive collegial support where appropriate.

The interest groups are also consulted when the Association is asked to comment on issues that are of concern to the interest group.

Interest Group Criteria:
1. Subject to the approval of a General Meeting, any group of members of ten (10) or more who share a specialised interest on a national or local basis may form an interest group. Membership of an interest group shall be additional to membership in a branch/roopu.
2. The Rules proposed for an Interest Group shall be submitted to the Governance Board, which may approve them and submit them to a General Meeting for ratification. The Rules of the Association shall, at all times, take precedence and should be used as a model by the Interest Group.
3. In the event of the Interest Group ceasing to have ten (10) members or being inactive or for any other good reason the Governance Board may determine that the Interest Group be dissolved and all moneys held shall be submitted to the National Office of the Association.
4. The Interest Group shall maintain a register of its members and forward this from time to time to the Chief Executive.

In order to meet the time frames for establishment, information about the Interest Group, the initial list of members and the Interest Group rules would need to be received by the Chief Executive no later than 01 September 2011. For any assistance please email National Office at admin@anzasw.org.n.z

IN LOVING MEMORY OF
Merle Matoe-Bendixen
1951-28 March 2011

Te W’akatauki mo Merle

IN LOVING MEMORY OF
Merle Matoe-Bendixen
1951-28 March 2011

Te W’akatauki mo Merle

Te Taonga rongonui

Te Aroha ki te Tangata

Merle’s career as a Social Worker started in the late 1990’s at the Taranaki DHB. She was a trailblazer – one of the first Maaori Social Workers in the Taranaki DHB. Merle had an interest in, and a commitment to, a holistic way of working and advocated Maaori models of wellbeing.

Those who have had contact with Merle in her work, as a colleague, a social work student or fellow student, confirm that she had a gentle manner, respectful approach, patience and loved people, Maaori, and life itself.

Her social work practice was grounded in theory and professionalism. She had a keen interest in educating herself and fulfilled her dream of obtaining a Masters of Social Work (Applied) which she completed through Massey University, graduating in 2009. She continued to study social services supervision and used this to inform her work supervising social work students. Feedback from students about Merle was positive, she was able to awhi and tautoko each one with her gentle manner.

Merle had a variety of roles through the years; as a generic health social worker for the Taranaki DHB, early intervention work at Raumano Trust in Patea and recently played a big part in the establishment of Taranaki Primary Connections with Manaaki Oranga Ltd, a new initiative in the primary mental health arena. In all roles Merle had Maaori rights and wishes at heart on a personal, community, and health level.

As a trained Assessor for ANZASW competencies, she sat on many assessment panels and was an active member of the local ANZASW Branch.

Advocacy, Iwi networking and whanau support were among Merle’s greatest strengths as well as her work with Kaumatua in the Hawera area. Merle worked for her hapu, strengthening and building relationships as well as researching hapu and iwi history.

Her softness, stillness and calmness and her sense of being with her whanau and the love and care for her daughter touched a lot of people.

Merle is, and will be missed.
NoticeBoard Deadlines
The deadline for notices, contributions and advertising bookings set for the next two issues of NoticeBoard are:

**Monday 18 July for August 2011 issue**

**Monday 19 September for October 2011 issue**

Please diarise these dates so that deadlines can be met and so that NoticeBoard can be delivered to members as near to the first week of each month as possible. Any corrections to these listings, as well as any updates about special events or advertising inquiries, should be sent to admin@anzasw.org.nz

ANZASW Meetings & Hui
Please remember to keep us up to date with new email addresses so that we can ensure that you are receiving all local and national notices.

GEORCEANCE BOARD
The ANZASW Governance Board are scheduled to meet on the following dates: **11 June 2011**

ROOPU
All roopu extend a warm invitation to current and prospective social workers to attend roopu hui. We continue to enjoy our hui and the korero, awhi and whakawhanaungatanga regarding the mahi that our members are involved with in our community. Venues are often moved around the agencies to assist members to attend hui.

**Tamaki Makaurau**
Next meets: May 26 at 1.00 pm, then June 30th and July 28th, 201
Contact Sandy Tito-Evans for information re venue - sandyte@xtra.co.nz (please note new email address).

**Roopu AGM** will be held in June at 110 Mt Eden Road, Auckland

**Te Roopu O Te Tairawhiti**
Meets bi-monthly for Roopu hui, also meets bi-monthly for Professional Development on the months when there is not a formal hui.
Waea: Kay Symes, 06 869 0500, ext 8606 or 027 240 7861 or kay.symes@tdh.org.nz, 027 240 7861

**Te Whanau O Rongokako**
Meets every third Thursday, every second month
Contact: Rawinia Hape 06 870 4779 xt855 or 027 234 3866, or email to rawinia.Hape@ttoh.iwi.nz or rawinia@xtra.co.nz

**Kahu Ora Ki Wairarapa Roopu**
Meets quarterly, every third Tuesday monthly at 12 pm
Venue: CYF office
Contact: Lesley Wynyard, lesley.wynyard003@cyf.govt.nz

**Manawhenua**
Meets first Thursday of the month
Chair: Thomas Ngaruhe, thomas.ngaruhe004@cyf.govt.nz
Contact: manawhenuaaroopu@gmail.com

**Te Whanganui-a-Tara Roopu hui**
Meets first Thursday of the month at 12-1:30pm
Contact: Kaitakawaenga - James Makowharamahihi, jamesm@careco.org.nz, 04 238 2020 or 04 238 4555, a/h 027 270 5578

Branches
All branches warmly welcome new, provisional, intending and existing ANZASW members and interested social workers to their meetings.

**Auckland**
ANZASW June Branch Meeting in North Auckland
Next Meets: Monday June 20th 12am -2pm
Venue: Glenfield Community Centre, Corner of Bentley Ave and Glenfield Road, North Shore

**Bay of Plenty**
Quarterly Meeting: 9 June, 2011
Venue: Knox Presbyterian Church Lounge, Domain Road, Whakatane
Programme: 11.00am - 12.00 pm - Executive Committee Meeting (all members welcome)
1.00 pm - 3.00 pm - Guest Speaker, Elsabe van Wyk, Clinical Psychologist on the topic of Grief and Bereavement (see ANZASW website for further details)
Cost: Members $5.00, Non-Members $10.00 - afternoon tea, cof-
fee and biscuits are available.

Contact: Merrill Simmons Hansen, 021 292 2721
         Sarah Deighton, 579 8000 ext 5190 or
         supervision@xtra.co.nz

Canterbury
Meets bi-monthly on the Second Tuesday.
Ideas for pending forums include:
   Mandatory registration forum
   Post quake get together (as requested by members at the first forum held)
The next forum date, venue and topic will be sent to all Canter-
bury members via email as soon as this is planned.
Contact: Paula Grooby, paulagrooby@hotmail.com, (H) 03 942
         4496, (W) 03 977 5416.

Hawkes Bay
Meets second Monday, every second month
Next Meets: 13 June 2011 at 3.30pm
Venue: Education Centre, HBDHB
Topic: Foetal Alcohol Spectrum Disorders. Presented by: Dr Kate
       Robertshaw — Neurodevelopmental Paediatrician
Contact: mark.rolls@hawkesbaydhb.govt.nz

Manawatu/ Wanganui
Contact: Joanne Briggs, joanne.briggs@midcentraldhb.govt.nz
       anzasw.manawatuwhanganui@gmail.com

Wanganui
Contact: Trish Melling, 06 348 1234 Ext 5763,
         patricia.melling@wdhb.org.nz

Nelson/ Marlborough
Meets third Wednesday of the month, (note change of time)
   alistairm@psusi.org.nz, 03 547 9350 xt717

Marlborough/ Wairau
Meets fourth Thursday of the month
Contact: Colleen Cox, 03 578 4115

Northland
Contact: Suzie Munro  09 437 9056 , 027)286 8840,
         suzie.munro@healthcamps.org.nz

Otago
Contact: Helen Burnip, helenburnip@xtra.co.nz

South Canterbury
Timaru Social Work Journal Forum
Next Meets; Wed 8th June at 11.45
Venue: Family Works North Street Timaru
Topic: Programme for 2011
Bring your lunch tea and coffee provided
Contact: Karen Manson 0210758537

Southland
We are not meeting regularly at present but are planning Profes-
   sional Development activities for July and September. Informa-
   tion will be forwarded to branch members closer to the time or
   can contact stacey.muir@southerndhb.govt.nz
Contact: Stacey Muir, stacey.muir@southerndhb.govt.nz

Taranaki
Meetings: Wednesday 15 June: Business Meeting
Wednesday 20 July: Guest speaker: Colin Elliott, ANZASW Com-
   petency Manager. Colin will be talking about the identity of Social
   Work from an ANZASW perspective. There will be a training ses-
   sion run by Colin after the meeting for members endorsed by the
   Branch to undertaken assessor training.
Time: 12 pm-1pm
Venue: Boardroom, Manaaki Oranga, 36 Maratahu Street
       (Go up the drive, park, and look for Tui Ora entrance, the board-
       room is just before, on the left hand side)
Contact: Secretary, Sarah DeSouza, sarah.desouza@tdhb.org.nz

Waikato
Contact: Nicola Livingston@waikatodhb.health.nz

Wairarapa
Next Meets: 22 June, 12.00 pm - 2.00 pm
Venue: Idea Services, Bentley Street, Masterton
Topic: There will be a guest speaker and a soup lunch will be
       provided.
Contact: Frances at MCCCCP@xtra.co.nz

Wellington
Next Meets: June 8th 9.00 am
Venue: Hutt Hospital SW department
Topic: to be decided
Other Info: Confirmation email to be sent 1 week prior to meeting
Contact: caz.thomson@ccdhb.org.nz

     Next Meets: July 13
     Venue: to be decided
     Topic: to be decided
     Other Info:
Contact: caz.thomson@ccdhb.org.nz
Social Workers Day
September 21, 2011

This year’s Social Workers Day follows the IFSW theme “Social work voices responding to global crises: Together we develop the agenda” and we are having another art competition to find an appropriate poster/s.

Below is a list of some of the World’s Natural Disasters from January 2010 through to May 2010, (awe-inspiringly shocking and only a slice from an extremely long list):

- 12 January 2010, Earthquake kills 230,000 in Haiti
- 10 February 2010, Flooding in Mexico kills 42
- 19 February 2010, An avalanche in Afghanistan kills 185
- 27 February 2010, Earthquake and Tsunami kills 700 in Chile, aftershocks 2 in Salta
- 03 February 2010, Landslide due to extremely heavy rains in Uganda kills 106
- 06 April 2010, Flood in Brazil kills 246
- 14 April 2010, Earthquake measuring 6.9 kills 2,183 in rural Tibet with death toll climbing
- 14 April 2010, Cyclone kills 200 in East India
- 05 May 2010, Violent storms and extreme flooding in Nashville kills 31 people
- 20 May 2010, Violent storms in Central Europe claims 10 lives
- 29 May 2010, Tropical Storm Agatha claims 123 lives in Guatemala
- 30 May 2010, Heat wave (50 degrees Celsius) in India kills over 100

And another aspect of global disaster – take a look at August 4, 2010:

Russia. Officials say the death toll from fires has reached 48, media reported. “More than 300 new fires have occurred on Russian territory on Tuesday. The most difficult situation was outside Sarov in the Nizhny Novgorod region,” head of the Emergency Situations Ministry’s crisis center, Vladimir Stepanov briefed journalists on Wednesday. Russia. The death toll from the August 2 plane crash in Igarka in the Krasnoyarsk Territory climbed to 12, spokesman for the territorial emergencies department told reporters. Karachi, Pakistan. Deadly violence sparked by the killing of a prominent Pakistani lawmaker, Syed Raza Haider, has left at least 55 people dead and another 130 injured in Karachi, Pakistan, officials were reported as saying. Arizona, USA. The bodies of 59 suspected illegal migrants were discovered in the Arizona desert near the Mexican border in July, the highest toll since 2006, local officials said. Mexico. Death toll in Mexico’s drug war has climbed to 28,000 a report said. Yunnan County in the northern province of Hebei, China. The death toll has climbed to 17, two days after the deranged Chinese tractor driver, 38 year old Li Zianliang, went on his killing spree in his bucket loader, reports say. Jammu and Kashmir. The death toll in the anti-Indian protests in the states of Jammu and Kashmir has reached 41, a report said. Texas, USA. President B.O. has declared Texas a major disaster area in response to damage from flooding caused by Hurricane Alex, a report said. The disaster declaration covers 8 counties: Cameron, Hidalgo, Jim Hogg, Maverick, Starr, Cal Verde, Webb and Zapata.

We would be very pleased to receive your entries (pdf form please) by July 15, 2011 – these can be emailed to margaretl@anzasw.org.nz or you can post them to ANZASW, DX Box WX 33484, Christchurch. Can’t wait to see your entries!

Expanding ANZASW Members Discussion Document

ANZASW has recently consulted on expanding Membership of ANZASW. The rationale for undertaking this project included:

- Recognition that demand for professional social work services is likely to exceed the capacity of the qualified workforce to deliver services in the future;
- The creation of an opportunity to develop and recognise competencies for dedicated workforces. Currently ANZASW does not have a qualification bar to membership and issues Certificate of Competence to Practice Social Work to applicants who are assessed as competent against the 10 ANZASW Practice Standards;
- A broader membership base would provide greater strength to ANZASW’s voice when making submissions on social justice and human rights issues;
- Additional income generated from increased membership fees had the potential to enable fees to be reduced and increase the range of activities and membership services provided.

Feedback closed 28 February and was collated in a Submitters’ Feedback Analysis. This was considered by the Governance Board in March 2011.

The overwhelming theme in the submissions made by members and stakeholders was that membership of ANZASW should remain with the status quo.

It is acknowledged that the number of submitters was small. However, the strength of the views expressed in the submissions combined with verbal feedback Board members had received in their Branches and Roopu during the consultation period, provided sufficient evidence for the Board to reach a conclusion.

The Board has determined that expanding membership of ANZASW will not be progressed at this time.

Members requiring a copy of the Submitters’ Feedback Analysis can request a copy by e-mailing lucysandford-reed@anzasw.org.nz and putting Expanded Membership Submitters Feedback Summary in the subject line.

Kaipurongo

Tena koutou katoa, nga mihi kia koutou nga Takawaenga o Aotearoa.

We have reached the halfway point of the year and I’m not sure how the first half has been for you, but for me it has been “crazy”.

There is a sense of “urgency” in the air with employers demanding that staff work faster, smarter, and are more fiscally responsible. The roles are also being pared back to provide the basics in the cost cutting so that some of the work that gave you job satisfaction (warm fuzzies) are not easy to retain because they are lost under an increasing number of high risk work.

Some of the pressure has come from the work generated by the earthquakes in Christchurch. It is at times like these that it is easy to lose sight of people’s resilience to overcome. We should feel proud of our capacity to care for our own as well as koha of time, money and resources to countries that have experienced loss of life and devastation as well. It has increased our awareness around the need to “prepare for the worse and hope for the best”.

Summary in the subject line.

Members requiring a copy of the Submitters’ Feedback Analysis can request a copy by e-mailing lucysandford-reed@anzasw.org.nz and putting Expanded Membership Submitters Feedback Summary in the subject line.
In line with this thinking, I would like to ask roopu and individuals to start preparing and thinking ahead for the changes that are imminent.

- Mandatory Social Work Registration – it is hoped that you have expressed your thoughts through the various forums about mandatory registration.
- Tane on the Governance Board – to all you tane, have you ever considered putting yourselves forward to come onto the board? There are some board members who are stepping down which gives opportunities for members to be involved in decision making at this level to benefit the wider membership. It is also about giving support to our current President Tauha Te Kani, who, although he values the support of all the “putiputi” that surround him, would like to improve the tane vs wahine ratio that exists at present.
- Governance Board elections – as stated above, some of the members feel they have had their time and are looking at standing down. If an individual or roopu have a person they would like to nominate please start the discussions and preparations now. If an individual lives in an area that doesn’t have an active roopu, either contact National Office for the contacts of the nearest roopu or approach a roopu that you know and make your intentions known so that you can gain the support you will need.
- Tangata Whenua Hui a Tau e Rua – is scheduled for late August this year, hosted by Te Whanau O Rongokako. Will keep you updated as soon as information comes to light.

As usual there are no doubt lots of things that are happening that we may not be aware of in the communities and we would love to promote and support them. Let us know so that we can let the wider whanau know about it too.

To our members who continue to serve their communities to the best of their abilities – kia kaha – especially to the Otau-tahi whanau who continue to rebuild their city and their lives.

MATUA E HARA TAKU TOA
I TE TOA TAKI TAHI
ENGARI TAKU TOA
HE TOA TAKI TINI
Our Strength Is Not Ours Alone
But That Of Our Community.

(Whakatauki published in July 2009, Noticeboard)

Na Bella Wikaira
ANZASW Governance Board.

**Personal reflections of the quake and its aftermath.**

'Ma – there’s been another quake in Christchurch.' These were the words that shocked me into wakefulness in the early hours of a cold Welsh winter. I immediately reached for the telephone, groping in the dark for the TV remote control at the same time – my mind in a whirl.

After a few minutes I heard the familiar New Zealand ring tone and my husband’s voice at the end of the phone – “Hello, John speaking.” “Are you OK?” my voice trembled. “Yes I’m OK – there was a bit of a bump – that’s all - just sweeping up broken glass in the lab – go back to bed – we’re all fine. Yes, Vic and family are all fine too.” “OK”. I put down the phone but didn’t go back to sleep – instead my eyes fixed on the images swimming on the screen in front of me – it was surreal – the cathedral slumped, lurching, slipping, twisted – people in familiar streets moving in rubble - stunned and shocked. I had no idea where those streaming images were coming from – personal mobiles, journos who happened to be on the spot? I watched and tried again to call New Zealand – phones overloaded, mobile networks unavailable, minutes, hours trying again and again. I finally got through. “Hi sweetheart – it looks bad from the TV – I’m flying straight back.” I was expecting to begin work at the Cardiff Royal Infirmary as a locum social worker the following week – I made a phone call - “I’m so sorry I need to return to New Zealand – there’s been another earthquake.” I scrabbled around, gathered a few of my belongings, hugged my son and my grand daughter as she sobbed “I wish you didn’t have to leave Gu” and took a taxi to the bus station. Four hours later I arrived at Heathrow and an hour later I was on my way back on a direct flight to Christchurch. I arrived in the afternoon of the 24th. Like many others, I wanted to help – to do something useful. I contacted Lucy Sandford-Reed. The Ministry of Social Development were asking for volunteer social workers/counsellors to be part of teams called, somewhat dramatically, ‘Rapid Response Flying Squads.’ Our job was to work in teams of three – two counsellors/social workers and one EQC person – to respond to concerns identified by earlier teams who were systematically door knocking on everyone in Christchurch. Over the week, I worked with a retired police officer (the EQC person) and a mixture of counsellors and social workers from out of Christchurch. The concerns that we encountered varied from practical issues such as how to access free veterinary care for a sick animal, how to get a portaloo to people with serious health problems, to making urgent referrals to other agencies for ongoing counselling support. Every person or family we saw was traumatised in some way and it was heartfelt and complex work. It took us into areas that had suffered severe damage – from red stickered homes to those covered in liquefaction. On our final day our referrals meant that we had to navigate our way through the CBD. We were stopped by the numerous army cordons as we moved, disbelieving, through the interior of the city. It was horrific to see the level of destruction and it was eerily quiet - apart from soldiers and search and rescue workers, there was no life. The city was a mangled, tortured mess - smashed cars and blown out windows, clothes hanging dusty and limp from hangers, coffee shops with tables and chairs strewn around coffee cups still in their place. I looked, without attending to it all. My first impression was that the the city I saw would not be able to be salvaged - a city I had known for many years - it was so strange - surreal. I was struck by how many more people could have lost their lives..... Throughout that week it was the indomitable spirit of individuals, of communities, that shone forth – neighbours helping others shovel muck from their property, cups of tea and food tables on church and community premises, signs offering showers and washing machines, fruit and vegetables left at the side of the road and most poignantly, a beautiful flowering cosmos standing in the centre of a metre high pile of rubble and mud – put there by someone to perhaps remind all of us in Christchurch that the human spirit will prevail.

My ‘Flying squad’ work completed, I wondered how I might best be able to continue to offer support.

Lucy gave me the contact details for the Canterbury Charity Hospital who were looking for volunteers to provide brief...
earthquake trauma counselling and support. From its website the hospital states that "The Canterbury Charity Hospital Trust is a registered charitable trust formed to provide free, elective day surgery and medical consultations for some people in our Canterbury community who would otherwise not have access to such services." Quite early on the trust had recognized the need for a free counselling service. Along with some other 20+ volunteers, several ANZASW members included, I worked through the Charity Hospital to offer counselling support, primarily at a GP clinic in the eastern suburbs of Christchurch. The vast majority of people I saw over this time were women, with a handful of men and younger people and parents concerned about their children. There were many losses – from literal loss of life to loss of a home, of a job, of dreams. Most were overwhelmed, struggling to make sense of it all, disbelieving, confused, frightened and hurting. The earthquake ‘pain’ had sometimes stimulated ‘old pain’. The events of the day had ‘burned’ memories of frightened and screaming children into people’s minds. Mothers were terrified to leave their little ones. Relationships were fractured and strained. People were frightened to drive or to enter buildings. The physical evidence – of rubble, of liquefaction, of mess, was a mirror and a continual reminder of the emotional chaos inside. Sleepless nights as a result of constant aftershocks or the expectation that there might be another quake – not helped by Ken Ring’s predictions, reminded everyone of the lack of control that they had over their lives. People needed to tell their stories – to be heard – to listen to their own words in order to make their way through the morass - to find their own meanings in what was happening. There were transformations that took place in people who saw the quake as a huge 'physical and emotional shake-up’ – it had caused them to re-evaluate their lives, to reconsider what was important and meaningful and to make changes and decisions that took them to a new and different place. It was a time (and still is), of encouraging people to take one step at a time, to be gentle and kind to themselves, to ask for what they need and to find ways to live with the unpredictability of life.

For all of us in Christchurch it is an extraordinary and challenging time – of endeavouring to live completely in the ‘now’ – of being mindful of all that is happening whilst striving to find balance and retain hope. With words and phrases such as ‘munted’, ‘quake brain’ and ‘the new normal’ we are reminded that although it will be a slow and at times difficult process, that when we ‘burned’ memories of frightened and screaming children into people’s minds. Mothers were terrified to leave their little ones. Relationships were fractured and strained. People were frightened to drive or to enter buildings. The physical evidence – of rubble, of liquefaction, of mess, was a mirror and a continual reminder of the emotional chaos inside. Sleepless nights as a result of constant aftershocks or the expectation that there might be another quake – not helped by Ken Ring’s predictions, reminded everyone of the lack of control that they had over their lives. People needed to tell their stories – to be heard – to listen to their own words in order to make their way through the morass - to find their own meanings in what was happening. There were transformations that took place in people who saw the quake as a huge 'physical and emotional shake-up’ – it had caused them to re-evaluate their lives, to reconsider what was important and meaningful and to make changes and decisions that took them to a new and different place. It was a time (and still is), of encouraging people to take one step at a time, to be gentle and kind to themselves, to ask for what they need and to find ways to live with the unpredictability of life.

Adrienne Thomas is social worker who lives in Christchurch and Cardiff for part of each year. She lives in the eastern suburbs of Christchurch and uses 'red desert’ – her chemical toilet which sits on her porch amidst her winter flowering plants. Two weeks ago the power went out for the day and last Friday there was no water when a water main burst in the street.

A perspective on the value placed on Social Work following the Canterbury earthquake.

In an ideal world standards would be automatically high and registration would help ensure this and complement this. This is the account of a highly experienced registered professional social worker’s experience following the 22 Feb quake. I am more than qualified to make my comments given my international social work experience and specialised knowledge in grief loss and trauma and life reconstruction experience for clients in this area.

When the quake happened I had only moved to Christchurch 3 weeks previously with the intent of using my skills in the local community. In the immediate days following the quake with no water, power or sewerage I worked at grass roots level on an informal base helping neighbours and the elderly in the local community. In the first few days it was typical to cycle to the other side of the city and bring back supplies including food and gas cylinders.

I then offered my services to the District Health Board to work with the staff to help ensure they continued to be able to work in a sustainable way by being able to process the trauma that they were being exposed to. I made this offer on two occasions. It was thanks but no thanks.

I then explored possibilities to work in a similar vein for the Ministry of Social Development. The feedback was that they had no funding. On the same day I followed up a lead on the seek website to provide expertise to an agency who wanted SW trained people.

I contacted them and was told the hourly rate would be about $17 to $18 per hour. I was then told that they were being funded by the same Ministry that had no funding! It so happens that social workers do need to pay their bills and have living expenses like anyone else. I found that an agency wanted full professional expertise for the rate that one would be paid behind a petrol pump. Blatant but true.

Now here is the dilemma that values based person faces. When something goes wrong or needs repairing society has no quibble and expects to have to pay for a doctor, dentist, electrician, builder or plumber, and these bills are high. However tending to the wellbeing of staff or others who need to be able to work in a sustainable way by paying for expertise that will help them do this is almost taboo. It is such that one is almost made to feel guilty to ask to be recompensed. All this at a time of declared national emergency. I, as a compassionate person, did my utmost for 2 weeks with no services and no income coming in.

A few weeks later a senior figure in the DHB voiced concern at the shortage of SW’s in the pressing time faced by Chch. All this is relevant as it is a harsh reality check of what society thinks is ok or not ok or what they are prepared to pay for a service. When it comes to human things there is an expectation it should always be free.

The double bind is that SWs are already being caned in the present system for trying to do a professional job, caned by the high level of costs it takes to become a Registered SW for relatively little return.

If therefore registration becomes mandatory there has to be

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**BRANCH/ROOPU NOTICES**

Page constraints have meant that we are unable to publish these this month and for this we do apologise.

We will email all branches and roopu with relevant information and all notices will be available on the ANZASW website on the home page.
a shift in the control responsibility equation where a legislative requirement is paralleled and matched with a reasonable enabling resource, ie in terms of salary.

Also even in some major employers in NZ a SW has to almost fight to have their expertise recognised. My observation also is that in some of these key employers advocacy for the SW profession seems conciliatory.

There are also two fundamental certainties in this:
1. Nothing happens unless action is taken
2. Emotion drives action and this will be key in getting a best outcome for social workers

There are solutions focused opportunities in all of these situations.

Name Supplied but Withheld at Request

**Membership Accounts**

Please ensure that your invoices are paid by the due date. If your employer pays your invoice then please ensure that they receive it in time to process it through their systems. If you wish to make a payment arrangement, then please contact National Office.

If payment is not received within 60 days of the date of the invoice then a 10% penalty will apply to the membership invoice. If accounts become overdue without a payment arrangement in place, then ANZASW reserves the right to pass these on to a debt collection agency.

If you wish to resign your membership of ANZASW then please notify the National Office in writing. A reason for resignation would also be appreciated, for general reporting purposes. Notice can be given by email to admin@anzasw.org.nz. Non-payment of invoices does not constitute your resignation and members will be liable for all monies due up until the time notification of your resignation is received. All resignations will be acknowledged. Again, ANZASW reserves the right to refer any unpaid accounts to a debt collection agency.

**The value of ANZASW’s Indemnity Insurance**

Have you ever wondered what value there is in the Indemnity Insurance that forms part of membership of ANZASW? Below is some general information provided by ACMAhlers, our insurance provider, which outlines the benefits.

Number of times the Legal Advisory Panel has been used

- AIG estimate as many as 50 enquiries per year are made to the Legal Advisory Panel. About 50% of these progress as notifiable incidents. The others are either not insurance related or not issues that are indemnifiable under the policy [i.e. employment issues].

Number of claims made

- 50% of notified claims come to nothing and are closed without significant action and solicitor payments of less than $1,000.

Value range

- When claims proceed, the average cost of defending an allegation is $7,000. 90% of claims are “defence costs only” and no award is made to the plaintiff.
- The largest claim paid under the Scheme was in the $70,000 to $75,000 range (in the last 3 years) mostly defence costs, but there was an award element in the settlement.

Number of times other bodies are involved

- The most common associations re notifications are:
  - Health & Disability Commissioner
  - Privacy Commissioner
  - Various Health Boards
  - ACC
  - CYFS

Types of allegations

- The most common allegations are:
  - Breach of ethics or conduct
  - Breach of duty
  - Professional mismanagement/standards
  - Disclosure of information

So...’What do I get from my membership fee?’

“With Liability insurance we have found that we need to express to clients that allegations of professional misconduct can be made by any one at any time for any reason. A party simply needs to feel aggrieved or affected by an issue to bring a complaint. We have found when clients look to specific circumstances they start to respond with “that won’t happen to me”, but in reality they have no control over who or why plaintiffs bring an action. Looking at specific circumstances also tends to galvanise clients towards claims involving errors or omissions. This is dangerous. As you can see from the above statistics there is no error or omission in most cases. 90% of claims are defended without awards to the Plaintiff, but at an average $7,000 cost per defence.

The strength of the insurance is in the containment of risk and knowing there is a professional and well-funded resource available to assist with the management and costs of unexpected liabilities. Because there is no limitation on the scope of possible allegations, members cannot control nor eliminate the nature and number of allegations that may be made against them. Therefore the benefit to members is in the transfer of this uncontrolled risk giving them the freedom to operate and deliver the best services to their clients, without undue concern over the contingent liabilities that they could be creating by the provisioning of those very services.”

“Because the cost of the insurance is included within the ANZASW membership fee, members are able to achieve this transfer at costs and in ways that are not available to non-members”.

Please refer to the ANZASW website www.anzasw.org.nz for further information on Indemnity Insurance, as well as the contact information for the Legal Advisory Panel. A member’s log-in ID and password will be required and can be obtained either via the website, or by email to admin@anzasw.org.nz
The Centre for Cognitive Behaviour Therapy provides the opportunity to develop knowledge and skills in this effective, efficient and empowering method of personal change. Training programmes build on the work of key CBT theorists such as Albert Ellis and Aaron Beck; and are open to social workers and other helping professionals.

Primary Certificate in Rational Emotive Behaviour Therapy
The ever-popular skills-based course, now with an interactive multi-media/video learning tool

CBT with Children & Adolescents
Intensive 1-day workshop or 3-day in-depth certificate — both practice what they preach (they’re serious fun)

Mindfulness
A one-day, hands-on training experience — with a solid theoretical base

Traumatic Events
Helping with PTSD and other reactions to natural disasters, assault, prolonged abuse, etc.

Chronic & Resistant Depression
What to do when the standard CBT strategies just don’t seem to be working

May
Whanganui

August
Dunedin

November
Rotorua

11: A GOOD TIME TO UPDATE IN COGNITIVE BEHAVIOUR THERAPY?

Full details are on the internet at:
www.rational.org.nz
Or you can request a brochure via:
e-mail: training@rational.org.nz
or fax: (06) 870 9964 or post:
PO Box 2292, Stortford Lodge, Hastings

Circle of Security Parenting DVD Training®
September 13th – 16th 2011 Auckland
This 4-Day seminar trains professionals to use an eight chapter DVD to educate caregivers. The DVD and manual can be used with families chapter by chapter or in multi-chapters to assist caregivers to better understand how attachment relationships can impact on child behaviour. Training provides guide for promoting secure attachment in infants and children and support increased empathy in caregivers

Where: The Auditorium, Auckland City Hospital, Cost: NZ$980.00
To Register: go to www.circleofsecurity.net

This training is suitable for all professionals working with children and their families including social workers, counsellors, foster care givers, and health care workers

EOI for one day Domestic Violence workshop 9.30am to 5.00pm -Auckland, Friday 22nd or Monday 25th July 2011.
Facilitator Ricky Hunter, author of the book Point Last seen… a road to recovery after childhood sexual assault and domestic violence.
Hosted and co-presented by special guest counsellor Jan Sky [DipCH DipCS RMASCH] www.execstateid.com.au
During the workshop Jan will demonstrate how ESI® works by using Ricky’s story of DV and sexual abuse. Author of the book The Many Parts of You.
Includes 30min DVD presentation on Intimate Partner Sexual Assault by Louise Mc Ormond-Plummer.
Who should attend? Social workers and students interested in the field of domestic violence and sexual assault. Download flyer http://www.rickyhunter.org/workshops
Mention this advert and get EB rate for $195.00NZD. Accredited for PD points AASW. Special student rate $100.00NZD.
Email pointlastseen@telstra.com for registration form. www.rickyhunter.org

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IDT FOUNDATION COURSE TRAINING 2011

City | Unit one | Unit two
--- | --- | ---
Wellington A | March 3-4 | March 14-15
Auckland A | March 10-11 | March 17-18
Whangarei | March 17-18 | March 21-22
Napier | May 13-14 | May 16-17
Hamilton | May 13-14 | May 16-17
Dunedin | May 13-14 | May 19-20
Auckland B | July 15-16 | July 18-19
Wellington B | July 15-16 | July 18-19
CHCH A | July 15-16 | July 18-19
Nelson | August 12-13 | August 15-16
Tauranga | August 12-13 | August 15-16
Invercargill | September 2-3 | September 5-6
New Plymouth | September 2-3 | September 5-6
Palmerston North September 23-24 | September 26-27
CHCH B | September 23-24 | September 26-27
Auckland C | September 23-24 | September 26-27

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Notes from the Formation of Policy:
Green Party discussion on Assisted Death and Dying policy to draft stage.

‘The social work profession is a community of practices that seeks understanding, aims to be contextual and relevant, embraces differences, balances individual and communal struggles and encourages collective participation in a way that leads to wellbeing and justice for those engaged.’ (CSWEANZ).

Sometimes our most challenging work lies in considering and naming the ethical process by which we mediate territory in the passages of life and death… I am a Green Party member and the following is an experience I would like to share.

In November 2010, Assisted Death and Dying Issue Convener Louisa Jackson invited Green Party members to contribute to an email based discussion, run through the Green website, on a proposed draft policy on the sensitive issue of Assisted Death and Dying. Research informing this proposal was completed by Louisa, as a Victoria University study piece; Louisa is a Wellington based Party member and the research drew from national and international sources and people’s diverse experiences.

At this stage members from diverse backgrounds ‘gathered’ by email, and considered working together within the mission statement of the Green Party - this included recognition of Te Tiriti o Waitangi, ethical decision making, social responsibility, and ways we would be accountable to each other within our discussions as well as to those not engaged in the discussion work but whose struggles with life and death we hoped would equally inform us.

My own experience in this group is of losing family members to suicide, as a group work facilitator, and from my role as a social worker working with people often at times of great loneliness and illness within their life. This written article however may well fail to convey my respect of the wisdoms, pains, courage and compassion of the actual members who shaped the resulting discussion.

After an introduction round, which included our stories and experiences that led us to the ‘work’, we began framing the problem or issue. We also discussed whether policy would in fact be appropriate, within our Health and Disability policies, as a result of our discussion. The problem defined, it was agreed that policy could be developed. The resulting ‘draft’ formulated by the discussion group focused on the concept of Assisted Death and Dying, as distinct from Suicide and Euthanasia. We then focused on these fundamentals: the inherent rights of all people to dignity and respect, an individual’s right to make informed decisions about their health, wellbeing, and any medical treatment they receive, support for the current legal right of an individual to refuse medical treatment (under Bill of Rights 1990) and the right of doctors to refuse to perform futile medical procedures. Then the proposed policy developed further to focus on the right of an individual experiencing unbearable pain or suffering to choose to end their life in a supported and open way.

As a part of the group I was moved deeply as discussions were rich in insights, openness, and authenticity. Some within the group contributed regularly, some just read postings. Together, members explored suffering with the intention that any policy would recognise that physical pain and suffering cannot be isolated from an individual’s social and emotional circumstances, and to support a regulated process that provides important structural safeguards and enables time for decisions to be arrived at. The group defined the following concepts as key to enabling due care and wellbeing within this proposed policy: Physician Assisted Suicide, Compos Mentis, and Registered Medical Practitioner.

The nature of Living Wills, and Advanced Directives were also explored as relevant. In my opinion the resulting draft is courageous and innovative work.

It is to be available for members for consideration before any endorsement for it to be official Party Policy. I am moved by this opportunity to enable advocacy and rights by policy discussion within our political party; this moves from empty rhetoric to action to support greater collective and individual discussions, either as family, whanau, fono or community, and to being alongside each other when unbearable pain or suffering is present.

The following whakatu proverb says this well. ‘E hara taku toa i te toa takitahi engari he toa takitini ke - My strength does not come from me alone but also from others.’

Merrill Simmons Hansen, ANZASW Bay of Plenty, Province Policy Networker
Competency Assessor Contacts

All regional assessors listed below can be contacted to assist members in their preparation for all assessment types (Initial, both face to face and paper-based and recertifications). The assessors leading Niho Taniwha assessments will provide assistance for these processes.

Assessors plan regular workshops for assessments. Please contact assessors for these dates.

**Tamaki Makaurau / Auckland**
Assessor: Sarah Alden
Process: Face-to-face; Paper-based; Recertification
Tel: 09 636 5842, or 027 537 5710
Email: sarahbalden@gmail.com

**Te Tau Ihu / Nelson / Marlborough**
Assessor: Lainey Cowan
Process: Face-to-face; Niho Taniwha
Tel: 04 973 3882
Email: laineyc@paradise.net.nz

**Tauranga Moana / Waiauki**
Assessor: Emma Webber-Dreadon
Process: Face-to-face; Niho Taniwha
Email: emma.webber-dreadon@hotmail.co.nz

**Hawkes Bay / East Coast**
Assessor: Janetta Findlay
Process: Face-to-face; Paper-based
Tel: 06 835 8132, or 021 040 4828
Email: ziggy.findlay@xtra.co.nz

**Te Whanau o Rongokako / Tairawhiti**
Assessor: John White
Process: Face-to-face; Niho Taniwha; Recertification
Tel: 06 878 1654 or 027 276 6721
Email: john.white@hawkesbaydhb.govt.nz

**Manawhenua & Otago, Southland**
Assessor: Yet to be confirmed (contact National Office)

**Recertification Notice**

Please note: By the time you read this, the deadline for the renewal of SWRB's APC (Annual Practicing Certificate) of 30/06/11 will be looming. And if you are not aware already, your APC will only be renewed if you have a current certificate of competency.

For those who this applies to, I would like to encourage you, if you haven't done so already, to choose your referees & get the references to them electronically as an attachment. This way they can complete them electronically & send them back to you by email.

The second thing I'd like to point out is that the questionnaire has been greatly simplified; notably you are no longer required to write a case study, just to answer the 10 questions in relation to the Practice Standards in part 5, using examples from your own practice.

We will do our utmost in supporting our members with their recertification portfolios. However they cannot be processed unless we receive them! Therefore if you have a certificate of competency expiring soon and you have received our recertification pack and you are daunted by what seems a mammoth task, take heart because it isn’t!

So don’t delay further – in the words immortalised by Nike ‘just do it!’